



# **2024 Performance Audit**

## **ELECTRICITY GENERATION LICENCE EGL3**

# **NewGen Power Kwinana Pty Ltd**

Audit Report	Authorisation	Name	Position,	Date,
Prepared By		Nicole Davies	Principal Consultant, (GES Pty Ltd)	24/09/2024
Reviewed By (licensee)		Mark Hammond	Power Station Manager	07/10/2024

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Audit Report No: NPKAR092024\_0



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#### **GLOSSARY**

**AEMO** – Australian Energy Market Operator

**AESCSF** – Australian Energy Sector Cyber Security Framework

AMS - Asset Management System

**CMMS** – Computerised Maintenance Management System

**EIMC** – Electricity Industry Metering Code 2012 (As amended 2018)

EIT - Energy Infrastructure Trust

**ERA** – Economic Regulation Authority

**FMECA** – Failure Mode Effect Criticality Analysis

**GE** – General Electric Power

**GES** – Geographe Environmental Services

ICG - Infrastructure Capital Group Limited

MW - MegaWatt

NPK - NewGen Power Kwinana

OFI - Opportunities for Improvement

O & M – Operate and Maintain

OSA - Operator Services Agreement (Summit Southern Cross Power Pty Ltd)

**SSCP** – Summit Southern Cross Power (Sumitomo subsidiary)

**SWIS** – South West Integrated System

WPN - Western Power Networks

This report is prepared by representatives of GES Pty Ltd in relation to the above named client's conformance to the nominated audit standard(s). Audits are undertaken using a sampling process and the report and its recommendations are reflective only of activities and records sighted during this audit process. GES Pty Ltd shall not be liable for loss or damage caused to or actions taken by third parties as a consequence of reliance on the information contained within this report or its accompanying documentation.



#### 1. EXECUTIVE SUMMARY

#### 1.1 Auditors Qualified Opinion

We have undertaken a reasonable assurance engagement on NewGen Power Kwinana Pty Ltd.'s (the Licensee) compliance, in all material respects, with the Electricity Generation Licence (EGL3) (the Licence) and all applicable obligations from the applicable Electricity Compliance Reporting Manuals released from July 2018 (Licence Obligations) (together referred to as the "Licence Conditions") for the period from 1 August 2019 to 31 July 2024. The assurance engagement was undertaken in accordance with the Economic Regulation Authority's (ERA) 2019 Audit and Review Guidelines – Electricity and Gas Licences.

In our opinion, based on the procedures we have performed and the evidence we have obtained, except for the effects of the matters described in Basis for Qualified Opinion, NewGen Power Kwinana Pty Ltd (**NPK**) has complied, in all material respects, with the Licence Conditions for the period from 1 August 2019 to 31 July 2024.

#### 1.2 Basis for Qualified Opinion

During the audit period (1 August 2019 to 31 July 2024), the Licensee demonstrated improvements in compliance with its electricity generation licence, addressing specific issues identified in the 2019 Performance Audit. Corrective actions taken were effective, reflecting increased awareness of legislative obligations and enhanced compliance processes.

However, minor non-compliances related to administrative controls and the absence of an internal audit program were again noted for obligations 105 and 124. These issues had minimal impact on customers and are expected to be resolved as the Licensee's recently implemented compliance system (MYOSH/Viking) matures, particularly following the audit recommendations. Due to control inadequacies, the Licensee did not fully comply with Licence Obligation 124, concerning reporting compliance requirements in 2020 and made a slightly delayed payment due to anomalous circumstances on one of the 25 occasions licence fee payments were due.

The audit provided reasonable assurance that, aside from these exceptions, NewGen Power Kwinana Pty Ltd has complied with its Generation Licence EGL3. All of the corrective actions from the previous audit have been implemented (with one further compliance control recommended for obligation 124), and compliance reports during the audit period were submitted within the required timeframes.

Table 1 Summary of Non-Compliances Performance Audit 2024

REF NO.	LICENCE OBLIGATION <sup>1</sup>	SUMMARY OF ISSUE							
105 *	Economic Regulation Authority (Licensing Funding) Regulations 2014  A licensee must pay the prescribed licence fees to the ERA according to clauses 6, 7 and 8 of the Economic Regulation Authority (Licensing Funding) Regulations 2014	<b>01/2024:</b> During the audit period, the Licensee paid the prescribed license fees to the ERA in line with the <i>Economic Regulation Authority (Licensing Funding) Regulations 2014</i> , except for one late payment in 2021. The Annual Licence charge due before the 22 <sup>nd</sup> March 2021 was paid on 26th March 2021 due to anomalous circumstances. The Licensee promptly notified the ERA and processed the payment. Despite this delay, the Licensee's payment processes were reviewed and deemed robust, with no further issues reported.							



REF NO.	LICENCE OBLIGATION <sup>1</sup>	SUMMARY OF ISSUE
124 *	Electricity Industry Act 2004 - Licence Condition 4.5.1	<b>02/2024</b> - During the audit period, the Licensee generally met reporting deadlines, including:
	A licensee must provide the ERA, in the manner prescribed, with any information that the ERA requires in connection with its functions under the Electricity Industry Act.	<ul> <li>Annual Compliance Reports: Submitted on time for 2019-2023.</li> <li>Standing Charges Data: Submitted on time, except for the late submission in 2018/2019.</li> <li>Non-Compliance Omitted: One instance of non-compliance (late submission of standing data in 2019) was not included in the 2020 Annual Compliance Report.</li> <li>While the control processes were generally adequate, improvements were needed in internal audit practices to ensure accurate and consistent compliance reporting. The MYOSH/Viking system lacked specific compliance details, such as the reporting of standing data as a compliance action, and there were inconsistencies in how licence obligations were categorised in the "Type" field, leading to reliance on individual knowledge instead of a more standardised approach. Systemic improvements in the MYOSH/Viking system would ensure greater clarity and consistency in compliance management.</li> </ul>

<sup>&</sup>lt;sup>1</sup> The reference number allocated to the licence obligation in the Electricity or Gas Compliance Reporting Manual.

#### **Table 2 Audit Compliant and Control Rating Scales**

Performance Audit Compliance & Controls Rating Scales							
Adequad	cy of Controls Rating	Compliance Rating					
Rating	Description	Rating Description					
Α	Adequate controls – no improvement needed	1	Compliant				
В	Generally adequate controls – improvement needed	2	Non-Compliant – minor impact on customers or third parties				
С	Inadequate controls – significant improvement needed	3	Non-Compliant – moderate impact on customers or third parties				
D	No controls evident	4	Non-Compliant – major impact on customers or third parties				
NP	Not Performed	NR	Not rated – Determined Not Applicable during the audit period				

As required by the Audit Guidelines Section 5.1.6.1, Table 3 lists the number of licence obligations that were given each combination of compliance and controls ratings. The table allows licensees and the ERA to confirm the auditor has rated all relevant licence obligations and provides a simple summary of the licensee's compliance during the audit period.



**Table 1 - Compliance and Controls Ratings Summary Table** 

		COMPLIANCE RATING								
		1	2	3	4	N/R	TOTAL			
<u>0</u>	Α	-	1	-	-	-	1			
RATING	В	-	1	-	-		1			
S R	С	-	-	-	-		0			
	D	-	-	-			0			
CONTROI	N/P	16	-	-	-	19	35			
	TOTAL	16	2	0	0	19	37			

Note that, in accordance with the Audit Guidelines:

- Obligations assessed as being "not applicable" to NPK's electricity generation licence activities have not been included within this report.
- A control rating is only provided for those obligations with a Priority 1, 2 or 3 rating, where an
  obligation is assessed as non-compliant, or where a control improvement opportunity is identified.

#### 1.3 Basis of Audit

This electricity generation licence (**EGL3**) performance audit for NewGen Power Kwinana was conducted to assess the licensee's compliance with the conditions of its licence. The audit procedures were undertaken in alignment with ISO 31000 Risk Management – Guidelines, APES 110 Code of Ethics, ASAE 3000, ASAE 3100, ASA 315, ASA 500, ASA 530 and ASA750 (refer section 3.5).

This performance audit was conducted by the auditor within a reasonable assurance engagement framework, with the intent of providing an objective and professional compliance assessment.

This Performance Audit report is an accurate representation of the auditor's findings and opinions.

#### NewGen Power Kwinana's Responsibilities for Compliance with the "Licence Conditions"

NewGen Power Kwinana is responsible for:

- a) Compliance with the Licence as evaluated against the conditions within the Licence, for the period
   1 August 2019 to 31 July 2024.
- b) Identifying risks that threaten the conditions within the Licence identified above being met.
- c) Identifying suitable compliance requirements as specified by the conditions within the Licence.
- d) Identifying, designing and implementing controls to enable the conditions within the Licence to be met and to monitor ongoing compliance.



#### **Our Independence and Quality Control**

We have complied with the independence and other relevant ethical requirements relating to assurance engagements, which a fundamentally based on confidentiality, integrity, objectivity, and independence, skills and competence. We applied quality management system controls as defined by ISO 9001 in undertaking this assurance engagement.

#### **Assurance Practitioner's Responsibilities**

Our responsibility is to express an opinion on NewGen Power Kwinana's compliance, in all material respects, with the licence obligations as evaluated against its Licence Conditions for the period from 1 August 2019 to 31 July 2024. ASAE 3100 requires that we plan and perform our procedures to obtain reasonable assurance about whether NewGen Power Kwinana has complied, in all material respects, with the licence obligations as evaluated against its Licence Conditions for the period from 1 August 2019 to 31 July 2024.

#### **Inherent Limitations**

Assurance engagements are subject to inherent limitations, together with the internal control structure, it is possible that misstatement, error or non-compliance with the compliance requirements may occur and not be detected.

A reasonable assurance engagement relating to the current audit period does not indicate compliance for future audit periods.

#### 1.4 Appreciation

The Licensee, NewGen Power Kwinana Pty Ltd, holds Generation Licence (**EGL3**) to operate the Kwinana Power Station (**KPS**).

#### **Asset Overview**

The Kwinana Power Station is a 327.8 MW combined-cycle gas-fired power station located in Western Australia's Kwinana industrial estate. EGL3 authorises NPK to generate electricity, ensuring compliance with regulatory standards, and is subject to regular audits and reviews. The power generated is sold under a long-term power purchase agreement with Western Power, supporting the South-West Interconnected System (**SWIS**).

The Kwinana Power Station is owned by Energy Infrastructure Trust (**EIT**), a subsidiary of Infrastructure Capital Group and Summit Southern Cross Partnership (**SSCP**) a subsidiary of Sumitomo Corporation. Infrastructure Capital Group is an Australian infrastructure investment manager focused on utility and energy sectors, including generation, transmission, and distribution. Sumitomo Corporation, based in Tokyo, is involved in various sectors including commodity trading and infrastructure management.

