



Notice

1 March 2019

Publication of the National performance report 2017-18: urban water utilities

The Bureau of Meteorology has published the *National performance report 2017-18: Urban water utilities*. The [performance report](#) is available on the Bureau's website.

Western Australia is a signatory to the National Water Initiative Agreement. Under clause 75 of the Agreement, signatory governments report independently and publicly on pricing and service quality of water service providers each year.

The Economic Regulation Authority, along with the Department of Water and Environmental Regulation, represents Western Australia on the inter-jurisdictional committee that oversees the production of the performance report.¹

The purpose of the performance report is to help consumers and governments determine whether the water sector is operating in an efficient and cost-effective manner. It compares the performance of 85 water utilities that provide urban water services to more than 20 million people across Australia. This is the 12th report published in the series.²

There are four Western Australian utilities covered by the performance report: Bunbury Water Corporation (trading as Aqwest), Busselton Water Corporation, the City of Kalgoorlie-Boulder and the Water Corporation.

The performance report covers a number of topics, including water resources, finance, pricing, assets, health, environment and customer service.

Further information

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¹ The committee comprises the Bureau, the Water Services Association of Australia and state and territory governments.

² The first eight performance reports were published by the, now defunct, National Water Commission and the five most recent performance reports were published by the Bureau.