



Notice

Economic Regulation Authority Consumer Consultative Committee

MEETING OF 4 SEPTEMBER 2017

The Economic Regulation Authority Consumer Consultative Committee (**ERACCC**) provides comments to the Economic Regulation Authority (**ERA**) on issues affecting Western Australian consumers and, in turn, acts as an information distribution channel for the ERA. ERACCC members represent the interests of a wide range of consumers.

The ERACCC held its second meeting of the year on 4 September 2017. The following presentations were made to members:

- **Institutional arrangements – Results of Electricity Market Reform**

Ms Sara O'Connor, ERA, provided an overview of the institutional arrangements that have been implemented as a result of the Electricity Market Reform. These arrangements include transferring functions from the Independent Market Operator to the Australian Electricity Market Operator and the ERA, and establishing the independent Rule Change Panel.

- **Western Power – Customer Insights & Engagement**

Mr Michael Crevola and Ms Margaret Pырchla, Western Power, provided a presentation on customer engagement activities undertaken by to gain insights in customers' concerns and willingness to pay for safe and reliable network service. The presenters also provided a summary of discussion points from various forums held by Western Power.

- **Solar Power Purchase Agreements**

Ms Sarah Woenne and Mr Matthew Bullock, Public Utilities Office (**PUO**), presented on the topic of licensing exemptions for Solar Power Purchase Agreements administered by the PUO. The presenters explained that businesses seeking to enter into purchase agreements with customers must apply for an individual exemption from the PUO, and must meet the exemption order conditions set by the PUO and provide reporting data to the PUO.

More information about the ERACCC is available on the ERA [website](#).

The ERACCC will next meet in December 2017.

For further information contact:

Media Enquiries

Name: Sinéad Mangan

Work: 08 6557 7912

Mobile: 0428 859 826

Email: communications@erawa.com.au