The **performance audit** identified the following non-compliances.

Proposed action, responsibility and due dates for completion are provided for the non-compliance and some of the opportunities for improvement in the tables below.

Reference No/Year	Requirements	Audit Priority	Compliance Rating	Auditor Recommendation	Proposed Action
1/2023	Metering Installations Electricity Industry Metering Code Obligation 448A - A network operator must, as soon as practicable and in any event no later than 6 months after the date this Code applies to it, submit to the ERA for its approval the prescribed documents in subclauses 6.2(a)-(d). NiW does not have a dedicated, overall metrology procedure. However, each of the individual Power Purchase Agreements (PPAs) cover meter installation and accuracy and, as such, form NiW's metrology procedures. However, under Clauses 1.3 and 6.2 of the Metering Code, a metrology procedure must be submitted to and approved by the ERA. As NiW has not completed the actions required by the Code, and it does not have an approved procedure, it is not compliant with any of the obligations listed above that refer to a metrology procedure. It is recognised that from a practical point of view, there is no real benefit for NiW to develop and submit a metrology procedure to the ERA for approval other than being able to comply with the requirements of the Metering Code.	4	2	NiW to continue to report to the ERA, the non-compliance with obligations 448A and 448C due to the absence of a metrology procedure to demonstrate compliance with the Metering Code. There is no impact to the customers.	NIW acknowledges the recommendation as well as that this will be noted as a minor non-compliance until a metrology procedure is created. Based on the current customer base NIW confirms that this is all addressed in the current PPA's. However, NIW will review this recommendation again to see if a separate metrology procedure should be created. Responsible: Principal Engineer Electrical Target Date: 31/12/2023

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