

# **Economic Regulation Authority**

WESTERN AUSTRALIA

### **ELECTRICITY INDUSTRY ACT 2004 (WA)**

Licensee Name: Alinta DEWAP Pty Ltd

ABN 78 058 070 689

Licence Area: The area set out in the plan referred to in clause 2.5.

Licence Number: EIRL7

Commencement Date: 25 June 2014

Version Number: 4

Version Date: 1 July 2018

Expiry Date: 24 June 2044

Signed by a delegate; member; or the Chair of the Economic Regulation Authority

1 July 2018

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#### 1. DEFINITIONS AND INTERPRETATION

#### 1.1 Definitions

1.1.1 In this *licence*, the following definitions apply unless the context otherwise requires:

Act means the Electricity Industry Act 2004 (WA).

#### applicable legislation means:

- (a) the Act; and
- (b) the Regulations and the Codes.

approved scheme means a scheme approved under section 92 of the Act.

**business day** means a day which is not a Saturday, Sunday or a Public Holiday in Western Australia.

#### Code means:

- (a) the Code of Conduct for the Supply of Electricity to Small Use Customers 2018;
- (b) the Electricity Industry (Customer Transfer) Code 2016;
- (c) the Electricity Industry (Metering) Code 2012; and
- (d) the Electricity Industry (Network Quality and Reliability of Supply) Code 2005.

**commencement date** means the date the *licence* was first granted by the *ERA* being the date specified in clause 2.2.

**connection point** has the meaning given to that term in regulation 35 of the *Electricity Industry (Customer Contracts) Regulations 2005.* 

**customer** has the meaning given to that term in section 3 of the *Act*.

**default supplier** has the meaning given to that term in regulation 35 of the *Electricity Industry (Customer Contracts) Regulations 2005.* 

distribution system has the meaning given to that term in section 3 of the Act.

*electricity* has the meaning given to that term in section 3 of the *Act*.

**electricity marketing agent** has the meaning given to that term in section 78 of the *Act*.

#### electronic means means:

- (a) the internet;
- (b) email, being:
  - (i) in relation to the ERA, the ERA's email address as notified to the *licensee*; and

- (ii) in relation to the *licensee*, the email address specified in the *licence* application or other such email address as notified in writing to the *ERA*; or
- (iii) any other similar means,

but does not include facsimile or telephone.

**ERA** means the Economic Regulation Authority.

expiry date means the date specified in clause 2.3.

generating works has the meaning given to that term in section 3 of the Act.

*individual performance standards* mean any standards prescribed by the *ERA* for an individual *licensee* pursuant to clause 5.2 of the *licence*.

**interruption** means the temporary unavailability of *supply* from the *distribution system* to a *customer* but does not include disconnection.

#### licence means:

- (a) this document (excluding the title page and the second page of this document);
- (b) any Schedules to this document; and
- (c) any individual *performance standards* approved by the *ERA* pursuant to clause 5.2.

*licence area* is the area stated in clause 2.5 of this *licence*.

licensee means Alinta DEWAP Pty Ltd, ABN 78 058 070 689.

*licensee's assets* means the *licensee's distribution system, transmission system or generating works* (as the case may be).

non-standard contract has the meaning given to that term in section 47 of the Act.

**notice** means a written notice, agreement, consent, direction, representation, advice, statement or other communication required or given pursuant to, or in connection with, this *licence*.

operate has the meaning given to that term in section 3 of the Act.

**performance audit** means an audit of the effectiveness of measures taken by the *licensee* to meet the *performance criteria* in this *licence*.

#### performance criteria means:

- (a) the terms and conditions of the *licence*; and
- (b) any other relevant matter in connection with the *applicable legislation* that the *ERA* determines should form part of the *performance audit*.

**priority restoration register** means a register, process or document that determines the order of restoration of power in the event of an unplanned *interruption*.

**publish** in relation to a report or information means either:

- (a) posting the report or information on the *licensee's* website; or
- (b) sending the report or information to the *ERA* to be published on the *ERA*'s website.

