



# Notice

25 July 2019

## Stakeholder survey 2019

### Publication of results

The Economic Regulation Authority has [published the results](#) of its most recent survey of stakeholders.

The survey was conducted by an independent contractor in May 2019. Stakeholders surveyed include regulated entities, licensees, government agencies, and industry and community groups.

The results were broadly in line with the previous survey conducted in 2017. Notable changes included an improvement in minimising the costs of regulatory compliance, but a decline in the perception of confidence in ERA decisions.

The results will inform the ERA's ongoing efforts to modernise and improve its stakeholder engagement activities. Meaningful engagement with a broad range of stakeholders is essential to ensure that the ERA can meet its primary objective of acting in the long-term interests of Western Australian consumers.

The ERA would like to thank all stakeholders who took part in the survey. Interested parties can read the report on the [ERA website](#).

### Further information

General and media enquiries

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