



Economic Regulation Authority

Notice

26 May 2017

Call for Expressions of Interest - Electricity Code Consultative Committee Membership

Expressions of interest are called for a total of eight representatives from industry and consumer groups to join the Electricity Code Consultative Committee (**ECCC**) for a two-year term.

The Economic Regulation Authority (**ERA**) established the ECCC in 2006 to provide advice to the ERA on matters relating to the [Code of Conduct for the Supply of Electricity to Small Use Customers](#) (**code**). The code applies to residential and non-residential small use customers (customers who consume no more than 160 megawatt hours of electricity per annum).

The object of the code is to define standards of conduct and levels of service in the supply and marketing of electricity to customers, to provide for compensation payments where standards are not met and to protect customers from undesirable marketing conduct. The code covers a broad range of areas including billing, connection, disconnection, financial hardship and complaints.

As required under the *Electricity Industry Act 2004*, the ECCC undertakes a review of the code and provides advice to the ERA every two years. Appointments to the ECCC will be for the review period covering 2017-2019.

The ERA seeks four people from industry or industry representative organisations, and four people from consumer organisations for ECCC membership. Members are appointed as individual members, not organisational members, and may be eligible for travel reimbursement and sitting fees.

A copy of the [ECCC terms of reference](#) is available on the ERA website.

Expressions of interest, using the [form](#) available on the ERA website, should be provided by 16 June 2017 to:

Ms Nicola Cusworth
Chair
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