



Notice

21 November 2019

Western Power's Model Service Level Agreement

Publication of Western Power's revised model service level agreement

The Economic Regulation Authority has received a [revised model service level agreement](#) from Western Power.

The model service level agreement is required under the *Electricity Industry (Metering) Code 2012* and details the metering services Western Power must provide and the terms and conditions it must offer, including applicable charges. Western Power is required to seek approval from the ERA for any amendments to the model service level agreement.

Western Power submitted revisions to the model service level agreement in October 2017. Following the ERA's access arrangement decision and further consultation with stakeholders, further changes were needed. Western Power withdrew its original proposal and the ERA has terminated the review process commenced in October 2017.

The ERA has started a new review of Western Power's revised model service level agreement and is seeking comments from code participants and interested parties. The ERA will review and consider Western Power's proposed amendments and public submissions before publishing draft findings.

Invitation for submissions

The ERA invites Metering Code participants and interested parties to make submissions on the revised model service level agreement.

Submissions close 4:00 pm (WST) Thursday, 19 December 2019.

Submissions should be lodged online using the form on our website www.erawa.com.au/consultation.

Further information

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