





5 April 2017

## Gas Marketing Code Consultative Committee and Water Code Consultative Committee

## **APPOINTMENT OF NEW MEMBER**

The Economic Regulation Authority (**ERA**) has appointed Mr Joe Doleschal-Ridnell from the Chamber of Commerce and Industry of WA (**CCIWA**) to the:

- Gas Marketing Code Consultative Committee (GMCCC) for the 2016-2018 term; and
- Water Code Consultative Committee (WCCC) for the 2016-2019 term.

In December 2016, the ERA was notified that Mr Dale Leggett had resigned from CCIWA. Mr Leggett held one of the three consumer representative positions on both the GMCCC and the WCCC. CCIWA has nominated Mr Doleschal-Ridnell as its new representative on both committees.

The role of the GMCCC is to provide advice to the ERA on matters relating to the *Gas Marketing Code of Conduct*. The gas marketing code deals with the conduct of retailers and gas marketing agents who supply and market gas to residential and non-residential small use customers.

The role of the WCCC is to provide advice to the ERA on matters relating to the *Water Services Code of Conduct (Customer Service Standards) 2013.* The water code deals with the conduct of water licensees in relation to customers and potential customers, covering a broad range of topics including billing, connection, metering, financial hardship and complaints.

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