

Minutes

Meeting of the Economic Regulation Authority Consumer Consultative Committee

Meeting 1 / 2013

Date & Time: Wednesday, 6 March 2013, 1:00pm (lunch served 12:30pm)
Ken Michael Room,
Location: 4th Floor, Albert Facey House,
469-489 Wellington Street

Attendees:	Mr Lyndon Rowe	Chairman, ERA
	Mr Paul Reid	A/Executive Director LMCP, ERA
	Dr David Leith	A/Assistant Director Customer Protection, ERA
	Ms Sarah Lyons	Senior Project Officer, Customer Protection
	Mr Paul Schollum	WA Local Government Association (WALGA)
	Mr Charles Brown	Financial Counsellors' Association of WA
	Mr Andrew Winter	Chamber of Minerals & Energy
	Mr Chris Field	Energy Ombudsman
	Mr Marcus Claridge	Director Energy Ombudsman
	Mr Tony Seabrook	Pastoralists & Graziers Association
	Mr Gerry Milford	Department of Commerce (proxy for Gary Newcombe)
	Mr Drew Pearman	Chamber of Commerce & Industry of WA
	Mr William de Haer	Property Council WA
Apologies:	Mr Leslie O'Neill	Rio Tinto
	Mr Paul Kelly	Executive Director LMCP, ERA
	Mr Gary Newcombe	Department of Commerce
	Ms Irina Cattalini	WACOSS
	Mr Chris Wyhoon	WA Farmers Federation
Presenters:	Mr Mike Davidson	Western Power
	Mr Bill Scanlan	Assistant Director References, ERA
	Mr Paul Reid	A/Executive Director LMCP, ERA

1 WELCOME & APOLOGIES

Mr Lyndon Rowe welcomed members and noted apologies as listed above.

2 MINUTES OF MEETING 4/2012 HELD ON 5 DECEMBER 2012

The minutes were accepted as a true and correct record of the last meeting.

3 STATUS REPORT

Mr Lyndon Rowe spoke to the status report, noting the ERACCC Biennial Seminar and the publication of a new edition of the ERA consumer publication *Switched On*. Dr Leith gave further details of both matters. Mr Rowe also noted items on publication of energy retailers' performance

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report, publication of Western Power's asset management system review and the inquiry in WA home indemnity insurance.

4 ERA PRESENTATION – Inquiry into the Efficient Costs and Tariffs of the Water Corporation, Aqwest and the Busselton Water Board – Mr Bill Scanlan, Assistant Director, References, ERA

Mr Scanlan provided a presentation on the Inquiry into the Efficient Costs and Tariffs of the Water Corporation, Aqwest and the Busselton Water Board. A copy of the PPT will be circulated with these minutes.

5 ERA PRESENTATION – 2011/12 Annual Performance Report – Energy Retailers – Mr Paul Reid, Assistant Director, Monitoring, ERA

Mr Reid provided a presentation on the 2011/12 Annual Performance Report – Energy Retailers. A copy of the PPT will be circulated with these minutes.

6 GUEST PRESENTATION – The smart meter experience: Customer and network benefits from smart meters and associated technologies – Mr Mike Davidson, Manager Smart Grid Development, Western Power.

Mr Davidson was accompanied by Ms Louisa Kinnear of Western Power. He provided a presentation on technology of smart meters and their capacity to reduce household electricity costs in the short-term and network costs in the long-term.

7 ENERGY OMBUDSMAN REPORT

The report was taken as read. Mr Field explained that a new section had been added to the report on resolved systemic issues following a request of a committee member.

8 MEMBERS' ISSUES & QUESTIONS

Mr Rowe provided information in response to Mr Pearman's questions regarding weighted average cost of capital and rate of return.

9 NOMINATION OF MEMBER TO PRESENT AT NEXT MEETING

It was noted that the agenda for the next ERACCC meeting already has a number of proposed presentations. Mr Pearman offered a presentation by the CCI on business and consumer confidence surveys.

10 CHAIRMAN'S TAKE AWAY & AGREED MESSAGE FOR THE COMMUNIQUE

Mr Rowe noted the importance of members' providing feedback to the ERA about the meetings and matters of interest that the meetings should cover. He encouraged members to provide the feedback to himself or Dr Leith.

11 DATE OF NEXT MEETING

The next meeting will be held on Wednesday 5 June 2013 (lunch from 12:30pm).

Meeting closed at 4:15pm