



GSI: Test of the Emergency Management Facility (EMF)

8am 2 December 2013 – 6pm 3 December 2013

Agenda

- Planning of Test
- Activation of EMF 2 December
- Data Requested during the test
- What the EMF Screen looks like: EMF Home Screen
- Response to EMF Test
- What went well?
- What could be improved?



Planning of Test

- Public Utilities Office (PUO) coordinated with IMO to plan first test of Emergency Management Facility (EMF).
- EMF test was planned in advance between PUO and IMO.
- Participants were given notice of planned test.
- Purpose of test was to:
 - Test Communication Protocol between Coordinator of Energy and the IMO.
 - Give GBB participants opportunity to test their internal procedures regarding the EMF.
 - Identify any issues/improvements for EMF prior to the start of the summer period.



Activation of EMF – 2 December 2013

 Assistant Director of Emergency Management at PUO issued an EMF Direction to Activate the Test of the EMF at 7.35am.



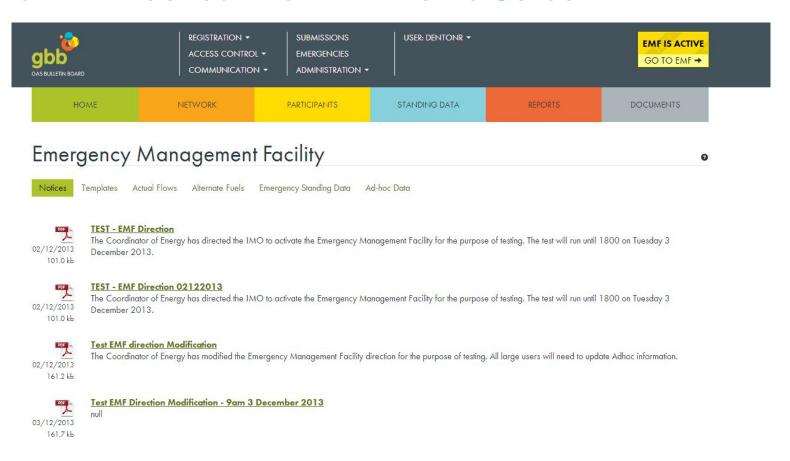


Data Requests During Test

- Day 1 7.35am: Original EMF Direction requested that GBB Facility Operators provide the following data:
 - Pipeline Operators: Submit Actual Flows data for Gas Day D at 9am on D+1, and update this data at 12pm daily.
 - Operators of Large User Facilities Capable of using Alternative Fuels:
 provide an update on the stocks of these fuels by 9am daily.
- Day 1 3.15pm: EMF Modification requesting additional data:
 - All Operators of Large User Facilities: Provide update of current percentage output of their facility by 6pm on Day 1, and 12pm on Day 2.
- Day 2 9.00am: EMF Modification requesting:
 - DBP: Provide update on number of compressor stations running at 10am.
- During test: IMO asked to provide information on locations of GBB Facilities.
- **During test:** EMF Users were added at the request of the PUO, and given varying levels of access to the EMF.
- Day 2 5.30pm: EMF Direction to deactivate EMF and cease data requests.



What EMF looked like: EMF Home Screen



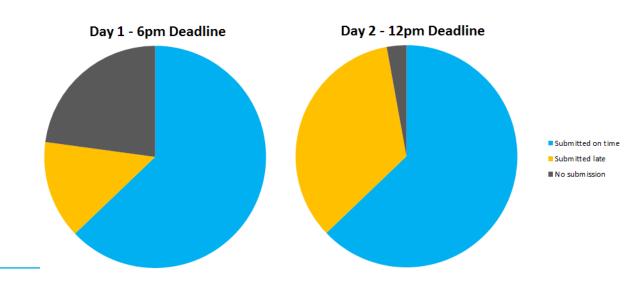




Response to EMF

- Participants responded well to data requests for EMF.
- Pipeline Operators submitted all required data on time.
- Large User Facility Operators:
 - Out of 17 Large User Facilities with alternative fuels to gas, 9 submitted data as requested, 6 after the 9am deadline, and 2 failed to submit any data.
 - Large User Facilities showed huge improvement in data submission between Day 1 and Day 2 of the EMF:

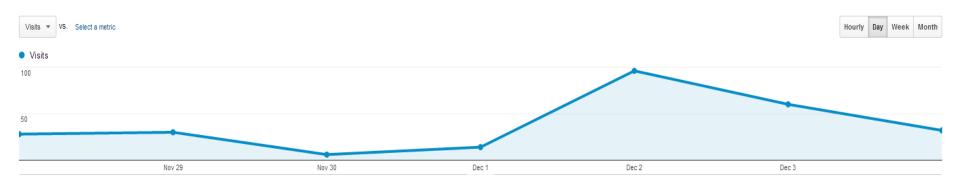
Out of 35 Facilities, only 1 missed its submission obligation by the second day.





What went well?

- Communication between PUO and IMO was a success. All issued EMF Directions were executed thoroughly.
- GBB Facility Operators responded quickly to requests for data, and many actively contacted the IMO to clarify their obligations.
- The EMF page worked as designed, and EMF users were only able to access information that they had been granted by the PUO.
- There was a spike in visitors to the GBB during the test:





What could be improved?

- Some GBB Facility Operators were unsure of what format their data updates should be in (example: units that stock of alternative fuel should be in, etc)
 - For future EMFs, IMO and PUO will be reviewing templates sent out to participants.
- Some Administrative Users for GBB Participants could not be contacted by the IMO on the day, and some Administrative Users were not in a position to provide the data in a timely manner.
 - The IMO may request that GBB Participants provide a second Administrative Contact
- Some users added to the EMF were unfamiliar with the GBB and how to navigate the website.
 - The IMO plans to create a shorter user guide to assist newly added users to navigate the EMF and GBB.



In conclusion

- First EMF test was considered a success.
- Any non-compliance with data requests will not be investigated, but may be in future tests.
- Next EMF test will be held in 2014.
 - Test may be unplanned and no notice given.
- If you have any questions/suggestions for the EMF, please contact IMO Market Operations at <u>operations@imowa.com.au</u> or (08) 9254 4336.

