



# Notice

10 February 2017

## 2016/17 Review of the Gas Marketing Code of Conduct

### ERA PROPOSED AMENDMENTS

The Economic Regulation Authority has proposed amendments to the *Gas Marketing Code of Conduct* (**Code**).

The Code regulates and controls the conduct of gas retailers and gas marketing agents, with the object of protecting customers from undesirable marketing conduct and defining standards of conduct in the marketing of gas to customers.

The *Energy Coordination Act 1994* (**Gas Act**) requires that the ERA establish a committee to advise it on matters relating to the Code. This committee is known as the Gas Marketing Code Consultative Committee (**GMCCC**).

The GMCCC must carry out a review of the Code every two years and provide a report to the ERA. The 2016/17 review of the Code commenced in July 2016 and, after consultation with interested parties, the GMCCC provided its Final Review Report to the ERA in January 2017.

Upon consideration of the Final Review Report, the ERA has accepted the GMCCC's recommendations and proposes to amend the Code accordingly.

A copy of the GMCCC's [Final Review Report](#) is available on the ERA's website. A copy of the ERA's [Draft Decision](#), including the proposed new Code, is also available on the ERA's website.

The Gas Act requires that, whenever the ERA proposes amendments to the Code, the ERA refer the proposed amendments to the GMCCC for its advice. The Gas Act also requires the GMCCC to undertake consultation before providing its advice to the ERA. The ERA will take into consideration the advice it receives from the GMCCC regarding the proposed amendments when making its final decision about amending the Code.

For further information contact:

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