Sumitomo has invested in the Kwinana Project through its wholly owned subsidiary, Summit Southern Cross Power Holdings Pty Ltd (**SSCPH**). Summit Southern Cross Power (**SSCP**) through an Operator Services Agreement (OSA) are responsible for corporate processes including but not limited to IT systems, cyber security, document management, NPK Management Committee and budget approvals.



The Kwinana Power Station, a 327.8 MW combined-cycle gas-fired facility, meets about 10% of Western Australia's electricity demand and supports the SWIS with dispatchable power supply. The station installed plant primarily consists of;

- One Alstom 13E2-MXL 170MW Gas Turbine fired on Natural Gas
- Associated GT Air Inlet and Exhaust Gas structures
- One Heat Recovery Steam Generator (HRSG) complete with Supplementary Gas Firing
- One Alstom 160MW integral IP/LP and HP Steam Turbine
- Natural Gas conditioning and metering station
- Water Treatment Plant
- Associated Balance of Plant required for effective operation

The Main Cooling Water System is Sea Water supplied from the Cooling Water Intake and is located adjacent to NPK at the Synergy Kwinana PS.

Sections 13 of the *Electricity Industry Act 2004* require as a condition of every licence that the licensee must, not less than once in every period of 24 months (or any longer period that the Authority allows) calculated from the grant of the licence, provide the Authority with a performance audit report by an independent expert acceptable to the Authority. Geographe Environmental Services (GES) has been approved by the Authority (ERA Reference: D278612 Dated: 10/7/2024) to undertake the works subject to an audit plan approved by the Authority.

As required by Section 14 of the *Electricity Industry Act 2004, t*he Licensee completed an asset management review obligation submitting a report covering the audit period 1 August 2017 to 31 July 2022. The Authority has reviewed this report and subject to actions detailed in the post audit action plan extended the audit period for the next asset management review to 60 months. The next review will cover the period 1 August 2022 to 31 July 2027, with the report due to be provided by 31 October 2027.

This is Licensee's fourth electricity generation licence performance audit to assess the Licensee's level of compliance with its licence conditions. The period for the Performance Audit is 1 August 2019 to 31 July 2024, and the report is due to be submitted to the Authority on or before 31st October 2024.



#### 2. PERFORMANCE AUDIT

The Licensee has issued a consultancy brief to undertake its fourth Performance Audit as required by its Electricity Generation Licence (EGL3). The Performance Audit Report is to be provided to the Economic Regulation Authority (ERA/the Authority) to assess the Licensee's level of compliance with the licence conditions. The Performance Audit was conducted in accordance with the 2019 Audit and Review Guidelines – Electricity and Gas Licences (Audit Guidelines)

#### 2.1 Performance Audit Objectives

The objective of this Performance Audit was to assess the effectiveness of systems and processes developed and implemented by NewGen Power Kwinana to achieve the level of compliance as stipulated by its Electricity Generation Licence EGL3. Our qualified audit opinion provides indication that there were specific areas where the Licensee did not comply with the established criteria and establishes an assessment of the impact of the non-compliance. As such, this performance audit also intends to provide recommendations for corrective action or an assessment of corrective action taken by the Licensee, where necessary.

The Audit Guidelines, section 1.5.1, required that the scope of the audit considered:

- Process compliance the effectiveness of systems and procedures in place throughout the audit period, including the adequacy of internal controls.
- Outcome compliance the actual performance against standards prescribed in the licence throughout the audit period.
- Output compliance the existence of the output from systems and procedures throughout the audit period (specifically, proper records which provide assurance that procedures are consistently followed, and controls are maintained).
- Integrity of reporting the completeness and accuracy of the compliance and performance reports provided to the ERA.
- Compliance with any individual licence conditions the actual performance against the requirements imposed on the specific licensee by the ERA or specific matters raised by the ERA.

As such, where required, the recommendations were made in this performance audit report were directly linked to the specific findings and areas of non-compliance. These recommendations aim to address the root causes of the identified non-compliance issues and to guide the auditee on corrective actions to ensure future compliance and primarily related to enhancing the effectiveness of organisational Control Procedures as well as implementing revised internal compliance processes, such as internal audit.

Opportunities for improvement identified that relate to the Performance Audit findings have been provided directly to the Licensee and have not been included in this document as required by the 2019 Audit and Review Guidelines – Electricity and Gas Licences section 5.1.8.



As required by the Audit Guidelines (refer section 5.3) the licensee must submit a post-audit implementation plan, with the audit report. The PAIP must be a separate document and must be developed by the Licensee.

#### 2.2 Performance Audit Scope

The Performance Audit is an audit of the effectiveness of measures taken by the licensee to meet the performance criteria specified in the Licence (refer Section 13(2) of the *Electricity Industry Act 2004*). Performance criteria are defined within Condition 1 of the Licence as:

- The terms and conditions of the Licence
- Any other relevant matter in connection with the applicable legislation that the ERA determines should be part of the Performance Audit.

There was one version of EGL3 applicable to the audit period (version 5 – 1 July 2018 which is valid until expiry 21 February 2036). There were no areas of special focus prescribed by the ERA in relation NPK's Performance Audit.

As specified in the Electricity Compliance Reporting Manual (February 2023), externally imposed criteria under law or directives, as defined by ASAE3100, for Electricity Generation Licences encompasses the following:

- 1. the following Legislation:
  - ♦ Electricity Industry Act 2004: Licence Conditions and Obligations (Appendix 1 Section 12)
- 2. the following Regulations:
  - ♦ Economic Regulation Authority (Licensing Funding) Regulations 2014; and
  - Electricity Industry (Licence Conditions) Regulations 2005 (Appendix 1 Section 13)
- 3. the following Codes:
  - ♦ Electricity Industry (Metering) Code 2012 (Appendix 1 Section 15)
- 4. the following regulatory guidelines and documentation:
  - ♦ 2019 Audit and Review Guidelines: Electricity and Gas Licences (Audit Guidelines)
  - ♦ Electricity Compliance Reporting Manual (refer below for detail of those applicable)
    - Electricity Compliance Reporting Manual July 2018
    - Electricity Compliance Reporting Manual June 2020
    - Electricity Compliance Reporting Manual February 2022
    - Electricity Compliance Reporting Manual January 2023
    - Electricity Compliance Reporting Manual February 2023



- ♦ Compliance Enforcement Policy 2016
- ♦ Any relevant regulatory guidance documentation published by the ERA or applicable regulatory authority, such as the Australian Energy Sector Cyber Security Framework (AESCSF)
- 5. the following enforceable undertakings:
  - ♦ 2024 Audit Plan as developed and approved by the ERA.
  - ♦ 2019 Performance Audit EGL3
- 6. the following internally imposed criteria:
  - ♦ Policies
  - ♦ Manuals
  - ♦ Plans
  - ♦ Procedures
  - Systems
  - Work Instructions

A full list of the internally imposed criteria that were established by the and provided to the auditor as part of the document review and throughout the audit process Licensee are referenced in appendix 2. Consideration of internally imposed audit criteria has been referenced in the audit findings against each compliance obligation, refer appendix 1.

#### 2.3 Performance Audit Excluded Conditions

The following Regulations and Codes referenced in the Electricity Compliance Reporting Manual February 2023 do not apply to Generation Licences:

- i. Electricity Industry (Obligation to Connect) Regulations 2005 (Section 10)
- ii. Electricity Industry (Customer Contracts) Regulations 2005 (Section 11)
- iii. Code of Conduct (for the Supply of Electricity to Small Use Customers) 2022 (Section 14)
- iv. Electricity Industry (Network Quality and Reliability of Supply) Code 2005 (Section 16)

Additionally, there were some Electricity Compliance Reporting Manual obligations for EGL3 that have been excluded from the performance audit scope because they were not applicable to NewGen Power Kwinana during the audit period. Excluded compliance obligations were detailed in the Audit Plan.



Table 2 - Obligations Excluded from the Audit Report

Electricity Compliance Reporting Manual Section	Obligation Reference	Explanation for Generation Obligations Not Applicable to Licensee							
13. Electricity licences – Licence conditions and obligations									
Generation Licence, condition 5.2.4	120	Obligation 120 was inapplicable since NewGen Power Kwinana Pty Ltd was not assigned individual performance standards by the ERA during the audit period.							
15. Electricity Industry Metering Co	de – Licence conditions and obligations								
Metering Code, clause 5.16 and 5.18	401, 405	Obligations only applicable to Network Operator. Western Power collects the energy data and has access to its own tariff meters.							
Metering Code, clause 5.19(2) and 5.19(3)	407, 408	Obligations only applicable to Network Operator. The connection point is with the Western Power as the network operator.							

The Generation Licence compliance elements that were included in the scope of this audit are as defined in Table 7 and are further detailed in Appendix 1.

#### 2.4 Performance Audit Variation to Audit Plan

As required by section 5.1.4 of the Audit and Review Guidelines – 2019, the audit report must describe any deviations from the audit plan. Auditors must also identify any licence obligations that were assessed after the approval of the audit plan by the ERA, as 'not applicable'. Licence obligations or effectiveness criteria that have been assessed as 'not applicable' should not be included in the performance summary or observations section of the report.

There were no variations to Audit Plan as approved for EGL3.

#### 2.5 Performance Audit Methodology

As required by the Audit Guidelines (refer section 5.1.2), this audit report must describe the methodology used to execute the audit plan. As such, the performance audit methodology, subject to the variations detailed in section (2.4), is detailed below:

- Document Review and Control Procedures Assessment: We conducted a comprehensive review of control procedures and assessed the control environment. In cases where the Licensee's controls underwent changes or revisions during the audit period, we examined both the former and current controls.
- 2. **Site Visit:** The site audit took place at NewGen Kwinana's offices on 29 August 2024. We evaluated various systems implemented by the Licensee to support its electricity generation



operations. There were also follow up telephone discussions and emails in relation the performance audit scope.

3. Audit Procedures and Evidence: Audit procedures and evidence collection were specified in the Audit Plan and aligned with the assigned Audit Priority for Licensee obligations. The Audit Priority, the non-compliance and the strength of the Licensee's control environment, (refer Table 5), guided the nature and extent of the applied audit procedures. Professional judgment was exercised to determine the sufficiency of audit evidence. In instances where control environment adequacy was identified as an issue, detailed audit procedures, including increased sampling and process re-evaluation, were performed to assess compliance levels.

Table 3 - Fieldwork, Control Categories and Descriptions

Controls	Description of Controls
Control Environment	The licensee's management philosophy and operating style, organisational structure, assignment of authority and responsibilities, the use of internal audit, the use of information technology, training and the skills and experience of the relevant staff members.
Information System	The suitability of the licensee's information systems to record the information needed to comply with the licence, accuracy of data, security of data and documentation describing the information system.
Control Procedures	The presence of systems and procedures to monitor compliance with the licence and to detect or prevent instances of non-compliance or under-performance.
Compliance Attitude	The action taken by the licensee in response to any previous audit or review recommendations, and an assessment of the licensee's attitude towards compliance.
Outcome Compliance	The actual performance against standards prescribed in the licence throughout the audit or review period.

