

**Alinta DEWAP Pty Ltd**

**Electricity Integrated Regional  
Licence (EIRL7)**

**2016 Asset Management System  
Review**

**November 2016 report**



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Ms Fiona Wiseman  
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The Quadrant, 1 William Street  
Perth, WA 6000

21 November 2016

Dear Fiona

**Alinta DEWAP Pty Ltd Electricity Integrated Regional Licence (EIRL7) – 2016 Asset Management System review report**

We have completed the Electricity Integrated Regional Licence Asset Management System review for Alinta DEWAP Pty Ltd for the period 24 June 2014 to 30 June 2016 and are pleased to submit our report to you.

I confirm that this report is an accurate presentation of the findings and conclusions from our review procedures.

If you have any questions or wish to discuss anything raised in the report, please contact Andrew Baldwin on 9365 7236 or myself on 9365 7024.

Yours sincerely

**Richard Thomas**  
Partner  
Deloitte Touche Tohmatsu

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# 1 Independent Reviewer's report

With the approval of the Economic Regulation Authority (**the Authority**), Deloitte Touche Tohmatsu (**Deloitte**) was engaged to conduct a limited assurance review relating to the Electricity Integrated Regional Licence (**EIRL7**) (the **Licence**) asset management system of Alinta DEWAP Pty Ltd (**Alinta**).

The review was conducted as a limited assurance engagement in accordance with the specific requirements of the Licence and the April 2014 issue of the *Audit and Review Guidelines: Electricity and Gas Licences* issued by the Authority (**Guidelines**).

## **Alinta's responsibility for maintaining an effective asset management system**

Alinta is responsible for establishing and maintaining an effective asset management system for the assets subject to the Licence as measured by the effectiveness criteria in the Guidelines. This responsibility includes implementing and maintaining policies, procedures and controls, which are designed to provide for an effective asset management system for assets subject to the Licence, as measured by the effectiveness criteria in the Guidelines.

## **Deloitte's responsibility**

Our responsibility is to express a conclusion, based on our procedures, on the effectiveness of Alinta's asset management systems to meet Licence requirements. We conducted our engagement in accordance with Australian Standard on Assurance Engagements (**ASAE**) *3500 Performance Engagements* issued by the Australian Auditing and Assurance Standards Board and the Guidelines, in order to state whether, in all material respects, based on the work performed, anything has come to our attention to indicate that Alinta had not established and maintained an effective asset management system for assets subject to the Licence, as measured by the effectiveness criteria in the Guidelines and in operation during the period 25 June 2014 to 30 June 2016.

ASAE 3500 also requires us to comply with the relevant ethical requirements of the Australian professional accounting bodies.

Our procedures consisted primarily of:

- Utilising the Guidelines as a guide for development of a risk assessment and document review to assess controls
- Development of a Review Plan for approval by the Authority and an associated work program
- Interviews with and representations from relevant Alinta staff to gain an understanding of the development and maintenance of policies and procedural type documentation
- Examination of documented policies and procedures for key functional requirements and consideration of their relevance to Alinta's asset management system requirements and standards
- Physical visit to the Port Hedland Power Station site
- Consideration of reports and references evidencing activity
- Consideration of the installation's function, normal modes of operation and age
- Reporting of findings to Alinta for review and response.

## **Limitations of use**

This report is made solely for the information and internal use of Alinta and is not intended to be, and should not be, used by any other person or entity. No other person or entity is entitled to rely, in any manner, or for any purpose, on this report.

We understand that a copy of the report will be provided to the Authority for the purpose of reporting on the effectiveness of Alinta's asset management systems. We agree that a copy of this report may be provided to the Authority for its information in connection with this purpose but only on the basis that we accept no duty, liability or responsibility to the Authority in relation to the report. We accept no duty, responsibility or liability to any party, other than Alinta, in connection with the report or this engagement.

## Inherent limitations

A limited assurance engagement is substantially more limited in scope than a reasonable assurance engagement conducted in accordance with ASAE 3500 and consequently does not allow us to obtain assurance that we would become aware of all significant matters that might be identified in a reasonable assurance engagement. Accordingly, we will not express an opinion providing reasonable assurance.

Because of the inherent limitations of any compliance procedure, it is possible that fraud, error or non-compliance may occur and not be detected. We cannot, in practice, examine every activity and procedure, nor can we be a substitute for management's responsibility to maintain adequate controls over all levels of operations and its responsibility to prevent and detect irregularities, including fraud. Accordingly, readers of our reports should not rely on the report to identify all potential instances of asset management system deficiencies, which may occur.

Any projection of the evaluation of the effectiveness of asset management system processes and procedures to future periods is subject to the risk that the processes and procedures may become inadequate because of changes in conditions, or that the degree of compliance with management procedures may deteriorate.

