



Notice

10 February 2023

Esperance Gas Distribution Company Pty Ltd

2022 performance audit

The Economic Regulation Authority has published the 2022 [performance audit report](#) for Esperance Gas Distribution Company Pty Ltd's (EGDC) gas trading licence [GTL11](#).

EGDC retails gas to residential and small business customers in the town of Esperance via a 40km low-pressure natural gas distribution network operated by Esperance Power Station Pty Ltd. As at 30 June 2022, EGDC supplied 355 customers.

The ERA's decision

The ERA considers that EGDC has achieved a high level of compliance with its licence obligations.

The ERA has decided to maintain the audit period at 36 months. The next audit will cover the period 1 October 2022 to 30 September 2025, with the report due to be provided by 30 December 2025.

Audit findings

The audit of 247 licence obligations applicable to EGDC found three non-compliances, which were all resolved during the audit period.

The non-compliances resulted from EGDC disabling public access to its website from 25 August 2021 to 22 September 2021. EGDC uses its website to share and store important information for its customers. This meant that during the disabled period, customers were unable to access EGDC's Financial Hardship Policy, the Gas Marketing Code and Gas Compendium, and EGDC's performance reports.

Further information

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