#### **Regulations** means:

- (a) Economic Regulation Authority (Licensing Funding) Regulations 2014;
- (b) Electricity Industry (Code of Conduct) Regulations 2005;
- (c) Electricity Industry (Customer Contracts) Regulations 2005;
- (d) Electricity Industry (Licence Conditions) Regulations 2005;
- (e) Electricity Industry (Obligation to Connect) Regulations 2005; and
- (f) Electricity Industry (Ombudsman Scheme) Regulations 2005.

**related body corporate** has the meaning given to that term in section 50 of the Corporations Act 2001 (Cwth).

Reviewable decision means a decision by the ERA pursuant to:

- (a) clause 3.8.3;
- (b) clause 5.1.5;
- (c) clause 5.1.7;
- (d) clause 5.2.2;
- (e) clause 5.3.2; or
- (f) clause 5.3.4,

of this licence.

**small use customer** has the same meaning as the meaning given to "customer" in section 47 of the *Act*.

**South West Interconnected System** has the meaning given to that term in section 3 of the *Act*.

**standard form contract** has the meaning given to that term in section 47 of the *Act*.

**supplier of last resort** has the meaning given to that term in section 69(1) of the Act.

**supply** has the meaning given to that term in section 3 of the *Act*.

transmission system has the meaning given to that term in section 3 of the Act.

**version date** means the date on which the *licence* was last amended pursuant to clause 3.1 or clause 3.2.

#### 1.2 Interpretation

1.2.1 A reference in this *licence* to any *applicable legislation* includes, unless the context otherwise requires, any statutory modification, amendment, replacement or re-enactment of that *applicable legislation*.

#### 2. LICENCE AUTHORISATION

#### 2.1 Activities authorised under this licence

- 2.1.1 The *licensee* is granted a *licence* for the *licence area* to:
  - (a) construct and operate generating works or operate existing generating works;
  - (b) construct and *operate* a new *transmission system* or *operate* an existing *transmission system*;
  - (c) Not Used
  - (d) sell electricity to customers other than small use customers;

in accordance with the terms and conditions of this *licence* and for the purpose of supplying electricity to customers otherwise than through the South West Interconnected System.

#### 2.2 Commencement date

2.2.1 25 June 2014

#### 2.3 Expiry date

2.3.1 24 June 2044

#### 2.4 Term

[Section 15 of the Act]

- 2.4.1 This *licence* commences on the *commencement date* and continues until the earlier of:
  - (a) the cancellation of the *licence* pursuant to clause 3.5 of this *licence*;
  - (b) the surrender of the *licence* pursuant to clause 3.6 of this *licence*; or
  - (c) the expiry date.

#### 2.5 Licence area

2.5.1 The *licence area* is set out in plan(s):

ERA-EL-137 and ERA-EL-138

2.5.2 The *licence area* plan(s) is provided in Schedule 2.

#### 3. LICENCE ADMINISTRATION

### 3.1 Amendment of licence by the licensee [Section 21 of the Act]

3.1.1 The *licensee* may apply to the *ERA* to amend the *licence* in accordance with the *Act*.

### 3.2 Amendment of licence by the ERA [Section 22 of the Act]

- 3.2.1 Subject to any *applicable legislation*, the *ERA* may amend the *licence* at any time in accordance with this clause.
- 3.2.2 Before amending the *licence* under clause 3.2.1, the *ERA* must:
  - (a) provide the *licensee* with written *notice* of the proposed amendments under consideration by the *ERA*;
  - (b) allow 15 *business days* for the *licensee* to make submissions on the proposed amendments; and
  - (c) take into consideration those submissions.
- 3.2.3 This clause also applies to the substitution of the existing *licence*.
- 3.2.4 For avoidance of doubt, the *licensee* will not have to pay a fee for amendments under clause 3.2.1.

