



# Notice

18 March 2020

## Review of Western Power's Model Service Level Agreement

### Consultation paper

The Economic Regulation Authority has published a consultation paper on Western Power's proposed amendments to its [model service level agreement](#).

The model service level agreement, that is required under the Electricity Industry (Metering) Code 2012, details the metering services that Western Power must provide and the terms and conditions it must offer, including applicable charges.

The public consultation process is an important part of determining whether the model service level agreement is compliant with the Metering Code and will work effectively. The ERA welcomes feedback from all interested parties, particularly those with practical experience of the application of the model service level agreement.

Following consideration of any submissions received, the ERA intends to publish its findings by 29 May 2020.

### Invitation for submissions

The ERA invites interested parties to make submissions on the consultation paper.

Submissions close 4:00 pm (WST) Friday, 17 April 2020.

Submissions should be lodged online using the form on our website [www.erawa.com.au/consultation](http://www.erawa.com.au/consultation).

### Further information

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