



Notice

31 January 2020

Review of Western Power's Model Service Level Agreement

Time extended for publication of draft findings

On 21 November 2019, the Economic Regulation Authority published Western Power's [proposed updated model service level agreement](#) and invited public submissions.

Western Power's model service level agreement is required under the Electricity Industry (Metering) Code 2012. It details the metering services that Western Power must provide and the terms and conditions it must offer, including applicable charges.

The ERA received one submission from [Synergy](#). The ERA is currently considering the matters raised by Synergy and will publish its draft findings by 31 March 2020.

This extension of the current deadline of 5 February 2020 is made under section 6.13(2) of the Metering Code.

Further information

General enquiries

Emmanuel Miti
Ph: 08 6557 7974
info@erawa.com.au

Media enquiries

Natalie Warnock
Ph: 08 6557 7933 | Mob: 0428 859 826
media@erawa.com.au