



# Notice

30 November 2020

## Annual reports on the operation of the electricity and gas licensing schemes and licensees' compliance with the schemes

The *Electricity Industry Act 2004* and *Energy Coordination Act 1994* require the Economic Regulation Authority to report annually to the Minister for Energy on the operation of the electricity and gas licensing schemes and licensees' compliance with each scheme.

The ERA has provided the reports on the [electricity](#) and [gas](#) licensing schemes for 2019/20 to the Minister.

The reports:

- identify opportunities for beneficial reform of the licensing schemes
- provide an overview of the ERA's licensing activities during the year
- present data on the ERA's annual costs to carry out its licensing functions
- provide an overview of licensees' compliance with the schemes during the year.

The ERA's recommendations include reforming the supplier of last resort arrangements for electricity and gas customers to make them fit for purpose. Supplier of last resort arrangements are required when a retailer is no longer able to supply its customers, because its licence has been cancelled, expired and not renewed, or surrendered. The customers of the retailer transfer to the designated supplier of last resort (a licensed retailer) to ensure they continue to receive a gas or electricity supply.

### Further information

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