- 4. Audit Methodology Standards and Guidelines: The Performance Audit was conducted following principles of ISO 9001, ISO 31000 Risk Management Guidelines, APES 110 Code of Ethics, and the following Standards on Assurance Engagement by the Auditing and Assurance Standards Board:
  - ASAE 3000 Assurance Engagements Other than Audits or Reviews of Historical Financial Information
  - ASAE 3100 Compliance Engagements
  - Auditing Standard ASA 315 Identifying and Assessing the Risks of Material Misstatement through Understanding the Entity and Its Environment
  - Auditing Standard ASA 500 Audit Evidence
  - Auditing Standard ASA 530 Audit Sampling
  - Auditing Standard ASA 705 Modifications to the Opinion in the Independent Auditors Report
- Assessment of Previous Recommendations: We assessed recommendations from prior audits, considering resolutions during the current audit or review period and unresolved issues at the audit's conclusion.



- 6. **Timely Compliance**: We evaluated Licensee obligations requiring timely completion of activities, such as responding to customer complaints or providing annual compliance and performance reports to the ERA.
- 7. **Inadequacies Disclosure**: Identified control inadequacies have been disclosed in the observations section of the report.
- 8. Control Ratings: Control environment and control procedures were rated only for the following:
  - Audit priority of 1, 2, or 3 (as assigned)
  - Non-compliant Licensee obligations (compliance rating of 2, 3, or 4).
- 9. **Opportunities for improvement:** Any recommendations for licence obligations, that received a rating other than those in the point 8 above were directly provided to the licensee.
- 10. Assistance from the Licensee: The Licensee provided necessary assistance, including access to facilities and business premises, materials, information sources, and relevant personnel as required by Section 4.1 of the Audit Guidelines (2019). The performance audit was conducted by Nicole Davies and required a total of 50 hours of her time.

Table 4 - List of Personnel Who Participated in the Performance Audit

No.	Name	Company	Position Description
1	Mark Hammond	NewGen Power Kwinana	Station Manager
2	Kris Roots	NewGen Power Kwinana	Operations Manager
3	Ralph Lochbuehler	NewGen Power Kwinana	Engineering Manager
4	Dan Gitsham	NewGen Power Kwinana	Technical Services Manager
6	James Hyland	Summit Southern Cross Power	General Manager Finance & Accounting
7	Phil Rosati	Summit Southern Cross Power	Cyber & Infrastructure Manager



## 2.6 Performance Audit Summary of Findings

## **Table 7 Performance Audit Compliance Summary**

Ref	0 " 1" 0" "	Audit	Cor	Controls Rating**				Con	Compliance Rating			
No*	Generation Licence Obligations	Priority	Α	В	С	D	NP	1	2	3	4	NR
12. ELEC	CTRICITY INDUSTRY ACT – LICENCE CONDITIONS AND	OBLIGATION	IS									
101	Electricity Industry Act, section 13(1)	4					NP	1				
102	Electricity Industry Act, section 14(1)(a)	4					NP	1				
103	Electricity Industry Act, section 14(1)(b)	4					NP					NR
104 △	Electricity Industry Act, section 14(1)(c)	4					NP	1				
105 *	Economic Reg Authority (Licensing Funding) Regs 2014	4	Α						2			
106	Electricity Industry Act, section 31(3)	5					NP	1				
107	Electricity Industry Act, section 41(6)	4					NP	1				
13. ELEC	CTRICITY LICENCES – LICENCE CONDITIONS AND OBLI	GATIONS										
119	Generation Licence, condition 4.3.1	4					NP	1				
121	Generation Licence, condition 5.3.2	4					NP	1				
122	Generation Licence, condition 5.1.5	4					NP	1				
123	Generation Licence, condition 4.4.1	4					NP	1				
124 *	Generation Licence, condition 4.5.1	4		В					2			
125	Generation Licence, condition 3.8.1 and 3.8.2	4					NP	1				
126	Generation Licence, condition 3.7.1.1	4					NP	1				
15 ELEC	TRICITY INDUSTRY METERING CODE 2012 – LICENCE C	ONDITIONS	AND OF	BLIGA	TIONS							
324	Electricity Industry Metering Code, CI 3.3B	4					NP					NR
339	Electricity Industry Metering Code, Cl 3.11(3)	4					NP					NR
371	Electricity Industry Metering Code, CI 4.4(1)	5					NP					NR
372	Electricity Industry Metering Code, CI 4.5(1)	5					NP					NR
373	Electricity Industry Metering Code, Cl 4.5(2)	4					NP					NR
388	Electricity Industry Metering Code, CI 5.4(2)	4					NP					NR
402	Electricity Industry Metering Code, CI 5.17(1)	4					NP					NR
406	Electricity Industry Metering Code, CI 5.19(1)	5					NP					NR
410	Electricity Industry Metering Code, CI 5.19(6)	5					NP	1				
416	Electricity Industry Metering Code, CI 5.21(5)	4					NP					NR
417	Electricity Industry Metering Code, CI 5.21(6)	4					NP					NR
435	Electricity Industry Metering Code, CI 5.27	4					NP					NR
448	Electricity Industry Metering Code, CI 6.1(2)	4					NP	1				
451	Electricity Industry Metering Code, CI 7.2(1)	5					NP	1				
453	Electricity Industry Metering Code, Cl 7.2(4)	4					NP					NR
454	Electricity Industry Metering Code, CI 7.2(5)	4					NP					NR
455	Electricity Industry Metering Code, Cl 7.5	4					NP	1				



Ref	Concretion License Obligations	Audit	Cor	ntrols	Rating	**		Com	pliand	e Rati	ng	
No*	Generation Licence Obligations	Priority	Α	В	С	D	NP	1	2	3	4	NR
456	Electricity Industry Metering Code, Cl 7.6(1)	4					NP	1				
457	Electricity Industry Metering Code, Cl 8.1(1)	5					NP					NR
458	Electricity Industry Metering Code, Cl 8.1(2)	5					NP					NR
459	Electricity Industry Metering Code, Cl 8.1(3)	5					NP					NR
460 △	Electricity Industry Metering Code, Cl 8.1(4)	4					NP					NR
461	Electricity Industry Metering Code, CI 8.3(2)	5					NP					NR



### 2.7 Summary Performance Audit Recommendations & Action Plans

Recommendations made within the report are summarised as detailed below and will be reviewed and included in the post audit implementation plan (if required) by the licensee to ensure compliance with requirements.

Table 5 - (A) Resolved during the current audit period

REFERENCE (No./Year)	NON-COMPLIANCE / CONTROLS IMPROVEMENT Licence obligation reference number² / Controls and Compliance Rating Legislation / Section, Clause or Regulation / Details of Non-Compliance or Inadequacy of Controls	ACTION TAKEN BY THE LICENSEE & DATE RESOLVED	AUDITORS' COMMENTS
01/2024	A   2  Economic Regulation Authority (Licensing Funding) Regulations 2014  A licensee must pay the prescribed licence fees to the ERA according to clauses 6, 7 and 8 of the Economic Regulation Authority (Licensing Funding) Regulations 2014.	The Annual Licence charge due before the 22nd March 2021 was paid on 26th March 2021 due to unforeseen personal circumstances. The ERA was promptly notified, and the payment was immediately processed. As NPK has robust processes in place to ensure timely payments, this was an isolated incident caused by extenuating circumstances, and no further action is required.	No further action required.
	During the audit period, the Licensee paid the prescribed license fees to the ERA in line with the Economic Regulation Authority (Licensing Funding) Regulations 2014, except for one late payment in 2021. The Annual Licence charge due before the 22nd March 2021 was paid on 26th March 2021 due to anomalous circumstances. The Licensee promptly notified the ERA and processed the payment. Despite this delay, the Licensee's payment processes were reviewed and deemed robust, with		

<sup>&</sup>lt;sup>2</sup> The reference number allocated to the licence obligation in the Electricity or Gas Compliance Reporting Manual

no further issues reported.



#### Table 6 - (B) Unresolved During the Current Audit Period

REFERENCE	NON-COMPLIANCE /	AUDITORS' RECOMMENDATION	ACTION TAKEN BY
(No./Year)	CONTROLS IMPROVEMENT		THE LICENSEE BY
	Licence obligation reference number <sup>2</sup> I		END OF AUDIT PERIOD
	Controls and Compliance Rating		I LINIOD
	Legislation / Section, Clause or		
	Regulation /		
	Details of Non-Compliance or Inadequacy		
	of Controls		

02/2024

124 \*

B | 2

**Electricity Industry Act 2004** 

Section 11

Generation Licence, condition 4.5.1

A licensee must provide the ERA, in the manner prescribed, with any information that the ERA requires in connection with its functions under the Electricity Industry Act.

During the audit period, the Licensee generally met reporting deadlines, including:

**Annual Compliance Reports**: Submitted on time for 2019-2023.

**Standing Charges Data:** Submitted on time, except for the late submission in 2018/2019.

**Non-Compliance Omitted:** One instance of non-compliance (late submission of standing data in 2019) was not included in the 2020 Annual Compliance Report.

While the control processes were generally adequate, improvements were needed in internal audit practices to ensure accurate and consistent compliance reporting. The MYOSH/Viking system lacked specific compliance details, such as the reporting of standing data as a compliance action, and there were inconsistencies in how licence obligations were categorised in the "Type" field, leading to reliance on individual knowledge instead of a more standardised approach. Systemic improvements in the MYOSH/Viking system would ensure greater clarity and consistency compliance management.

To ensure clarity in compliance requirements and their integration into daily operations, it is recommended that the Licensee:

 a) Review and revise compliance processes in the MYOSH/Viking system to serve as an internal audit mechanism, ensuring accurate records management and timely reporting.

b) Customize the MYOSH/Viking system to reference specific compliance obligations, improving accuracy and efficiency in annual reporting.

Refer PAIP 2024



#### 3. STATUS OF RECOMMENDATIONS FROM THE 2019 PERFORMANCE AUDIT

There were 2 non-compliances noted in the previous audit period, one of which was resolved to the satisfaction of the auditor (i.e. obligation 105). However, obligation 124 requires a corrective action plan to be developed to further strengthen the compliance controls. The post audit implementation plan (PAIP) is to be submitted by Licensee and will be published by the ERA. The current status of the previous audit recommendations is shown in Table 10.