## Independence

In conducting our engagement, we have complied with the independence requirements of the Australian professional accounting bodies.

## Conclusion

Based on our work described in this report, in all material respects, nothing has come to our attention to indicate that Alinta had not established and maintained an effective asset management system for assets subject to the Licence, as measured by the effectiveness criteria in the Guidelines and in operation during the period 25 June 2014 to 30 June 2016.

Table 3 of this report provides the effectiveness ratings for each of the 12 key processes in the asset management life-cycle assessed by this engagement. For those aspects of Alinta's asset management system that were assessed as having opportunities for improvement, relevant observations, recommendations and action plans are summarised at section 2.4 of this report and detailed at section 4 of this report.

DELOITTE TOUCHE TOHMATSU

**Richard Thomas**

Partner

Perth, November 2016

# 2 Executive summary

## 2.1 Introduction and background

The Economic Regulation Authority (the **Authority**) has, under the provisions of the *Electricity Industry Act 2004* (the **Act**), issued to Alinta DEWAP Pty Ltd (**Alinta**) an Electricity Integrated Regional Licence (EIRL7) (the **Licence**). The Licence relates to Alinta's electricity generation, transmission, and retail operations in Port Hedland.

Section 14 of the Act requires Alinta to provide to the Authority an asset management system review (the **review**) conducted by an independent expert acceptable to the Authority not less than once in every 24 month period (or any longer period that the Authority allows). The Authority set the period to be covered by the review as 25 June 2014 to 30 June 2016.

At the request of Alinta, Deloitte Touche Tohmatsu (**Deloitte**) has undertaken a limited assurance review of Alinta's asset management system.

The Licence covers Alinta's generation, transmission and retail activity in relation to its Port Hedland power station, which consists of five gas turbines (three units at Port Hedland and two units at Boodarie). Alinta also owns and operates a number of 66kV transmission lines, which connect the Boodarie and Port Hedland facilities with two substations operated by Horizon Power. Alinta also accesses Horizon Power's North West Interconnected System (**NWIS**) network for the purpose of supplying electricity to a customer.

The review has been conducted in accordance with the April 2014 issue of the *Audit and Review Guidelines: Electricity and Gas Licences* (the **Guidelines**), which sets out 12 key processes in the asset management life-cycle. The limited assurance review was undertaken in order to state whether, based on the work performed, in all material respects, anything has come to our attention to indicate that Alinta had not established and maintained an effective asset management system for assets subject to the Licence, as measured by the effectiveness criteria in the Guidelines and in operation during the period 25 June 2014 to 30 June 2016.

The objective of this report is to:

- (a) Provide a summary of the background to the review and of the procedures performed by us
- (b) Communicate our review findings and associated recommendations to you.

Our independent reviewer's report is also contained in section 1 of this report.

ASAE 3500 also requires us to comply with the relevant ethical requirements of the Australian professional accounting bodies.

## 2.2 Findings

In considering Alinta's internal control procedures, structure and environment, its compliance arrangements and its information systems specifically relevant to those effectiveness criteria subject to review, we observed that:

- Throughout the period subject to review Alinta had maintained consistent procedures and controls within its asset management system
- Alinta promoted a culture of continuous improvement throughout the period subject to review, with multiple process and control improvements made to the Asset Management System
- Alinta staff appeared to have a good understanding of their roles, particularly displaying an understanding of the asset management processes within their area of responsibility.

This review assessed that of the 55 elements of Alinta's asset management system:

- For the asset management process and policy definition adequacy ratings:
  - 51 are rated as "Adequately defined"
  - Three elements are rated as "Requires some improvement"
  - One element is not rated
- For the asset management performance ratings:
  - 47 are rated as "Performing effectively"

- Seven elements are rated as “Opportunity for improvement”
- One element is not rated.
- There are four opportunities for improvement where further action is recommended.

Specific assessments for each criterion are summarised at **Table 3** in section 3 “Summary of ratings” of this report.

Detailed findings, including relevant observations, recommendations and action plans are located in section 4 “Detailed findings, recommendations and action plans” of this report.

## 2.3 Alinta’s response to previous review recommendations

Not applicable – as this is the first asset management system review performed in accordance with Alinta’s Electricity Integrated Regional Licence, there are no previous review recommendations requiring Alinta’s response.