### 3.3 Transfer of licence [Section 18 of the Act]

3.3.1 This *licence* may be transferred only in accordance with the Act.

### 3.4 Renewal of licence [Section 16 of the Act]

3.4.1 This licence may be renewed only in accordance with the Act.

### 3.5 Cancellation of licence [Section 35 of the Act]

3.5.1 This *licence* may be cancelled only in accordance with the *Act*.

# 3.6 Surrender of licence [Schedule 1 of the Act]

- 3.6.1 The *licensee* may only surrender the *licence* pursuant to this clause 3.6.
- 3.6.2 If the *licensee* intends to surrender the *licensee* must, by *notice* in writing to the *ERA*:
  - (a) set out the date that the *licensee* wishes the surrender of the *licence* to be effective; and

- (b) set out the reasons why the *licensee* wishes to surrender the *licence*, including the reasons why it would not be contrary to the public interest for the surrender of the *licence* to be effective on the date set out in the *notice*.
- 3.6.3 Upon receipt of the *notice* from the *licensee* pursuant to clause 3.6.2, the *ERA* will publish the *notice*.
- 3.6.4 Notwithstanding clause 3.6.2, the surrender of the *licence* will only take effect on the later of the day that:
  - (a) the *ERA* publishes a *notice* of the surrender in the Western Australian Government Gazette, such date to be at the discretion of the *ERA*; and
  - (b) the *licensee* hands back the *licence* to the *ERA*.
- 3.6.5 The *licensee* will not be entitled to a refund of any fees by the *ERA*.

#### 3.7 Notices

- 3.7.1 Unless otherwise specified, all *notices* must be in writing.
- 3.7.2 A *notice* will be regarded as having been sent and received:
  - (a) when delivered in person to the addressee; or
  - (b) three *business days* after the date of posting if the *notice* is posted in Western Australia; or
  - (c) five *business days* after the date of posting if the *notice* is posted outside Western Australia; or
  - (d) if sent by facsimile when, according to the sender's transmission report, the *notice* has been successfully received by the addressee; or
  - (e) if sent by *electronic means* when, according to the sender's electronic record, the *notice* has been successfully sent to the addressee.

# 3.8 Publishing information [Schedule 1 of the Act]

- 3.8.1 The *ERA* may direct the *licensee* to *publish*, within a specified timeframe, any information it considers relevant in connection with the *licensee* or the performance by the *licensee* of its obligations under this *licence*.
- 3.8.2 Subject to clause 3.8.3, the *licensee* must *publish* the information referred to in clause 3.8.1.
- 3.8.3 If the *licensee* considers that the information is confidential it must:
  - (a) immediately notify the ERA; and
  - (b) seek a review of the *ERA*'s decision in accordance with clause 3.9.

- 3.8.4 Once it has reviewed the decision, the *ERA* will direct the *licensee* in accordance with the review to:
  - (a) publish the information;
  - (b) *publish* the information with the confidential information removed or modified; or
  - (c) not *publish* the information.

#### 3.9 Review of the ERA's decisions

- 3.9.1 The *licensee* may seek a review of a *reviewable decision* by the *ERA* pursuant to this *licence* in accordance with the following procedure:
  - (a) the *licensee* shall make a submission on the subject of the *reviewable decision* within 10 *business days* (or other period as approved by the *ERA*) of the decision; and
  - (b) the *ERA* will consider the submission and provide the *licensee* with a written response within 20 *business days*.
- 3.9.2 For avoidance of doubt, this clause does not apply to a decision of the *ERA* pursuant to the *Act*, nor does it restrict the *licensee's* right to have a decision of the *ERA* reviewed in accordance with the *Act*.

#### 4. GENERAL LICENCE OBLIGATIONS

#### 4.1 Compliance with applicable legislation

4.1.1 Subject to any modifications or exemptions granted pursuant to the *Act*, the *licensee* must comply with any *applicable legislation*.

#### 4.2 Fees

4.2.1 The *licensee* must pay the applicable fees and charges in accordance with the *Regulations*.

### 4.3 Accounting records [Schedule 1 of the Act]

4.3.1 The *licensee* and any *related body corporate* must maintain accounting records that comply with standards issued by the Australian Accounting Standards Board or equivalent International Accounting Standards.

#### 4.4 Reporting a change in circumstances

- 4.4.1 The *licensee* must report to the *ERA*:
  - (a) if the *licensee* is under external administration as defined by the *Corporations Act* 2001 (Cwth) within 2 business days of such external administration occurring; or
  - (b) if the licensee:
    - (i) experiences a change in the *licensee's* corporate, financial or technical circumstances upon which this *licence* was granted; and

(ii) the change may materially affect the *licensee's* ability to perform its obligations under this *licence*,

within 10 business days of the change occurring; or

- (c) if the:
  - (i) *licensee's* name;
  - (ii) licensee's ABN; or
  - (iii) licensee's address,

changes, within 10 business days of the change occurring.

