



Notice

16 June 2020

Review of Western Power's Model Service Level Agreement

Publication of draft findings

The ERA has published its [draft findings](#) on Western Power's proposed amendments to its model service level agreement.

The model service level agreement details the metering services that Western Power must provide and the terms and conditions it must offer, including applicable charges. It is required under the *Electricity Industry (Metering) Code 2012*.

This will be the first time that the model service level agreement has been amended since it was first drafted in 2006.

As required under clause 6.20(3)(b) of the Metering Code, the ERA now invites Metering Code participants and interested parties to make submissions on the ERA's draft findings.

Invitation for submissions

The ERA invites interested parties to make submissions on the draft findings.

Submissions close 4:00 pm (WST) Tuesday, 14 July 2020.

Submissions should be lodged online using the form on our website www.erawa.com.au/consultation.

Further information

General enquiries

Emmanuel Miti
Ph: 08 6557 7974
info@erawa.com.au

Media enquiries

Natalie Warnock
Ph: 08 6557 7933 | Mob: 0428 859 826
media@erawa.com.au