



Notice

6 March 2024

Electricity Code Consultative Committee

Appointment of members for 2024 to 2026

The Economic Regulation Authority has appointed 14 members to the <u>Electricity Code Consultative</u> Committee (ECCC) for the 2024 to 2026 membership term. The ECCC will review the <u>Code of Conduct for the Supply of Electricity to Small Use Customers</u> and propose amendments to the ERA.¹

The Electricity Code regulates the supply of electricity to residential and small business customers in relation to billing, payments, disconnections, complaints, and protections for customers experiencing financial hardship or family violence.²

Members from consumer organisations

- Graham Hansen Western Australia Council of Social Services
- Helena Jakupovic Financial Wellbeing Collective
- Leanne Berard Financial Counsellors' Association of WA
- Mamta Kochhar United in Diversity WA Inc.

Members from electricity licensees

- John Saratsis AGL | Perth Energy
- Samantha Torrens Western Power
- Simon Thackray Synergy
- Troy Mulder Horizon Power.

Members from government agencies

- Charlotte Nobbs Energy Policy WA, Department of Energy, Mines, Industry Regulation and Safety
- Amanda Blackwell Consumer Protection, Department of Energy, Mines, Industry Regulation and Safety.

Section 81 of the *Electricity Industry Act 2004* requires the ERA establish a statutory committee, the ECCC, who is required to review the Code every two years.

The Code only applies to residential and small business customers who consume less than 160 MWh of electricity per annum, with an annual electricity bill of approximately \$40,000 or less.

Chairperson

• Executive Director, Regulation, ERA.

Executive Officer

• Senior Regulatory Officer, Licensing and Customer Protection, ERA.

The ERA has made two updates to the <u>Constitution</u> for the current term of the ECCC. The first change clarifies that industry representatives need to be from licensees that operate under the Electricity Code, mirroring the recent amendment to <u>Gas Marketing Code Consultative Committee terms of reference</u>. Secondly, the Constitution now includes an option for a third government agency representative to participate in the ECCC. This change will allow for a broader range of expertise to be represented on the ECCC and provides an odd number of members which will be useful in the event of a tiebreak vote.

Further information

General enquiries Media enquiries

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