



Notice

10 May 2024

Electricity Code Consultative Committee

Appointment of replacement member for the 2024-2026 term

The Economic Regulation Authority has appointed a new member to the Electricity Code Consultative Committee (ECCC) for the current membership term.

Following the resignation of a member representing a consumer organisation, the ERA has appointed Sophie Hantz from the Western Australian Council of Social Service. The full list of ECCC members is available on the [Electricity Code Consultative Committee webpage](#).

The ECCC will review the [Code of Conduct for the Supply of Electricity to Small Use Customers 2022](#) and propose amendments to the ERA.¹ The Electricity Code regulates the supply of electricity to residential and small business customers in relation to billing, payments, disconnections, complaints, and protections for customers experiencing financial hardship or family violence.²

Further information

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¹ Section 81 of the *Electricity Industry Act 2004* requires the ERA to establish a statutory committee, the ECCC, who is required to review the Code every two years.

² The Code only applies to residential and small business customers who consume less than 160 MWh of electricity per annum, with an annual electricity bill of approximately \$40,000 or less.