



Notice

24 March 2023

Water, sewerage and irrigation licence performance reporting handbook

Amendment to section 9.2 of the handbook

The Economic Regulation Authority's [Water, sewerage and irrigation licence performance reporting handbook](#) sets out requirements for annual performance reports.

Licensees are required to provide their annual performance report to the ERA for each year ending 30 June. Each licensee must complete and provide performance data for each water service they provide using the [Water, sewerage and irrigation performance reporting datasheets](#) to the ERA.

The ERA has updated section 9.2 of the handbook to define a 'customer' and a 'member of a licensee' in accordance with the *Water Services Act 2012*.

A 'customer' is a person who is entitled to or is provided water services by a licensee, other than a person who is a member of the licensee. A 'member of a licensee' means a member of a co-operative that is a licensee.

Further information

General enquiries

Alex Kroon
Ph: 08 6557 7989
info@erawa.com.au

Media enquiries

Danielle Asarpota
Ph: +61 428 859 826
media@erawa.com.au