Table 7 -	27 - Status of Recommendations for Non-Compliances from the Previous Audit				
(A) 20	019 Non-Compliance Resolved During Current Au	dit Period			
REF (No./ Year)	NON-COMPLIANCE / CONTROLS IMPROVEMENT Licence obligation reference number¹ / Controls and Compliance Rating Legislation / Clause / Details of Non-Compliance or Inadequacy of Controls	AUDITORS' RECOMMENDATION	DATE RESOLVED/ DETAILS OF FURTHER ACTION REQUIRED		
01/2019	B   2  Economic Reg Authority (Licensing Funding) Regs 2014  EGL3 Licence Condition 4.2.1  The licensee has not met the obligations in regard to payment of prescribed licence fees on 3 occasions during the audit period.  The Licensee was required to pay standing data charges within 30 days of invoice issuance and the Generation Licence fee by 22 March annually. Late payments for invoices ERA 100410 and 100491 occurred due to delays in delegating the invoice, while the late payment for ERA 597 was caused by a delay in releasing bank transactions.  The MEX Routine (PM1240) only referenced the annual licence fee, omitting the quarterly standing	The organisation has already amended the email recipient for the invoices during the audit period to go directly to accounts department. Additionally, they have amended the terms in MYOB to 14 days to ensure timely payment. These are corrective actions that rely on the personnel in the roles maintaining them. A change in personnel or accounting systems would mean the action may not be carried through. The obligations also need to be included in the MEX system as separate routines and highlighted as a legislative requirement. The inclusion of the invoices on the NPK Compliance Requirements Schedule is also recommended. An OFI for the organisation to embed the controls into their operating processes has been provided in a separate document of auditor recommendations.	MEX controls, and accounts payable controls implemented. Additionally, recent implement of MYOSH/Viking system further strengthens compliance controls.  No further action required		

data charges. During discussions, the Licensee expressed uncertainty about the requirement to pay both annual and quarterly fees, with the NPK Compliance schedule also only listing the annual

payment.



(B)	2019 Non-Compliance Unresolved During Cu	rrent Audit Period	
REF (No./Year)	NON-COMPLIANCE / CONTROLS IMPROVEMENT Licence obligation reference number¹ / Controls and Compliance Rating Legislation / Section, Clause or Regulation / Details of Non-Compliance or Inadequacy of Controls	AUDITORS' RECOMMENDATION	FURTHER ACTION REQUIRED DETAILS OF FURTHER ACTION REQUIRED

02/2019 **124** 

B | 2

#### **Generation Licence Obligation 4.5.1**

The Annual Compliance Report for 2015-2016 Year did not reflect the late payment of the licence fee for the Standing Data Charge quarters commencing April and July 2015.

The Licensee is required to ensure that noncompliances are reported in a Compliance Report which is to be submitted by the 31st August annually.

The awareness to the requirement to include the late payment of fees as a compliance obligation was not established and there are not processes implemented within the organisation to identify the compliance requirement proactively Although the organisation has established corrective actions to ensure timely payment of licence fees (refer finding 105). A process to ensure compliance requirements have been met and a documented liaison relating to the legislative requirements and content of the Compliance Report prior to submission to the Authority is required, for example including in MEX routine notes. The MEX system and the NPK Compliance Requirement Schedule could be optimised to ensure this is an automated process.

YES – Refer details recommendation 02/2024 and subsequent PAIP.

<sup>&</sup>lt;sup>1</sup> Refers to electricity generation licence obligation in the Electricity Compliance Reporting Manual 2020



# **APPENDIX 1 - PERFORMANCE AUDIT**

# NEWGEN POWER KWINANA PTY LTD SEPTEMBER 2024



#### **Table 11 Performance Audit**

Table 11	Performance Audit	
ELEC	TRICITY INDUSTRY – LICENCE COND	DITIONS AND OBLIGATIONS
No.	ORLICATION REFERENCE & RESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
[TYPE]	OBLIGATION REFERENCE & DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
12 ELE	CTRICITY INDUSTRY ACT - LICENCE CONDITIONS	S AND OBLIGATIONS
101 Type [2]	Electricity Industry Act, section 13(1) - A licensee must provide the ERA with a performance audit conducted by an independent expert acceptable to the ERA, not less than once every 24 months (or any longer period that the ERA allows).	<b>COMPLIANCE FINDING:</b> The previous Performance Audit report was submitted to the ERA in 2019, covering the 60-month period from 1 August 2014 to 31 July 2019. The current Performance Audit, covering the period from 1 August 2019 to 31 July 2024, was initiated in accordance with the ERA's Audit Guidelines, with the auditor approved by the ERA.
		DOCUMENTS/SYSTEMS:  • Economic Regulation Authority Website  • Audit Plan – EGL3 Performance Audit 2024  • Legal and Compliance Register (Export from MYOSH/Viking)
		PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
		<ul> <li>OBSERVATIONS:         <ul> <li>The 2019 Performance Audit report was found available for review on the ERA website.</li> <li>Communications and correspondence with the ERA were provided for review.</li> <li>GES was appointed with the Authority's approval to undertake the performance audit for the audit period.</li> <li>Audit Plan developed and approved in accordance with Audit Guidelines</li> <li>This Performance Audit for the current audit period is the 4<sup>th</sup> audit undertaken by the Licensee.</li> <li>The requirement for the performance audit was included in the MYOSH/Viking system.</li> <li>The MYOSH/Viking Legal and Compliance Register is a dynamic system that tracks compliance obligations, assigns responsibility to designated individuals, and automates workflows for</li> </ul> </li> </ul>



ELEC	CTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS				
No. [TYPE]	OBLIGAT	ION REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS	
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	review, reporting, and escalation. It ensures accountability and corrective action when compliance events arise.	
	4	N/P	1		
	2024 RECO	MMENDATION – NIL			
102 Type [2]	ype asset management system.		A licensee must provide for an	COMPLIANCE FINDING: For the duration of the audit period, the Licensee implemented an asset management system, which was verified during a site visit to the Kwinana Power Station and through document review. The Licensee allocated resources to support the ongoing review and execution of the asset management plans, with a strong focus on maintaining an effective control environment including through inspections and condition monitoring. The AMS integrated various operational, financial, and maintenance processes to ensure the optimal performance of assets throughout their lifecycle. The AMS was aligned with ISO55000 standards and provides a structured approach to managing assets, risk, and compliance.	
				Specific Plant Area AMPs were established for:  Instrumentation and Control Gas Turbine (GT) Steam Turbine (ST) Generator System Fuel Gas Plant and Fire System Power Distribution System Heat Recovery Steam Generator (HRSG) Steam and Water Cycle Transformers and 330kV System Balance of Plant (BoP)	



ELEC	TRICITY INDUSTRY – LICENCE CON	IDITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGATION REFERENCE & DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
		DOCUMENTS/SYSTEMS:  Asset Management System Manual NPK Strategic Plan (SAMP) Strategic Business Plan Operating & Capital Expenditure Budgets CMMS MEX Pl Vision MYOSH/Viking  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager  OBSERVATIONS: The Life Plan Modelling and Scenario Analysis processes helped determine long-term costs, risks, and performance targets for each asset. The AMS emphasised proactive maintenance and reliability engineering, including Failure Mode Effects and Criticality Analysis (FMECA) to manage risks. The system ensured adherence to statutory and contractual obligations, with regular reviews and updates to align with operational needs and market changes. Strategic planning and maintenance programs were in place and actively monitored. Key operational tasks were outsourced to specialised service providers, ensuring efficient use of resources and expertise. Interviews with personnel confirmed ongoing responsibility and oversight of asset management practices.



[TYPE]	OBLIGAT	ION REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	<ul> <li>The SAMP included provisions for internal and external stakeholder engagement, ensuring alignment with regulatory requirements and business needs.</li> </ul>
	4	N/P	1	<ul> <li>The EGL3 2022 Asset Management System Review report provides further detail on the effectiveness of NGKPs asset management system during the audit period 1 August 2019 to 31 July 2022.</li> </ul>
	2024 RECO	MMENDATION – NIL		
Type [2]	_		A licensee must notify details ny substantial changes to it to the	COMPLIANCE FINDING: The Licensee complied with the obligation to notify the ERA of the details of its Asset Management System (AMS) as part of its generation licence applications. No substantial changes were made to the AMS during the audit period. As no significant changes to the AMS were identified, this obligation has not been rated for the audit period.  DOCUMENTS/SYSTEMS:  Asset Management System Manual  NINK Strategic Plan (SAMD)
				<ul> <li>NPK Strategic Plan (SAMP)</li> <li>CMMS</li> <li>MEX</li> <li>PI Vision</li> <li>MYOSH/Viking</li> </ul>
				PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager,
				Technical Services Manager, GM Finance and Accounting



ELEC	TRICITY	/ INDUSTRY -	LICENCE COND	OITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGAT	ION REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
				<ul> <li>The Power Station Manager confirmed that the AMS continued to operate under the effectiveness criteria defined in the Strategic Asset Management Plan, consistent with the criteria outlined in Table 23 of the Audit and Review Guidelines.</li> <li>The AMS was subject to an annual review as part of the Asset Management Planning Cycle,</li> </ul>
	PRIORITY 4	CONTROLS RATING N/P	COMPLIANCE RATING N/R	to ensure that it remained aligned with business objectives and operational needs.  • Any adjustments needed based on regulatory compliance, such as changes in operational strategies or performance targets, were integrated into the AMS through documented reviews.
	2024 RECO	MMENDATION - NIL		
104 <sup>Δ</sup> Type [2]	Type with a report by an independent expert about the effectiveness of its asset			<b>COMPLIANCE FINDING:</b> The licensee provided the ERA with a report by an independent expert on the effectiveness of its asset management system in 2022. The Authority maintained that the Asset Management Review be conducted at a 60-month interval and considered that the Licensee had an effective asset management system.
				DOCUMENTS/SYSTEMS:
	PRIORITY 4	CONTROLS RATING N/P	COMPLIANCE RATING	OBSERVATIONS:  The requirement for the asset management system review was included in the MYOSH/Viking system.



ELEC	TRICITY INDUSTRY – LICENCE COND	OITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGATION REFERENCE & DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	2024 RECOMMENDATION – NIL	
105* Type [2]	Economic Regulation Authority (Licensing Funding) Regulations 2014 - A licensee must pay the prescribed licence fees to the ERA according to clauses 6, 7 and 8 of the Economic Regulation Authority (Licensing Funding) Regulations 2014	<b>COMPLIANCE FINDING:</b> During the audit period, the Licensee paid the prescribed license fees to the ERA in accordance with the Economic Regulation Authority (Licensing Funding) Regulations 2014, with one exception in 2021. The Annual Licence charge, due on 21st March 2021, was paid on 26th March 2021 due to unforeseen circumstances.
		Upon becoming aware of the delay, the Licensee immediately notified the ERA by telephone, and the payment was processed promptly. The Licensee maintained robust processes to ensure timely payment of all fees; however, on this occasion, the payment was late due to exceptional circumstances. The internal controls in place were reviewed and deemed sufficient, with no further issues reported.
		DOCUMENTS/SYSTEMS:  MYOSH/Viking ERA Invoice Payment Summary Annual Compliance Reports 2019 – 2023 Compliance Management Manual NPK-ORG-PRO-010
		<b>PERSONNEL INTERVIEWED:</b> Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
		OBSERVATIONS:  • A report of payments was provided by the Accounts Department.