## 2.4 Recommendations and action plans

AMS Key Process and Effectiveness Criteria	Adequacy rating	Issue 1/2016
<p>1 (h) Plans are regularly reviewed and updated</p> <p>2 (e) Ongoing legal / environmental / safety obligations of the asset owner are assigned and understood</p>	Requires some improvement (B)	<p>Although the Boodarie and Port Hedland Power Station SAMP and supporting AMP generally reflect Alinta's expectations and requirements for managing the relevant facilities' assets, they can be further improved in the following areas, to better align with Alinta's Asset Management Framework and EIRL obligations:</p> <ul style="list-style-type: none"> <li>The 66kV transmission network assets are not explicitly referenced in the AMP, nor in the Asset Overview section of the SAMP</li> <li>It is not clear how the Asset Management Strategy and Key Asset Risks detailed in the SAMP have been addressed within the annual revision of the supporting AMP</li> <li>The AMP does not clearly address the following elements expected by Alinta Energy's Asset Management Framework: <ul style="list-style-type: none"> <li>Contingency plans designed to mitigate the business impact of incidents or emergencies arising as a result of realised asset related risks</li> <li>A brief description of any known and significant risks relating to assets</li> <li>Consideration and documentation of legal and compliance requirements.</li> </ul> </li> </ul>
	<p><b>Performance rating</b></p> <p>Opportunity for improvement (2)</p>	
<p><b>Recommendation 1/2016</b></p> <p>Alinta explicitly incorporate the following elements of its Asset Management Framework and EIRL obligations into the Boodarie and Port Hedland Power Station SAMP and supporting AMP:</p> <ul style="list-style-type: none"> <li>Reference to the 66kV transmission network assets</li> <li>Contingency plans</li> <li>Known and significant risks relating to the key assets</li> <li>Legal and compliance requirements.</li> </ul>		<p><b>Action Plan 1/2016</b></p> <p>Alinta will explicitly incorporate the following elements of its Asset Management Framework and EIRL obligations into the Boodarie and Port Hedland Power Station SAMP and supporting AMP:</p> <ul style="list-style-type: none"> <li>Reference to the 66kV transmission network assets</li> <li>Contingency plans</li> <li>Known and significant risks relating to the key assets</li> <li>Legal and compliance requirements.</li> </ul> <p><b>Responsible Person:</b> Manager Generation Operations WA</p> <p><b>Target Date:</b> 30 September 2017</p>



AMS Key Process and Effectiveness Criteria	Adequacy rating	Issue 2/2016
<i>6(e) Risk management is applied to prioritise maintenance tasks</i> <i>8(a) Risk management policies and procedures exist and are being applied to minimise internal and external risks associated with the asset management system</i> <i>8(b) Risks are documented in a risk register and treatment plans are actioned and monitored</i>	Adequately defined (A)	<p>Alinta has applied the Alinta Energy group-wide risk management framework within its Port Hedland Power Station asset management processes. Alinta’s resulting operational risk management activities also appear to be generally understood and applied by staff. However, Alinta had not retained clear evidence of some of those risk management activities to demonstrate that its risk management philosophies and approach are consistently applied. For example:</p> <ul style="list-style-type: none"><li>• In March 2016, Alinta initiated an update of its risk assessment for maintenance activities. This update involved conversion of the previous excel model extracted from Ellipse (risk assessments were completed on an ad hoc basis) to the SPM Asset recording system. While this update process was designed to improve the completeness and accuracy of its risk assessment for maintenance tasks and to provide for a more effective risk register, it has not yet been completed and a timeframe for completion has not been formally established</li><li>• A consistent approach and timeframe has not been designed for preparing and reviewing risk treatment plans and reports, other than through the annual review of the Boodarie and Port Hedland Power Station SAMP, AMP and supporting SAMP Model. The SAMP, AMP and SAMP Model do not provide a clear and consistence reference to specific risk assessment and management activities, including preparation of risk treatment plans (which often result in allocation of capital expenditure) and links to insurer risk reduction recommendations.</li></ul>
	<b>Performance rating</b>	
	Opportunity for improvement (2)	
<b>Recommendation 2/2016</b> Alinta establish a clear: <ul style="list-style-type: none"><li>• Timeframe for completing its program of populating risk assessments within the SPM Asset software</li><li>• Approach and timeframe for assessing risks, implementing treatment plans and monitoring status on a more frequent basis than the annual review of the AMP.</li></ul>	<b>Action Plan 2/2016</b> Alinta will establish a clear: <ul style="list-style-type: none"><li>• Timeframe for completing its program of populating risk assessments within the SPM Asset software</li><li>• Approach and timeframe for assessing risks, implementing treatment plans and monitoring status on a more frequent basis than the annual review of the AMP.</li></ul> <p><b>Responsible Person:</b> Manager Generation Operations WA</p> <p><b>Target Date:</b> 30 September 2017</p>	

