



Notice

25 November 2021

Horizon Power model service level agreement

Decision

The Economic Regulation Authority has published a [decision](#) to approve Horizon Power's model service level agreement.

The model service level agreement is required under the *Electricity Industry (Metering) Code 2012* and details the metering services that a network operator must provide and the terms and conditions it must offer, including applicable charges.

Horizon Power submitted a proposed model service level agreement to the ERA on 13 September 2021. In response to queries from the ERA, Horizon Power submitted a [revised proposal](#) on 22 November 2021.

The ERA is satisfied that the revised proposal is compliant with the requirements of the Metering Code and so has approved it.

Further information

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