# 4.5 Provision of information [Schedule 1 of the Act]

4.5.1 The *licensee* must provide to the *ERA*, in the manner and form described by the *ERA*, specified information on any matter relevant to the operation or enforcement of the *licence*, the operation of the licensing scheme provided for in Part 2 of the *Act*, or the performance of the *ERA*'s functions under that Part.

#### 5. AUDITS AND PERFORMANCE REPORTING OBLIGATIONS

### 5.1 Asset management system [Section 14 of the Act]

- 5.1.1 The *licensee* must provide for an *asset management system* in respect of the *licensee's assets.*
- 5.1.2 The *licensee* must notify the *ERA* of the details of the *asset management system* within 5 *business days* from the later of:
  - (a) the commencement date; and
  - (b) the completion of construction of the *licensee's assets*.
- 5.1.3 The *licensee* must notify the *ERA* of any substantial change to the *asset management* system within 10 business days of such change.
- 5.1.4 The *licensee* must provide the *ERA* with a report by an independent expert, acceptable to the *ERA*, as to the effectiveness of the *asset management system* not less than once in every period of 24 months calculated from the *commencement date* (or any longer period that the *ERA* allows by *notice* in writing).
- 5.1.5 The *licensee* must comply, and must require the *licensee's* expert to comply, with the *ERA's* standard audit guidelines.
- 5.1.6 The *licensee* may seek a review of any of the requirements of the *ERA*'s standard audit guidelines dealing with the *asset management system* in accordance with clause 3.9.
- 5.1.7 The review of the *asset management system* must be conducted by an independent expert approved by the *ERA*. If the *licensee* fails to nominate an independent expert within one month of the date that the review of the *asset management system* was due,

or the independent expert nominated by the *licensee* is rejected on two successive occasions by the *ERA*, the *ERA* may choose an independent expert to conduct the review of the *asset management system*.

### 5.2 Individual performance standards

- 5.2.1 Performance standards are contained in *applicable legislation*.
- 5.2.2 The *ERA* may prescribe *individual performance standards* applying to the *licensee* in respect of the *licensee*'s obligations under this *licence* or the *applicable legislation*.
- 5.2.3 Before approving any *individual performance standards* under this clause, the *ERA* will:
  - (a) provide the *licensee* with a copy of the proposed *individual performance* standards:
  - (b) allow 15 *business days* for the *licensee* to make submissions on the proposed *individual performance standards*; and
  - (c) take into consideration those submissions.
- 5.2.4 Once approved by the *ERA*, the *individual performance standards* are included as additional *terms and conditions* to this *licence*.

# 5.3 Performance audit [Section 13 of the Act]

- 5.3.1 The *licensee* must, unless otherwise notified in writing by the *ERA*, provide the *ERA* with a *performance audit* within 24 months after the *commencement date*, and every 24 months thereafter.
- 5.3.2 The *licensee* must comply, and must require the *licensee's* auditor to comply, with the *ERA's* standard audit guidelines.
- 5.3.3 The *licensee* may seek a review of any of the requirements of the *ERA*'s standard audit guidelines in accordance with clause 3.9.
- 5.3.4 The *performance audit* must be conducted by an independent auditor approved by the *ERA*. If the *licensee* fails to nominate an auditor within one month of the date that the *performance audit* was due, or the auditor nominated by the *licensee* is rejected on two successive occasions by the *ERA*, the *ERA* may choose an independent auditor to conduct the *performance audit*.

#### 6. CUSTOMERS

### 6.1 Approved Scheme [Section 101 of the Act]

- 6.1.1 The licensee must not supply electricity to small use customers unless the licensee is:
  - (a) a member of an approved scheme; and
  - (b) bound by, and compliant with, any decision or direction of the electricity ombudsman under the *approved scheme*.

