



Economic Regulation Authority

Are you experiencing family or domestic violence?

The ERA has introduced new protections for electricity customers.

Your retailer has a trained and dedicated team to help you:



Safely, confidentially and compassionately talk about your situation and protect your information



Keep your power on



Manage bill payments and access payment support.



1800 637 985



1800 267 926



Other support

National domestic family and sexual violence counselling service:

1800 737 732

Women's Domestic Violence Helpline:

1800 007 339

Mensline Australia:

1300 789 978

In an emergency, or if you or someone you know is in immediate danger, **call the police now on 000.**