

2022/23 energy retailer data for business customers



All comparisons are to the Economic Regulation Authority's 2021/22 data.

Electricity



Number of customers
106,176 up **2.24%**



Disconnections
1,195 disconnected
for non-payment



Assistance
10,718 granted additional
time to pay a bill, up **32.8%**

Gas



Number of customers
9,734 up **3.38%**



Disconnections
67 disconnected
for non-payment



Assistance
932 granted additional time
to pay a bill, down **5.6%**



Economic Regulation Authority

The Economic Regulation Authority is Western Australia's independent economic regulator. We use data from electricity and gas retailers to report annually on issues like disconnections, financial hardship and customer service. For more information visit erawa.com.au/energyreports.

