

Minutes

Meeting of the Economic Regulation Authority Consumer Consultative Committee

Meeting 3 / 2017

Date & Time: Monday, 4 December 2017, 1:00pm

Location: Ken Michael and Stirling Rooms, 4th Floor, Albert Facey House
469 Wellington Street

Attendees:	Ms Nicky Cusworth	Chair, ERA
	Ms Jenness Gardner	Chief Executive Officer, ERA
	Ms Holly Medrana	Senior Project Officer, ERA
	Ms Sinead Mangan	Senior Communications & Media Advisor, ERA
	Mr Bev Jowle	Financial Counsellors' Association
	Mr Doug Hall (proxy for Gary McGill)	Pastoralists & Graziers Association
	Ms Rachael Champtaloup	Property Council of Australia
	Ms Dana Mason	WA Local Government Association (WALGA)
	Mr Marcus Claridge	Energy and Water Ombudsman's Office
	Ms Nicole Roocke	Chamber of Minerals & Energy of WA
	Mr Graham Hansen (proxy for Louise Giolitto)	WACOSS
	Mr Tony York	WA Farmers Federation
	Ms Penny Lipscombe	Consumer Protection, Department of Mines, Industry Regulation and Safety
Apologies:	Mr Paul Kelly	Executive Director, Regulation & Inquiries, ERA
	Mr Nathan Viles	Chamber of Commerce & Industry of WA
	Ms Christine Coyne	Aboriginal Affairs Consultant, Christine Coyne & Associates
Presenters:	Mr Matt Cheney	Western Power
	Ms Margaret Pyrchla	Western Power
	Ms Karyne Wong	Western Power
	Ms Rebecca White	ERA
	Mr Alex Kroon	ERA

1 WELCOME

Ms Nicky Cusworth chaired the meeting, and noted the apologies listed above.

2 INTRODUCTION: ERA'S NEW CHIEF EXECUTIVE OFFICER, JENNESS GARDNER

Ms Cusworth introduced the ERA's new Chief Executive Officer, Jenness Gardner, who started with the ERA on 9 November 2017. Ms Gardner spoke about her background and past work experiences prior to joining the ERA.

3 MINUTES OF PREVIOUS MEETING (4 SEPTEMBER 2017)

The minutes of the previous meeting on 4 September 2017 were accepted as a true and correct record of the meeting.

4 ERACCC STATUS REPORT

Ms Cusworth summarised the key points from the ERACCC Status Report and took questions from members on the content of the report.

5 GUEST PRESENTATION: WESTERN POWER'S STAND-ALONE POWER SYSTEM TRIALS

Mr Matt Cheney, Ms Margaret Pырchla, and Ms Karyne Wong from Western Power provided a presentation on Western Power's stand-alone power system pilot project in rural Western Australia. The presentation included an overview on: the background and costs of the project; performance of the systems and customer experience; current position of the project; and jurisdictional barriers associated with implementing stand-alone power systems in the future. Representatives from Western Power took questions from members on the presentation.

6 ERA PRESENTATION: EMERGENCY SERVICES LEVY REVIEW

Ms Rebecca White, ERA, provided a presentation on the ERA's review of the emergency services levy. The final report on the review was tabled in Parliament on 19 October 2017. The presentation included an overview on: the terms of reference for the review; public consultation conducted as part of the review; and recommendations contained in the ERA's final report. Ms White took questions from members on the presentation.

7 ERA UPDATE: REVIEW OF THE CODE OF CONDUCT FOR THE SUPPLY OF ELECTRICITY TO SMALL USE CUSTOMERS

Mr Alex Kroon, ERA, provided an update on the ERA's review of the *Code of Conduct for the Supply of Electricity to Small Use Customers* (Code). Mr Kroon explained the purpose of the Code and that the Code must be reviewed biennially by the Electricity Code Consultative Committee (ECCC). The ECCC makes recommendations to the ERA on amendments to the Code. Mr Kroon set out the process and timeline of the review and advised members that ERA's draft decision will be available in February / March 2018.

8 ENERGY OMBUDSMAN'S REPORT

The report was taken as read. Members asked various questions on the report content, and Mr Marcus Claridge, Director Energy and Water Ombudsman, provided responses to those questions.

9 CHAIR'S CLOSING COMMENTS

Ms Cusworth thanked members for their attendance and active participation, and advised that the next ERACCC meeting is scheduled to be held on 12 March 2018. Ms Cusworth informed members that ERACCC memberships are due to expire in February 2018, and that memberships will be extended to June 2018 in order to provide the ERA with enough time to consider potential changes to the ERACCC. Ms Cusworth also advised members that the ERA will be undertaking an inquiry

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into the reform of business licensing in Western Australia, and that the ERA Secretariat is considering holding a separate meeting with ERACCC members who are interested in contributing to the issues paper for the inquiry in February 2018.

Meeting closed at 3:10pm

MS NICOLA CUSWORTH
CHAIR, ERACCC