

Small potable and non-potable water providers

PERIOD - 1 July 2015 to 30 June 2016						
CATEGORY	INDICATOR	UNIT	Hamersley Iron WL33 (potable)	Rottneest Island Authority (potable)	Robe River Mining Co Pty Ltd WL45 (potable)	Aquasol Pty Ltd (potable & non-potable)
WATER RESOURCES	Vol of water sourced from surface water	ML	0	0	0	0
	Vol of water sourced from groundwater	ML	2934	19.3	669	25.7
	Vol of water sourced from desalination	ML	0	189	0	0
	Vol of water sourced from recycling	ML	76	0	0	0
	Vol of water sourced from bulk supplier	ML	686	0	0	0
	Vol of bulk recycled water purchased	ML	0	0	0	0
	Total sourced water	ML	3696.0	208.0	669.0	25.7
	Total urban water supplied	ML	3696.0	119.3	669.0	25.7
	Average annual residential water supplied (kL/property)	kL	1350.9	283.4	1664.2	214
ASSET DATA	Length of water mains	km	106	22	8.2	1.6
	Properties served per km of water main	#	25.8	19.1	49	7.5
	Water main breaks (per 100km of water main)	#	4.7	40.9	0	0
CUSTOMERS	Total connected properties - water supply	#	2736	421	402	12
	Average duration of an unplanned interruption - water (minutes)	Minutes	0	111	0	0
	Average frequency of unplanned interruptions - water (per 1000 properties)	#	0	16.6	0	0
	Number of connected properties that have been supplied at a pressure and flow that meets the standards set out in the licence (12 month data)	#	2736	(not measured)	402	12
	Percentage of connected properties that have been supplied at a pressure and flow that meets the standards set out in the licence (12 month data)	#	100	(not measured)	100	100
Percentage of customer complaints resolved within 15 business days	%	N/A	N/A	N/A	N/A	
WATER QUALITY	Number of zones where microbiological compliance was achieved (eg. 23/24)	#				
	Percentage of population where microbiological compliance was achieved	#	99.6	100	100	100
	Number of zones where chemical compliance was achieved (eg. 23/24)	#				
	Risk based drinking water management plan assessed externally	(yes/no)				
	Risk based drinking water management plan (yes/no) (please specify plan in place i.e. ISO9001, HACCP)	(yes/no)	Drinking Water Quality Management Plan (DWQMP), based on 2004 ADWG framework	Drinking Water Quality Management Plan, Drinking Water Source Protection Plan	Drinking Water Quality Management Plan, Drinking Water Source Protection Plan	Drinking Water Quality Management Plan, Drinking Water Source Protection Plan
Public disclosure of drinking water performance	(yes/no)					