



Notice

30 November 2021

Rottnest Island Authority

2021 operational audit

The Economic Regulation Authority has published the 2021 [operational audit report](#) and [post-audit implementation plan](#) for the Rottnest Island Authority's (RIA) water services licence WL10.

The RIA provides potable and non-potable water supply, sewerage and drainage services to the residents and businesses on Rottnest Island. The potable water is sourced from a desalination plant based at Longreach Bay. All sewage is treated at the RIA's wastewater treatment plant and the recycled water is then used to maintain the golf course and other island landscapes.

The ERA's decision

The ERA considers that the RIA has achieved an adequate level of compliance with its licence and has decided to maintain the audit period at 24 months.

The next audit will cover the period 1 July 2021 to 30 June 2023, with the report due to be provided by 30 September 2023.

The ERA's assessment of the audit findings

The RIA's compliance with its licence has improved since the last audit in 2019, with the 2021 audit finding fewer non-compliances and controls deficiencies. Many of the non-compliances in the 2021 audit were identified in the 2019 audit and rectified during the current audit period.

While the RIA's overall compliance with its licence has improved since 2019, the ERA considers there is scope for the RIA to further improve its compliance and has decided to retain the audit period at 24 months.

Background to the ERA's decision

The audit of 159 licence obligations applicable to the RIA found 18 non-compliances and three controls deficiencies.

One of the main issues from the 2019 audit was the RIA's lack of controls for maintaining compliance with its water licence obligations. The 2021 audit found the RIA had implemented a new compliance management system that resulted in a substantial reduction in the number of controls deficiencies.

The 2021 audit found that the RIA has made progress with addressing the ongoing non-compliances covering the replacement of the existing gravity-fed fire hydrants with pressurised fire hydrants that comply with the Department of Fire and Emergency Services requirements and being able to monitor

potable water pressure and flow across the distribution system. However, the projects to address these non-compliances involve building new infrastructure, which will take time to complete.

Further information

General enquiries

Paul Reid

Ph: 08 6557 7976

info@erawa.com.au

Media enquiries

Natalie Warnock

Ph: 08 6557 7933 | Mob: 0428 859 826

media@erawa.com.au