



# Notice

17 September 2019

## Proposed amendments to the Gas Compendium

### Publication of public submissions

The Economic Regulation Authority is carrying out a review of the *Compendium of Gas Customer Licence Obligations*.

The Compendium forms part of all gas licenses and regulates the conduct of retailers and distributors who supply gas to residential and small business customers. It also sets service standards in areas such as billing, payments, financial hardship, disconnections, reconnections and complaints handling.

The ERA released its [draft decision](#) on the proposed amendments to the Compendium on 26 August 2019, and invited interested parties to make a submission on the draft decision.

The ERA received submissions from the following stakeholders:

- Alinta Energy
- Synergy
- Wesfarmers Kleenheat Gas
- AGL
- ATCO Gas Australia.

The submissions are available on the ERA [website](#).

### Further information

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