ELEC	TRICITY	/ INDUSTRY – I	LICENCE COND	OITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGAT	ION REFERENCE & D	ESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	<ul> <li>There were 25 payments due during the audit period and there was only one anomaly as detailed above.</li> </ul>
	4	Α	2	<ul> <li>The previous audit report noted obligation 105 to be non-compliant, the corrective actions were found to be effective in ensuring compliance for the current audit period.</li> </ul>
	Regulations : was due to e	2014, with only one payment extenuating circumstances a d robust processes in place f	being made late. The late pand was promptly addressed or the timely processing of page 1.	nvoice payments were due to the ERA under the Economic Regulation Authority (Licensing Funding) syment occurred on 26th March 2021, five days after the due date prior to 22 <sup>nd</sup> March 2021. The delay, with the ERA notified immediately and the payment processed. Despite this isolated incident, the ayments. The control environment was noted to be strong, and no further action is required. Although and overall compliance has been maintained.
106 Type [NR]	steps to mi	ustry Act, section 31(3) - A lice inimise the extent, or during or restriction of the supply sergency, potential danger or	y of electricity due to an	<b>COMPLIANCE FINDING:</b> During the audit period, the Licensee has met the obligation to minimise the extent or duration of any interruption, suspension, or restriction of the supply of electricity. Through a combination of proactive maintenance, risk management strategies, and effective operational practices. Additionally, measures such as cyber security, backup of systems and data were confirmed to be established by the Licensee.
				DOCUMENTS/SYSTEMS:  Asset Management System Manual NPK Strategic Plan (SAMP) Annual Health and Safety Plan NPK-HSE-PLN-011 Emergency Response Plan NPK-HSE-PLN-001 CMMS MEX PI Vision MYOSH/Viking



ELEC	TRICITY	'INDUSTRY –	LICENCE COND	DITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGATI	ON REFERENCE & D	ESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
				<b>PERSONNEL INTERVIEWED:</b> Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
	PRIORITY 5	CONTROLS RATING N/P	COMPLIANCE RATING	<ul> <li>OBSERVATIONS:</li> <li>The Licensee implemented preventive maintenance routines and condition monitoring via the CMMS.</li> <li>The use of FMECA and specific plant area AMPs facilitated the Licensee to anticipate and address high-risk scenarios, reducing the likelihood and duration of electricity supply interruptions.</li> <li>The Licensee enhanced monitoring through the PIVision system, allowing for faster response to operational issues, thereby reducing potential outages.</li> <li>A strong focus on health and safety was evident, as outlined in the Annual Health and Safety Plan, Emergency Response Plan (reviewed on 3 occasions during the audit period) which included preventive measures during outages and emergency situations, further contributing to the minimization of risks.</li> <li>The Licensee has developed a process to identify, assess and mitigate key cybersecurity risks, which leveraged the Australian Energy Sector Cyber Security Framework and was in line with regulatory requirements such as the Security of Critical Infrastructure Act 2018 and the Privacy Act 1988.</li> </ul>
	2024 RECO	MMENDATION - NIL		
107 Type [2]	-	ustry Act, section 41(6) - A licer est in land or an easement ove		<b>COMPLIANCE FINDING:</b> A lease exists over the property, and it has been validly executed and maintained in compliance with the lease terms, including timely payments, throughout the audit period.
				DOCUMENTS/SYSTEMS:



No. YPE]	OBLIGATI	ON REFERENCE & D	ESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	PRIORITY 4	CONTROLS RATING N/P	COMPLIANCE RATING	<ul> <li>Site Access Agreement</li> <li>Special Purpose Financial Report 2018/2019</li> <li>Special Purpose Financial Report 2019/2020</li> <li>Special Purpose Financial Report 2020/2021</li> <li>General Purpose Financial Report 2021/2022</li> <li>General Purpose Financial Report 2022/2023</li> <li>PERSONNEL INTERVIEWED: GM Finance and Accounting</li> <li>OBSERVATIONS:         <ul> <li>The GM Finance and Accounting confirmed Budget Allocation of funds to cover the lease payments.</li> <li>Established accounts procedures to ensure timely payments for the lease and any associated costs related to the land.</li> </ul> </li> </ul>
	2024 RECOM	IMENDATION - NIL		
3 ELE	CTRICITY L	ICENCES - LICEN	CE CONDITIONS AN	D OBLIGATIONS
119 Type [2]	must maintain accounting records that comply with the Australian Accounting Standards Board Standards or equivalent International Accounting Standards.			COMPLIANCE FINDING: A review of the Licensee's special and general purpose financi statements for the financial years 2019 -2023, confirmed that for the duration of the audit period NewGen Power Kwinana Partnership adhered to the requirement for licensees and related bodic corporate to maintain records in line with Australian Accounting Standards Board Standards equivalent International Accounting Standards.
				1



ELEC	TRICITY	'INDUSTRY -	LICENCE COND	DITIONS AND OBLIGATIONS	
No. [TYPE]	OBLIGATI	ON REFERENCE & D	ESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS	
				Accounting Rules SSCP-FA-RUL-001     Special Purpose Financial Report 2018/2019     Special Purpose Financial Report 2019/2020     Special Purpose Financial Report 2020/2021     General Purpose Financial Report 2021/2022     General Purpose Financial Report 2022/2023  PERSONNEL INTERVIEWED: GM Finance and Accounting  OBSERVATIONS:     The financial statements from 2018 through 2023 were prepared and audited by an independent auditor, which confirmed that the financial reports were prepared in compliance with AASB standards.     The transition from Special Purpose Financial Statements (SPFS) to General Purpose Financial Statements (GPFS) in 2022 was also noted. This shift aligned with the mandatory compliance requirements under AASB 1060 (General Purpose Financial Statements - Simplified Disclosures Framework).	
	PRIORITY 4	CONTROLS RATING	COMPLIANCE RATING	<ul> <li>The Accounting Rules (SSCP-FA-RUL-001) further detailed the company's internal accounting practices and compliance with AASB, ensuring that the financial statements were prepared to reflect a true and fair representation of the Licensee's financial position, including adherence to</li> </ul>	
	regulatory requirements.				
	2024 RECOMMENDATION – NIL				
121 Type	Licence Condition 5.3.2 - licensee must comply, and require its auditor to comply, with the ERA's standard audit guidelines for a Performance Audit			COMPLIANCE FINDING: The Licensee and the Auditor complied with the 2019 Audit Guidelines were applied to the development of the 2024 Audit Plan for the current Performance Audit. The	



ELEC	TRICITY	'INDUSTRY -	LICENCE COND	OITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGATION REFERENCE & DESCRIPTION			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
[2]				Licensee has provided direct instructions to the auditor to follow the ERA's guidelines and ensure that the Audit Plan was developed and approved accordingly.  DOCUMENTS/SYSTEMS:  Economic Regulation Authority Website ERA Communication NGKPS Performance Audit Plan 2024  PERSONNEL INTERVIEWED: Station Manager, Operations Manager  OBSERVATIONS:  The Licensee communicated the ERA's audit requirements to the auditor, ensuring compliance
	PRIORITY 4	CONTROLS RATING	COMPLIANCE RATING	<ul> <li>with the Audit &amp; Review Guidelines.</li> <li>The audit plan was reviewed and approved in accordance with the ERA's standards, confirming that the auditor complied with the performance audit guidelines.</li> <li>Communication between the Licensee and the ERA ensured that audit procedures were aligned with the Authority's expectations.</li> </ul>
	2024 RECOMMENDATION - NIL			
122 Type [2]	Licence Condition 5.1.5 - A licensee must comply, and must require the licensee's expert to comply, with the relevant aspects of the ERA's standard audit guidelines for an asset management system review.			COMPLIANCE FINDING: The Licensee and the Auditor complied with the 2019 Audit Guidelines were applied to the development of the 2022 Audit Plan for the last Asset Management Review.  DOCUMENTS/SYSTEMS:  Economic Regulation Authority Website  ERA Communication



ELEC	ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS					
No. [TYPE]	OBLIGATI	ON REFERENCE & D	ESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS		
				<ul> <li>Auditor Quotation</li> <li>NGKPS Asset Management Review Plan 2022</li> <li>PERSONNEL INTERVIEWED: Station Manager, Operations Manager</li> </ul>		
	PRIORITY 4	CONTROLS RATING N/P	COMPLIANCE RATING	OBSERVATIONS:     The Licensee engaged GES for the audit period 1 July 2020 to 30 June 2023 and the engagement process adhered to the requirements of the 2019 Audit Guidelines.     The ERA accepted the previous Performance Audit, and the report was published on the ERA website.		
	2024 RECOMMENDATION - NIL					
123 Type [2]	Licence Condition 4.4.1 - In the manner prescribed, a licensee must notify the ERA, if it is under external administration or if there is a significant change in the circumstances that the licence was granted which may affect the licensee's ability to meet its obligations.			COMPLIANCE FINDING: The Licensee confirmed that during the audit period the Licensee was not under external administration and there were no significant changes affecting the Licensee's ability to meet its obligations.  DOCUMENTS/SYSTEMS:  WEM Market Rules Communications with ERA, AEMO  PERSONNEL INTERVIEWED: CM Finance and Accounting, Station Manager		
				PERSONNEL INTERVIEWED: GM Finance and Accounting, Station Manager      OBSERVATIONS:		



ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS					
No. [TYPE]	OBLIGAT	ION REFERENCE & D	ESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS	
	PRIORITY 4 2024 RECOI	CONTROLS RATING N/P MMENDATION - NIL	COMPLIANCE RATING 1	required to strategically adapt to these evolving market dynamics to remain compliant and competitive.  Communication with the relevant stakeholders, including the ERA, was noted and confirmed by the Licensee.  There was no obligation to comply with the 10 business day requirement, the Licensee, consulted interested parties and sought to resolve concerns once the impacts were fully understood.	
124* Type [2]	Licence Condition 4.5.1 - A licensee must provide the ERA, in the manner prescribed, with any information that the ERA requires in connection with its functions under the Electricity Industry Act.		n that the ERA requires in	COMPLIANCE FINDING: During the audit period the Licensee complied with the dates for the submission of reporting requirements, as detailed below:  Annual Compliance Report - Compliance Reports due for submission by the 31 August annually were submitted on time. Note: Reporting years 2019-2023 within audit scope.  Standing Charges Data - standing data due for submission by the 30 September annually were submitted on time, with exception of 2018/2019 standing charge was submitted after the due date.  (Note: Reporting years 2019-2023 within audit scope. Confirmation emails were provided for 2019 only. It was understood that the ERA has developed a portal for reporting for the 2024 reporting year which is outside the scope of the current audit period).  Non-Compliance Obligations Omitted from the Annual Compliance Report - One instance of non-compliance was omitted from the Annual Compliance Report, as identified in this audit. While the late payment of the annual licence fee (refer to obligation 105) was correctly reported in 2021, there was a separate instance where the late submission of standing data in October 2019 was not included in the annual compliance report for that year (i.e. 2020 Annual Compliance Report).	



ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS					
No. [TYPE]	OBLIGATI	OBLIGATION REFERENCE & DESCRIPTION		FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS	
				The control processes were generally adequate, however improvement was needed in relation to internal audit practices, to ensure the accuracy of data managed and reported by the Licensee to ERA for compliance purposes. Compliance seemed to depend on individual knowledge rather than being part of standard business processes, as highlighted due to the absences of key personnel.	
				DOCUMENTS/SYSTEMS:	
				<ul> <li>MYOSH/Viking – Legal and Compliance</li> <li>ERA Invoice Payment Summary</li> <li>Annual Compliance Reports 2019 – 2023</li> <li>Acknowledgement - 2019 Licence Standing Charge Data - EGL3 - NewGen Power Kwinana Pty Ltd</li> </ul>	
				PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager	
				<ul> <li>OBSERVATIONS:</li> <li>It was noted that the legal and compliance information in MYOSH/Viking system did not include the reporting of standing data as a compliance action.</li> <li>The information contained in the MYOSH/Viking system did not contain specific detail and could be reviewed to ensure compliance was more systemic than dependant on personnel.</li> <li>The "Type" field in MYOSH/Viking was not consistently applied for licence obligations, for example Annual Licence Payments labelled TYPE&gt; "Licence or Permit" and annual compliance</li> </ul>	
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	reports labelled <i>TYPE</i> > "Registered Management Plan, Report, Test or Audit".	
	4	В	2	Note: > depicts a drop down option in the field.	



ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS					
No. [TYPE]	OBLIGATION REFERENCE & DESCRIPTION			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS	
	02/2024 REC	COMMENDATION - To ensu	ure clarity in compliance requ	irements and their integration into daily operations, it is recommended that the Licensee:	
	a) Conduct a critical review and revision of the compliance processes and procedures within the MYOSH/Viking System to serve as an internal audit mechanism. This will ensure effective compliance, accurate records management, timely identification of issues, and consistent annual reporting to the ERA. Particular attention should be given to the MYOSH/Viking system, especially the content of the information recorded in the "Type" and "Impact of Non-Compliance" fields to ensure it provides meaningful and effective support to compliance.				
	b) Determine whether a customised field can be included within the MYOSH/Viking system Legal and Compliance function to reference the specific compliance obligation and reportable entity. For example, using TYPE > "EGL3 Licence Obligation" and SOURCE> "ERA" and/or REFERENCE> "Obligation 105" to assist in preparing the annual compliance report and obtaining an accurate compliance status for the reporting period.				
125 Type	Licence Condition 3.8.1 & 3.8.2 - A licensee must publish any information as directed by the ERA to publish, within the timeframes specified.			<b>COMPLIANCE FINDING:</b> During the audit period, there were no requests from the Authority for the Licensee to publish any information. According to the Licensee's Electricity Generation Licence (EGL3), the term "publish" refers to either:	
[2]				(a) posting the report or information on the Licensee's website, or	
				(b) sending the report or information to the Authority for publication on the Economic Regulation Authority's website.	
				DOCUMENTS/SYSTEMS:	
				■ ERA Website	
				PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager	
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	OBSERVATIONS:	
	4	N/P	1	The Licensee has previously submitted required documents in accordance with the specified audit guidelines, as evidenced by their publication on the ERA's website	



ELEC	TRICITY	'INDUSTRY –	LICENCE COND	OITIONS AND OBLIGATIONS
No. [TYPE]	UBLIGATION REFERENCE & DESCRIPTION			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	2024 RECOMMENDATION - NIL			
126 Type [2]	Licence Condition 3.7.1 - All notices must be in writing, unless otherwise specified.			COMPLIANCE FINDING: During the audit period, the Licensee maintained a record of all communications with the ERA, primarily conducted via mail and email. All notices and responses were provided in writing, as required. Specific notices related to the Electricity Generation Licence were reviewed during the audit.  DOCUMENTS/SYSTEMS:  Communication with ERA ERA Website  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	OBSERVATIONS:
	4	N/P	1	<ul> <li>All sampled notices were submitted in writing, either through email or hardcopy mail, and records were maintained.</li> </ul>
		MMENDATION - NIL		
15 ELE	1			CONDITIONS AND OBLIGATIONS
324 Type	metering poir	nt that was not previously su	ectional electricity flows at a ubject to a bi-directional flow circumstances in a metering	<b>COMPLIANCE FINDING:</b> During the audit period, the Licensee confirmed there were no changes regarding bi-directional electricity flows at the metering point. The Licensee continued to import



ELEC	TRICITY INDUSTRY – LICENCE COND			DITIONS AND OBLIGATIONS
No. [TYPE]	point that will result in bi-directional flows, the user must notify the network operator within 2 business days.			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS  power from Synergy as needed, which only occurred under normal operating conditions when the plant was not generating sufficient electricity for site consumption.  DOCUMENTS/SYSTEMS:  Web Portal Network Access Agreement  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager
[2]				
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	OBSERVATIONS:
	4	N/P	N/R	<ul> <li>The Licensee has no meters, and Western Power owns the meters at NewGen Kwinana Power Station substation and was responsible for their operational and quality control.</li> </ul>
	2024 RECON	MENDATION - NIL		
339 Type [2]	who become	s aware of an outage of	a 3.11(3) - A Code participant or malfunction of a metering erator as soon as practicable.	<b>COMPLIANCE FINDING:</b> The Licensee confirmed that WPN holds primary responsibility for the management and monitoring of metering installations. During the audit period, no outages or malfunctions of the metering installations were identified. The Station Manager oversees production calculations to verify generation and ensure consistency with metering data.
				DOCUMENTS/SYSTEMS:  Web Portal Production Calculations and Usage Monitoring
				<b>PERSONNEL INTERVIEWED:</b> Station Manager, Operations Manager, Engineering Manager, Technical Services Manager



No. YPE]	OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	PRIORITY 4	CONTROLS RATING N/P	COMPLIANCE RATING N/R	OBSERVATIONS:     WPN was responsible for meter management, and no malfunctions or outages were reporte during the audit period.     Operations staff closely monitor usage, with any discrepancies in metering potentially identified through scrutiny of production data.
	2024 RECON	IMENDATION - NIL		
371 Type [NR]	a metering installation and in the metering database, the affected		tering database, the affected erator must liaise to determine	COMPLIANCE FINDING: The Licensee confirmed there were no discrepancies identified betwee the energy data held in the metering installation and the metering database during the audit period Therefore, compliance with this requirement has not been assessed.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
	PRIORITY 5	CONTROLS RATING N/P	COMPLIANCE RATING N/R	OBSERVATIONS:  It was understood that the Licensee established several meter data review processes in which anomalous meter data would highlight issues relating to the reliability of metering installation and checking of data by operational staff was also undertaken.



ELEC	TRICITY	'INDUSTRY –	LICENCE COND	ITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
372 Type [NR]	registry to be materially inaccurate.		ust not knowingly permit the	COMPLIANCE FINDING: The Licensee confirmed during the audit period they did not maintain any standing data or energy data related to the metering installations covered under the <i>Electricity Industry Metering Code</i> . These activities were managed solely by the Network Operator and were outside the control of the Licensee. As the Network Operator holds full responsibility for maintaining the accuracy of standing data within the registry and metering database, this obligation was not applicable to the Licensee's operations for the period 1 August 2019 to 31 July 2024.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  PERSONNEL INTERVIEWED:  OBSERVATIONS:
	PRIORITY CONTROLS RATING	COMPLIANCE RATING	The Network Operator was solely responsible for the accuracy of the registry and metering data. No involvement from the Licensee in the maintenance of this data was required or	
	5	N/P	N/R	identified during the audit period.
	2024 RECON	MENDATION - NIL		
373 Type [2]	other than a inaccuracy in notify the ne	network operator, becom , an item of standing dat	5.19(6), if a Code participant, nes aware of a change to, or a in the registry, then it must ide details of the change or cribed.	COMPLIANCE FINDING: Refer to finding for obligation 371.  DOCUMENTS/SYSTEMS:  • Web Portal



OBLIGAT	TION REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
PRIORITY	CONTROLS RATING	COMPLIANCE RATING	<b>PERSONNEL INTERVIEWED:</b> Station Manager, Operations Manager, Engineering Manager Technical Services Manager, GM Finance and Accounting
4	N/P	N/R	, comman common manager, com ma
			OBSERVATIONS:     There were no specific control procedures established in relation to this requirement as it we primarily the function performed by the Network Operator.
2024 RECO	MMENDATION - NIL		
Clause 5.4(2) - A user must, when reasonably requested by a network operator, assist the network operator to comply with the network operator's obligation under subclause 5.4(1).			<b>COMPLIANCE FINDING:</b> During the audit period, the Licensee confirmed that the network open did not request the assistance of NewGen Kwinana Power Station in relation to their mete installations.
			DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP
			PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
PRIORITY	CONTROLS RATING	COMPLIANCE RATING	OBSERVATIONS:
4	N/P	N/R	<ul> <li>No requests for assistance were made by the network operator during the audit period.</li> <li>Western Power was solely responsible for the metering installations at the Kwinana Po Station substation, including all aspects of meter quality control and compliance.</li> </ul>



ELEC	TRICITY	'INDUSTRY -	LICENCE COND	OITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
402 Type [2]	Clause 5.17(1) - A user must provide standing data and validate and where necessary substituted or estimated, energy data to user's customer to which that information relates where the user required by an enactment or an agreement to do so for bill purposes or for the purpose of providing metering services to customer.  PRIORITY CONTROLS RATING COMPLIANCE RATING		estimated, energy data to the tion relates where the user is reement to do so for billing	related data collection were the responsibility of the Network Operator, and as such, the Licensee was not required to provide standing or energy data for billing or metering services.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting  OBSERVATIONS:
	-			No metering installations were under the control of the Licensee. The Network Operator was solely responsible for the management of metering data and billing-related information.
	2024 RECOM	MMENDATION - NIL		
406 Type [NR]	Clause 5.19(1) - A user must, when requested by the network operator acting in accordance with good electricity industry practice, use reasonable endeavours to collect information from customers, if any, that assists the network operator in meeting its obligations described in the Code and elsewhere, and provide that information to the network operator.			COMPLIANCE FINDING: During the audit period, there were no requests made to the Licensee or any user to collect information from customers in support of the network operator's obligations. As such, this obligation has not been rated.  DOCUMENTS/SYSTEMS:  • Web Portal  • Western Power's Communication Rules
				Network Access Agreement



