

PERIOD - 1 July 2017 to 30 June 2018			Water Licensees			
CATEGORY	INDICATOR	UNIT	Hamersley Iron (potable water) WL33	Lancelin South Pty Ltd (potable water) WL47	Robe River Mining Co Pty Ltd (potable water) WL45	Rottnest Island Authority (potable water) WL10
WATER RESOURCES	Vol of water sourced from surface water	ML	0	0	0	0
	Vol of water sourced from groundwater	ML	2307.6	9.7	564	0.007
	Vol of water sourced from desalination	ML	0	0	0	148.9
	Vol of water sourced from recycling	ML	This indicator has been discontinued			
	Vol of water sourced from bulk supplier	ML	822.7	0	0	0
	Vol of bulk recycled water purchased	ML	72.1	0	0	0
	Total sourced water	ML	3202.4	9.7	564.0	148.9
	Total urban water supplied	ML	3202.4	2.6	564.0	148.4
	Vol of potable water produced for supply into the urban water supply system	ML	3130.0	1.0	564.0	148.9
	Average annual residential water supplied (kL/property)	kL	1243.2	200	1673.6	352.5
ASSET DATA	Length of water mains	km	106	2	8.2	22
	Properties served per km of water main	#	24.3	6.5	41.1	19.1
	Water main breaks (per 100km of water main)	#	3.8	0	0	27.3
CUSTOMERS	Total connected properties - water supply	#	2576	13	337	421
	Average duration of an unplanned interruption - water (minutes)	Minutes	255	0	0	0
	Average frequency of unplanned interruptions - water (per 1000 properties)	#	1.6	0	0	0
	Number of connected properties that have been supplied at a pressure and flow that meets the standards set out in the licence (12 month data)	#	2576	13	337	N/A - RIA does not monitor pressure and flow
	Percentage of connected properties that have been supplied at a pressure and flow that meets the standards set out in the licence (12 month data)	#	100	100	100	N/A
Percentage of customer complaints resolved within 15 business days	%	N/A	N/A	N/A	N/A	
WATER QUALITY	Water quality guidelines	-	Australian Drinking Water Guidelines 2004	Australian Drinking Water Guidelines 2004	Australian Drinking Water Guidelines 2012	Australian Drinking Water Guidelines 2011
	Number of zones where microbiological compliance was achieved (eg. 23/24)	#				
	Percentage of population where microbiological compliance was achieved	#	100	100	100	100
	Number of zones where chemical compliance was achieved (eg. 23/24)	#				
	Risk based drinking water management plan assessed externally	(yes/no)				
	Risk based drinking water management plan (yes/no) (please specify plan in place i.e. ISO9001, HACCP)	(yes/no)	Drinking Water Quality Management Plan (DWQMP), based on 2004 ADWG framework	Drinking Water Quality Management Plan (DWQMP), based on 2004 ADWG framework	Drinking Water Quality Management Plan, Drinking Water Source Protection Plan	Drinking Water Quality Management Plan, Drinking Water Source Protection Plan
	Public disclosure of drinking water performance	(yes/no)				