#### 6.2 Determination of Default Supplier

Not Used

#### 6.3 Marketers

6.3.1 The *licensee* must ensure that an *electricity marketing agent* of the *licensee* complies with the *Code of Conduct for the Supply of Electricity to Small Use Customers 2018.* 

### 6.4 Customer Contracts [Section 54 of the Act]

- 6.4.1 Subject to the *Regulations*, the *licensee* must not *supply electricity* to a *small use* customer otherwise than under:
  - (a) a standard form contract; or
  - (b) a *non-standard contract* that complies with the *Act*.
- 6.4.2 The *licensee* must, if directed by the *ERA*, review the *standard form contract* and submit to the *ERA* the results of that review within the time specified by the *ERA*.
- 6.4.3 The *licensee* must comply with any direction given by the *ERA* in relation to the scope, process or methodology of the review referred to in clause 6.4.2.

# 6.5 Amending the Standard Form Contract [Section 52 of the Act]

- 6.5.1 The *licensee* may only amend the *standard form contract* with the *ERA*'s approval.
- 6.5.2 The *licensee* may amend the *standard form contract* at any time by submitting to the *ERA*:
  - (a) a proposed amendment to the *standard form contract*; or
  - (b) a proposed substituted *standard form contract*.
- 6.5.3 The ERA may:
  - (a) approve the amendment to the *standard form contract* or substituted *standard form contract*; or
  - (b) specify the amendments the *licensee* must make to the amended or substituted standard form contract before the ERA will amend the standard form contract.

and notify the *licensee* of its decision within a reasonable time.

- 6.5.4 The *ERA* may, at any time, by *notice* in writing, direct the *licensee* to amend the *standard form contract* by specifying:
  - (a) the amendments to be made to the standard form contract; and
  - (b) the latest date at which the amendments will come into force.

### 6.6 Directions by the ERA to amend Standard Form Contract [Section 53 of the Act]

6.6.1 The *licensee* must comply with any direction given by the *ERA* pursuant to section 53 of the *Act*.

# 6.7 Supplier of Last Resort [Section 76 of the Act]

6.7.1 If the *licensee* is designated a *supplier of last resort* under the *Act*, the *licensee* must perform the functions of the *supplier of last resort*.

### 6.8 Notification of Default Supply

- 6.8.1 Where the *licensee* becomes aware of a *small use customer* taking a *supply* of *electricity* that is deemed to be supplied under the *licensee*'s *standard form contract* in accordance with the *Electricity Industry (Customer Contracts) Regulations 2005*, the *licensee* must, within five days after becoming aware, notify the *small use customer* in writing:
  - (a) that the licensee is the default supplier for that connection point; and
  - (b) the effect of regulation 37 of the *Electricity Industry (Customer Contracts)* Regulations 2005.

#### 6.9 Priority Restoration Register

Not Used

### Schedule 1 – Additional Licence Clauses

- 1. Compliance with the Electricity (Customer Transfer) Code 2016
- 1.1 Despite clause 4.1 of the *licence*, where this *licence* authorises the *licensee* to sell electricity to customers, the *licensee* is not required to comply with the *Electricity Industry (Customer Transfer) Code 2016* so long as there is only one retailer selling electricity transported through the distribution system or transmission system (as the case may be).
- 1.2 Not Used
- 1.3 Despite clause 4.1 of the *licence*, where this *licence* authorises the *licensee* to operate a *transmission system*, the *licensee* is not required to comply with the *Electricity Industry (Customer Transfer) Code 2016* so long as there is only one retailer selling *electricity* transported through the *transmission system* covered by this *licence*.
- 1.4 The *licensee* must notify the *ERA* within 10 *business days* of the *licensee* becoming aware that:
  - (a) Not Used
  - (b) there is more than one retailer selling *electricity* transported through the *transmission system* covered by this *licence*;
  - (c) Not Used
  - (d) Not Used

### Schedule 2 - Licence Area Plans

### **Amendment Record Sheet**

| Version Date     | Description of Amendment                                       |
|------------------|--|
| 25 June 2014     | Grant of EIRL7.  |
| 9 September 2014 | Authority initiated amendment to correct typographical errors. |
| 1 July 2015      | Electricity Licence Review 2015 amendment by substitution.     |
| 1 July 2018      | Electricity Licence Review 2018 amendment by substitution.     |