	OBLIGATION REFERENCE & DESCRIPTION FI			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	PRIORITY 5	CONTROLS RATING N/P	COMPLIANCE RATING N/R	PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Man Technical Services Manager, GM Finance and Accounting  OBSERVATIONS:  NIL
	2024 RECON	IMENDATION – NIL		
0 ⊃e ⋜]	standing data by the network operator to the user.			COMPLIANCE FINDING: During the audit period, there was no provision of standing data be network operator to the Licensee that resulted in the Licensee notifying the network operator change in attributes.  DOCUMENTS/SYSTEMS:  • Web Portal  • Western Power Build Pack  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	Technical Services Manager, GM Finance and Accounting
	5	N/P	1	OBSERVATIONS:



TRICITY	INDUSTRY -	LICENCE COND	DITIONS AND OBLIGATIONS
OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
Clause 5.21(5) - A Code participant must not request a test or audit under subclause 5.21(1) unless the Code participant is a user and the test or audit relates to a time or times at which the user was the current user or the Code participant is the IMO.			COMPLIANCE FINDING: The Licensee confirmed that during the audit period no tests or audits were requested during the audit period from 1 August 2019 to 31 July 2024. Therefore, compliance with this obligation could not be assessed.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
4	N/P	N/R	OBSERVATIONS:  NIL
2024 RECON	MENDATION - NIL		
Clause 5.21(6) - A Code participant must not make a request under subclause 5.21(1) that is inconsistent with any access arrangement or agreement.			COMPLIANCE FINDING: The Licensee confirmed that during the audit period no tests or audits were requested during the audit period from 1 August 2019 to 31 July 2024. Therefore, compliance with this obligation could not be assessed.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  • Network Access Arrangement
	Clause 5.21( under subclautest or audit current user of the curren	Clause 5.21(5) - A Code participant m under subclause 5.21(1) unless the Code test or audit relates to a time or time current user or the Code participant is a N/P  PRIORITY CONTROLS RATING A N/P  2024 RECOMMENDATION - NIL  Clause 5.21(6) - A Code participant m subclause 5.21(1) that is inconsistent	under subclause 5.21(1) unless the Code participant is a user and the test or audit relates to a time or times at which the user was the current user or the Code participant is the IMO.  PRIORITY CONTROLS RATING N/P N/R  2024 RECOMMENDATION - NIL  Clause 5.21(6) - A Code participant must not make a request under subclause 5.21(1) that is inconsistent with any access arrangement



ELEC	TRICITY	INDUSTRY -	LICENCE COND	DITIONS AND OBLIGATIONS
No. [TYPE]	OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
				<b>PERSONNEL INTERVIEWED:</b> Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
	PRIORITY 4	CONTROLS RATING N/P	COMPLIANCE RATING N/R	■ It was noted that a request for a test or audit could not be raised through the Web Portal if the Code Participant was not classified as a user. The Licensee confirmed compliance with Clause 5.21(6), ensuring that any request, if made, would have been consistent with the terms of the access arrangement or agreement, as required under the Code's application to a generator under Clause 1.2(1)(c).
	2024 RECOM	MENDATION - NIL		
435 Type [2]	for a connection customer attri	ction point must provide	work operator, the current user the network operator with asonably believes are missing	<b>COMPLIANCE FINDING:</b> During the audit period, the network operator did not request any customer attribute information from the Licensee. Therefore, no actions were required in relation to this obligation.
	of incorrect w	iumi ine umenames presi	onibed.	DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  • Network Access Arrangement
				PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	OBSERVATIONS:
	4	N/P	N/R	No requests for customer attribute information were made by the network operator during the audit period.



No. [TYPE]	OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	2024 RECOM	IMENDATION - NIL		
448 Type [2]	Clause 6.1(2) - A user must, in relation to a network on which it has an access contract, comply with the rules, procedures, agreements and criteria prescribed.			COMPLIANCE FINDING: During the audit period, the Licensee complied with all applicable rules, procedures, agreements, and criteria prescribed under its access contract, as required by Clause 6.1(2) of the <i>Electricity Industry Metering Code</i> . No breaches or instances of non-compliance were identified.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  • Network Access Arrangement  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting
	PRIORITY 4	CONTROLS RATING N/P	COMPLIANCE RATING  1	<ul> <li>OBSERVATIONS:</li> <li>The Licensee adhered to the terms of its access contract and ensured compliance with all prescribed rules and procedures during the audit period. As confirmed by the Licensee, no instances of non-compliance with Clause 6.1(2) were identified.</li> </ul>



OBLIGATION REFERENCE & DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
to ensure that they can send and receive a notice by post, facsimile and electronic communication and must notify the network operator of a telephone number for voice communication in connection with the Code.	COMPLIANCE FINDING: The Licensee confirmed during the audit period that NewGen Power Kwinana Pty Ltd maintains postal, electronic, and voice communication channels in line with current standard business expectations. The NPK access agreement with Western Power forms the basis for the operating arrangements between NPK and Western Power, including the provision of a telephone number for voice communication in connection with the Electricity Industry Metering Code.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  • Network Access Arrangement  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager Technical Services Manager, GM Finance and Accounting  OBSERVATIONS:  • It was noted that the Licensee communicated with Western Power primarily via telephone, emal and the Web Portal. Postal communication was used but not as routinely as the other means of communication.  • It was noted that both the Licensee and Western Power did not use facsimile (as generally at obsolete means of communication).  • Communication systems at the Kwinana Power Station were robust, with postal, electronic, and voice channels in place as required under Clause 7.2(1) of the Electricity Industry Metering Code.



No. [TYPE]	OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	<ul> <li>Further, it was understood that the Access Agreement between the Licensee and Western Power, and Western Power's Communication Rules set out the methods and protocols</li> </ul>
	5	N/P	1	approved for use by the network operator and the licensee to exchange or provide information and data as required under the code.
	2024 RECON	IMENDATION - NIL		
453 Type [2]	entered into	an access contract, the C	ork operator with whom it has ode participant must notify its ithin 3 business days after the	COMPLIANCE FINDING: During the audit period from 1 August 2019 to 31 July 2024, the Licensed confirmed that the network operator did not request NewGen Kwinana Power Station, as a generator, to notify its contact details.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  • Network Access Arrangement  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager Technical Services Manager, GM Finance and Accounting
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING N/R	OBSERVATIONS:  No requests for contact details were made by the network operator during the audit period, and



ELEC	TRICITY	'INDUSTRY –	LICENCE COND	DITIONS AND OBLIGATIONS	
No. [TYPE]	OBLIGATION REFERENCE & DESCRIPTION			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS	
454 Type [2]	operator of a	ny change to the contact d er subclause 7.2(4) at lea	st notify any affected network letails it notified to the network st 3 business days before the	COMPLIANCE FINDING: The Licensee confirmed during the audit period that NewGen Kwinana Power Station, was not required to notify changes to contact details. As such compliance with 3 business day rules could not be assessed.  DOCUMENTS/SYSTEMS:  • Web Portal  • Email communication with WP  • Network Access Arrangement  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager,	
	PRIORITY 4	CONTROLS RATING N/P	COMPLIANCE RATING N/R	COMPLIANCE FINDING: The Licensee confirmed during the audit period that NewGen Kwinana Power Station, was not required to notify changes to contact details. As such compliance with 3 business day rules could not be assessed.  DOCUMENTS/SYSTEMS:  Web Portal  Email communication with WP  Network Access Arrangement  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting  OBSERVATIONS:  The Licensee's contact details remained unchanged during the audit period, and no updates were required or provided to the network operator.  A COMPLIANCE FINDING: The Licensee confirmed that during the audit period, no confidential information provided under or in connection with the Electricity Industry Metering Code was disclosed or permitted to be disclosed. All confidential information was used and reproduced only for the purpose for which it was disclosed, in accordance with Clause 7.5 of the Code.	
	2024 RECOMMENDATION - NIL				
455 Type [2]	and 7.6 not information p	disclose, or permit the disclose, or permit the disclose or reproduce confidential	subject to subclauses 5.17A e disclosure of, confidential connection with the Code and al information for the purpose purpose contemplated by the	information provided under or in connection with the <i>Electricity Industry Metering Code</i> was disclosed or permitted to be disclosed. All confidential information was used and reproduced only for the purpose for which it was disclosed, in accordance with Clause 7.5 of the Code.  DOCUMENTS/SYSTEMS:  • Web Portal	



ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS							
No. [TYPE]	OBLIGATION REFERENCE & DESCRIPTION			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS			
[TYPE]	PRIORITY 4 2024 RECOM	CONTROLS RATING N/P  IMENDATION – NIL	COMPLIANCE RATING 1				
456 Type [2]	Clause 7.6(1) - A Code participant must disclose or permit the disclosure of confidential information that is required to be disclosed by the Code.			<b>COMPLIANCE FINDING:</b> The Licensee confirmed that, during the audit period, confidential information was disclosed only as required by the <i>Electricity Industry Metering Code</i> in accordance with the Licensee's obligations as a generator. Disclosure of confidential information was conducted under the permitted circumstances outlined in Clause 7.6, such as disclosure to parties including officers, employees, legal advisers, and consultants, provided appropriate confidentiality arrangements were in place.			



ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS							
No. [TYPE]	OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS			
				The Licensee's internal control procedures ensured that any disclosure was compliant with the Code and limited to the necessary information required to meet the relevant obligations.			
	PRIORITY CONTROLS RATING COMPLIANCE RATING 4 N/P 1		COMPLIANCE RATING 1	<ul> <li>DOCUMENTS/SYSTEMS:         <ul> <li>Web Portal</li> <li>Confidentiality and Privacy Rules</li> <li>Confidentiality and Privacy Procedure</li> <li>Network Access Arrangement</li> </ul> </li> <li>PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting</li> <li>OBSERVATIONS:         <ul> <li>The Licensee adhered to the requirements of Clause 7.6(1), ensuring that confidential information was disclosed only when necessary and in compliance with the Code.</li> <li>Appropriate confidentiality arrangements were established for any party receiving the disclosed</li> </ul> </li> </ul>			
	2024 RECOMMENDATION - NIL			information, such as employees or consultants, and all disclosures were in line with Clause 7.6(2).			
457 Type [NR]	Clause 8.1(1) - If any dispute arises between any Code participants, then (subject to subclause 8.2(3)) representatives of disputing parties must meet within 5 business days after a notice given by a disputing			COMPLIANCE FINDING: The Licensee confirmed that during the audit period, there have been no disputes with Western Power in relation to the metering code obligations.			
		ns in good faith.	attempt to resolve the dispute	DOCUMENTS/SYSTEMS:			



ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS								
No. [TYPE]	OBLIGATI	ON REFERENCE &	DESCRIPTION	FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS				
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	Web Portal     Network Access Arrangement     Site Access Agreement  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting				
	5	N/P	N/R	OBSERVATIONS:  The Licensee and Western Power have maintained effective and efficient processes in relation to the functions of the electricity generation licence.				
	2024 RECOMMENDATION - NIL							
458 Type [NR]	Clause 8.1(2) - If a dispute is not resolved within 10 business days after the dispute is referred to representative negotiations, the disputing parties must refer the dispute to a senior management officer of each disputing party who must meet and attempt to resolve the dispute by negotiations in good faith.			COMPLIANCE FINDING: The Licensee confirmed during the audit period that they did not engage in any disputes with Western Power in relation to the metering code obligations and as such assessment of the application of dispute resolution procedures cannot be made.  DOCUMENTS/SYSTEMS:  • Web Portal  • Network Access Arrangement				
				PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager, GM Finance and Accounting  OBSERVATIONS:				



OBL	OBLIGATION REFERENCE & DESCRIPTION F			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS		
PRIO	PRIORITY CONTROLS RATING COMPLIANCE RATING			<ul> <li>The Licensee confirmed that no disputes occurred during the audit period. Consequently senior management or executive negotiations were required under Clause 8.1 of the Mete</li> </ul>		
	5	N/P	N/R	Code.		
2024	RECOM	MENDATION - NIL				
after the disput of each	he dispu ing parti ch dispu	ute is referred to senior mes must refer the dispute	olved within 10 business days nanagement negotiations, the to the senior executive officer et and attempt to resolve the	negotiations. As such, the Licensee did not need to escalate any disputes to senior executive off		
				PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager Technical Services Manager, GM Finance and Accounting		
PRIO	RITY	CONTROLS RATING	COMPLIANCE RATING	OBSERVATIONS:		
	5	N/P	N/R	OCUMENTS/SYSTEMS: Web Portal Network Access Arrangement ERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, echnical Services Manager, GM Finance and Accounting		



ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS								
No. [TYPE]	OBLIGATION REFERENCE & DESCRIPTION			FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSERVATIONS				
460 <sup>A</sup> Type [2]	negotiations, the disputing	Clause 8.1(4) - If the dispute is resolved by representative egotiations, senior management negotiations or CEO negotiations, ne disputing parties must prepare a written and signed record of the esolution and adhere to the resolution.		COMPLIANCE FINDING: The Licensee confirmed during the audit period that they did not engage in any no disputes with Western Power in relation to the metering code obligations and as such requirement for referral of disputes to the arbitrator.  DOCUMENTS/SYSTEMS:  • Web Portal  • Network Access Arrangement  PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager Technical Services Manager, GM Finance and Accounting				
				OBSERVATIONS:  • Western Power have established a primary Customer Service representative to address the				
	PRIORITY	CONTROLS RATING	COMPLIANCE RATING	concerns NewGen Kwinana may have in relation to the functions of the electricity generation				
	4	N/P	N/R	licence. Regular communication and clarification of Metering Code functions was confirmed.				
	2024 RECON	MENDATION - NIL						
461 Type [NR]	themselves i		es must at all times conduct rected towards achieving the	COMPLIANCE FINDING: The Licensee confirmed during the audit period that they did not engage in disputes with Western Power in relation to the metering code obligations as such assessment of informality and expedition with respect to disputes was not assessed.				
				DOCUMENTS/SYSTEMS:  • Web Portal  • Network Access Arrangement				



ELECTRICITY INDUSTRY – LICENCE CONDITIONS AND OBLIGATIONS							
No. [TYPE]	OBLIGATION REFERENCE & DESCRIPTION   FINDING/ VERIFICATION/ PERSONNEL INTERVIEWED/ OBSI						
[TYPE]	PRIORITY 5 2024 RECOM	CONTROLS RATING N/P MMENDATION - NIL	COMPLIANCE RATING N/R	PERSONNEL INTERVIEWED: Station Manager, Operations Manager, Engineering Manager, Technical Services Manager  OBSERVATIONS:  Western Power have established a primary Customer Service representative to address the concerns NewGen Kwinana may have in relation to the functions of the generation licence. Regular communication and clarification of Metering Code functions was confirmed.			

<sup>\*</sup> indicates reported as non-compliant in previous audit or in an annual compliance report during audit period

 $<sup>^{\</sup>Delta}$  indicates change in audit priority from 2019 Audit Report

<sup>&</sup>lt;sup>+</sup> indicates added to Electricity Compliance Reporting Manual during the audit period



## **APPENDIX 2 - AUDIT DOCUMENT LISTING**

## **NEWGEN POWER KWINANA PTY LTD**



## Table 8 – Documents/Systems Reviewed

	DOCUMENT NAME	DATE REVISED			
	List of all documentation, systems reviewed, and evidence sampled.	REVIOLD			
DOCUMENT REF NUMBER	Note: If blank document assessment, the document was reviewed but not assessed during the audit process.		12 Electricity Industry Act	13 Electricity Licences	15 Electricity Industry Metering Code
1	Asset Management System Manual NPK-AM-MAN-001	May 24	Χ	Χ	X
2	Strategic Asset Management Plan FY 2024 NPK-AM-PLN-002	Dec 23	Χ	Χ	Χ
3	Annual Health and Safety Plan NPK-HSE-PLN-011	FY2024	Χ	Χ	Χ
4	Balance Of Plant Asset Management Plan NPK-AM-PLN-005	Aug 23	Χ		
5	Fuel Gas and Fire System Asset Management Plan NPK-AM-PLN-007	Aug 23	Χ		
6	Gas Turbine Asset Management Plan NPK-AM-PLN-004	Sept 23	Χ		
7	Generator System Asset Management Plan NPK-AM-PLN-012	Sept 23	Χ		
8	Heat Recovery Steam Generator - HRSG - Asset Management Plan NPK-AM-PLN-009	Jun 23	X		
9	Instrumentation and Control Asset Management Plan NPK-AM-PLN-010	Sept 23	Χ		
10	Power Distribution System Asset Management Plan NPK-AM-PLN-008	Aug 23	Χ		
11	Steam Turbine Asset Management Plan NPK-AM-PLN-001	Sept 23	Χ		
12	Transformer and 330 KV System Asset Management Plan NPK-AM-PLN-011	Aug 23	Χ		
13	Water and Steam Cycle Asset Management Plan NPK-AM-PLN-006	Aug 23	Χ		
14	Kwinana Combined Cycle Power Station FMECA - V1-05-08-2024	Aug 2024	Χ		
15	Compliance Management Manual NPK-ORG-PRO-010	16/7/24 - NEW	Χ	Χ	Χ
16	Risk Management Program NPK-COR-RUL-009	Aug 23 - NEW	Χ	Χ	Χ
17	Risk, Audit and Compliance Committee Charter NPK-ORG-RUL-001	July 23	Χ	Χ	Χ
18	190808 NPK RPT ADM ERA Compliance Report 2018 2019_Signed	7/8/2019		Χ	
19	200805 NPK RPT ADM ERA Compliance Report 2019 2020_Signed	5/8/2020		Χ	
20	210806 NPK RPT ADM ERA Compliance Report 2020 2021	6/8/2021		Χ	
21	220816 NPK RPT ADM ERA Compliance Report 2021 2022	16/8/2022		Χ	
22	230710 NPK RPT ADM ERA Compliance Report 2022 2023_AS Signed	10/7/2023		Χ	
23	Acknowledgement - 2019 Licence Standing Charge Data - EGL3 - NewGen Power Kwinana Pty Ltd	21/10/2019		Χ	
24	FW Request - Data used to calculate Standing Charges - NewGen Kwinana PS	17/10/2019		Χ	
25	Health Safety and Environment Manual NPK-HSE-MAN-002	Feb 23	Χ	Χ	Χ



	DOCUMENT NAME	DATE REVISED			
	List of all documentation, systems reviewed, and evidence sampled.				
æ	Note: If blank document assessment, the document was reviewed but not assessed during the audit process.				tering Code
DOCUMENT REF NUMBER			12 Electricity Industry Act	13 Electricity Licences	15 Electricity Industry Metering Code
26	Health Safety and Environment Management Framework NPK-HSE-FWK-001	Dec 18	Χ	Χ	Χ
27	Emergency Response Plan NPK-HSE-PLN-001	May 23	Χ	Χ	Χ
28	Business Continuity and Disaster Recovery Framework NPK-COR-FWK-004	May 19	Χ	Χ	Χ
29	Business Continuity and Disaster Recovery Policy NPK-COR-POL-005	May 19	Χ	Χ	Χ
30	Communication Protocol NEWGEN_KWINANA_CCG1 v2		Χ	Χ	Χ
31	Management of Change and Plant Modification Procedure NPK-ENG-PRO-003	Nov 23	X	Χ	X
32	Accounting Rules SSCP-FA-RUL-001	Feb 20		Χ	
33	Confidentiality and Privacy Procedure NPK-COR-PRO-007	Feb 23 - NEW		Χ	
34	Confidentiality and Privacy Rules NPK-COR-RUL-007	Nov 22 - NEW		Χ	
35	Communication Protocol for NewGen Kwinana - AEMO	Version 2		Χ	
36	Operational Environmental Management Plan NPK-HSE-PLN-012	May 24 - NEW		Χ	
37	MYOSH/VIKING – Legal and Compliance Register	Sept 21	Χ	Χ	Χ
38	MYOSH/VIKING – Copy of Risk Assessment - 2024-08-29T150925.019		Χ	Χ	Χ
39	ERA Invoice Payment Summary		Χ		
40	Late ERA Payment March 2021		Χ		
41	RE NPK		Χ	Χ	Χ
42	NPK Special Purpose FS 30 June 2018 -FINAL Signed			Χ	
43	NPK Special Purpose FS 30 June 2019 SIGNED			Χ	
44	20200925 NPK Special Purpose FS 30 June 2020 -FINAL SIGNED			Χ	
45	NPK Special Purpose FS 30 June 2021 - FINAL			Χ	
46	1. FINAL SIGNED NPK GPFS 30 June 2022			Χ	
47	NPK GPFS 30 June 2023 - FINAL			Χ	
48	Attachment 2 to Ministerial Statement 698 3 November 2020 Web Version		Χ		
49	060606 NPK LEG ADM 004 Entry Services Agreement		Χ	Χ	Χ