



Notice

23 September 2021

Proposed model service level agreement submitted by Horizon Power Consultation

Horizon Power has submitted a [proposed model service level agreement](#) to the Economic Regulation Authority for approval.

The model service level agreement is required under the *Electricity Industry (Metering) Code 2012* and details the metering services that a network operator must provide and the terms and conditions it must offer, including applicable charges.

Under the Metering Code, the ERA has 30 business days to approve or not approve the model service level agreement but can extend this time limit by publishing a notice that gives reasons for the extension.

The ERA has extended the deadline for publishing its decision to 30 November 2021 to enable public consultation on the proposal and consideration of any submissions.

Invitation for submissions

The ERA invites interested parties to make submissions on the proposed model service level agreement.

Submissions close 4:00 pm (WST) Friday, 22 October 2021.

Submissions should be lodged online using the form on our website www.erawa.com.au/consultation.

Further information

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