



Notice

17 December 2021

Electricity Code Consultative Committee

Appointment of members for 2022 term

The Economic Regulation Authority has extended the membership term of the Electricity Code Consultative Committee. The membership term will now end on 31 December 2022, instead of the end of this year.

The ERA appointed the committee in January 2020 to review the *Code of Conduct for the Supply of Electricity to Small Use Customers*. Following the completion of that review, the ERA proposed various amendments to the Code, and has extended the term so the committee can advise the ERA on these proposed amendments.

Three committee members were unable to extend their membership. The ERA has appointed the following new members to fill these positions: Daniel Pritchard (Circle Green Community Legal Centre), Stephanie Barnes (Western Power) and David Frankel (Horizon Power).

ECCC members for the 2022 term

Members from consumer organisations

- Diane Hayes – Financial Counsellors' Association of WA
- Celia Dufall – Financial Counselling Network
- Graham Hansen – Western Australian Council of Social Service
- Daniel Pritchard – Circle Green Community Legal Centre

Members from industry organisations

- Catherine Rousch – Alinta Energy
- Simon Thackray – Synergy
- David Frankel – Horizon Power
- Stephanie Barnes – Western Power

Members from government agencies

- Anne Braithwaite – Energy Policy WA
- Karen Keyser – Consumer Protection, Department of Mines, Industry Regulation and Safety

Background

Under the *Electricity Industry Act 2004*, the committee is required to carry out a review of the Code every two years and provide advice to the ERA on any proposed amendments.

The Code defines standards of conduct and levels of services in the supply and marketing of electricity to customers, provides for compensation payments where standards are not met, and protects customers from undesirable marketing conduct. The Code covers a broad range of areas including billing, connection, disconnection, financial hardship and complaints.

Further information

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