



Notice

30 January 2023

Annual data reports 2021/22

Energy retailers and distributors

The Economic Regulation Authority has published the [annual data report – energy retailers 2021/22](#) and the [annual data report – energy distributors 2021/22](#). The data covers the period 1 July 2021 to 30 June 2022.

Each year, the ERA reports to the Minister for Energy on trends in energy markets and indicators of energy retailers' and distributors' performance.¹

Performance reporting enhances transparency and accountability and promotes integrity in the market. It also incentivises retailers and distributors to improve performance.

The retailer report includes information on retail markets, financial hardship, energy bill debt, disconnections, reconnections, and customer service.

The distributor report includes information on the number of connections supplied by distribution systems, reliability of supply, energy delivered to customers, streetlight repairs and customer service.

More information is available on the ERA's [media statement](#).

Further information

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¹ The reports only cover supply to small-use electricity and gas customers who consume less than 160 megawatts of electricity or 1 terajoule of gas per year, respectively.