



Notice

29 June 2022

Call for expressions of interest

Water Code Consultative Committee

The Economic Regulation Authority invites industry and consumer group representatives to express their interest to join the Water Code Consultative Committee (WCCC) for a three-year term.

The role of the WCCC is to provide advice to the ERA on matters relating to the *Water Services Code of Conduct (Customer Service Standards) 2018 (Water Code)*.

The Water Code sets standards of conduct for water licensees when dealing with customers and potential customers and may deal with a range of topics, including: billing, connection, metering, financial hardship and complaints.

Under the *Water Services Act 2012*, the ERA is required to review the Water Code at least once every five years. The previous review was completed in 2017.

The ERA is seeking three members from industry or industry representative organisations, and three members from consumer representative organisations. Remuneration may be paid to non-government consumer representative organisation members of the WCCC.

A copy of the [WCCC Constitution and Procedures](#) is available on the ERA's website.

Expressions of interest should be provided using the [form](#) available on the ERA website by 4:00 pm (WST), Thursday, 21 July 2022 to:

Steve Edwell
Chair
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Further information

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