AMS Key Process and Effectiveness Criteria	Adequacy rating	Issue 3/2016
<i>9(a) Contingency plans are documented, understood and tested to confirm their operability and to cover higher risks</i>	Requires some improvement (B)	As Alinta's contingency plans and arrangements are currently maintained/described in different processes and documents, Alinta has the opportunity to further ensure the completeness and consistency of its contingency planning arrangements by capturing all of its plans and processes in one single reference. Such an approach would be consistent with Alinta Energy's Asset Management Framework.
	<b>Performance rating</b>	
	Opportunity for improvement (2)	
<b>Recommendation 3/2016</b> Alinta: <ol style="list-style-type: none"> <li>1. Establish a formal process for ensuring that contingency arrangements in place for all key risks to the Power Station's operations and availability (such as gas/diesel supply and water supply) are rigorously challenged and tested</li> <li>2. Prepare a clear over-arching "umbrella" document to capture all contingency plans in place for each of the key risks to each Unit's operations and availability.</li> </ol>		<b>Action Plan 3/2016</b> Alinta will: <ol style="list-style-type: none"> <li>1. Establish a formal process for ensuring that contingency arrangements in place for all key risks to the Power Station's operations and availability (such as gas/diesel supply and water supply) are rigorously challenged and tested</li> <li>2. Prepare a clear over-arching "umbrella" document to capture all contingency plans in place for each of the key risks to each Unit's operations and availability.</li> </ol> <b>Responsible Person:</b> Manager Generation Operations WA <b>Target Date:</b> 30 September 2017

AMS Key Process and Effectiveness Criteria	Adequacy rating	Issue 4/2016
<i>12(b) Independent reviews (e.g. internal audit) are performed of the asset management system</i>	Adequately defined (A)	Although components of Alinta's asset management system are subject to regular review and update, Alinta has not applied a formal process for ensuring a sufficient degree of independence in any regular review of the asset management plan and underlying asset management system.
	<b>Performance rating</b>	
	Opportunity for improvement (2)	
<b>Recommendation 4/2016</b> In accordance with the Alinta Energy Asset Management Framework, Alinta implement: <ul style="list-style-type: none"> <li>• The requirement for its asset management system to be subject to an independent review on a regular basis</li> <li>• A register or record to capture the reviews conducted on its asset management system and the independence of the associated reviewer.</li> </ul>		<b>Action Plan 4/2016</b> In accordance with the Alinta Energy Asset Management Framework, Alinta will implement: <ul style="list-style-type: none"> <li>• The requirement for its asset management system to be subject to an independent review on a regular basis</li> <li>• A register or record to capture the reviews conducted on its asset management system and the independence of the associated reviewer.</li> </ul> <b>Responsible Person:</b> Manager Generation Operations WA <b>Target Date:</b> 30 September 2017

## 2.5 Scope and objectives

The objective of the review was to independently examine the effectiveness and performance of the asset management system established for Alinta's assets subject to Alinta's electricity integrated regional licence for the period 25 June 2014 to 30 June 2016.

In accordance with the Guidelines, the review considered the effectiveness of Alinta's existing control procedures within the following 12 key processes in the asset management life-cycle.

#	Key processes	Effectiveness criteria
1	Asset planning	(a) Planning processes and objectives reflect the needs of all stakeholders and is integrated with business planning (b) Service levels are defined (c) Non-asset operations (e.g. demand management) are considered (d) Lifecycle costs of owning and operating assets are assessed (e) Funding options are evaluated (f) Costs are justified and cost drivers identified (g) Likelihood and consequences of asset failure are predicted (h) Plans are regularly reviewed and updated.
2	Asset creation and acquisition	(a) Full project evaluations are undertaken for new assets, including comparative assessment of non-asset solutions (b) Evaluations include all life-cycle costs (c) Projects reflect sound engineering and business decisions (d) Commissioning tests are documented and completed (e) Ongoing legal/environmental/safety obligations of the asset owner are assigned and understood.
3	Asset disposal	(a) Underutilised and underperforming assets are identified as part of a regular systematic review process (b) The reasons for underutilisation or poor performance are critically examined and corrective action or disposal undertaken (c) Disposal alternatives are evaluated (d) There is a replacement strategy for assets.
4	Environmental analysis (all external factors that affect the system)	(a) Opportunities and threats in the system environment are assessed (b) Performance standards (availability of service, capacity, continuity, emergency response, etc.) are measured and achieved (c) Compliance with statutory and regulatory requirements (d) Achievement of customer service levels.
5	Asset operations	(a) Operational policies and procedures are documented and linked to service levels required (b) Risk management is applied to prioritise operations tasks (c) Assets are documented in an Asset register, including asset type, location, material, plans of components, an assessment of assets' physical/structural condition and accounting data (d) Operational costs are measured and monitored (e) Staff receive training commensurate with their responsibilities.

#	Key processes	Effectiveness criteria
6	Asset maintenance	<ul style="list-style-type: none"> <li>(a) Maintenance policies and procedures are documented and linked to service levels required</li> <li>(b) Regular inspections are undertaken of asset performance and condition</li> <li>(c) Maintenance plans (emergency, corrective and preventative) are documented and completed on schedule</li> <li>(d) Failures are analysed and operational/maintenance plans adjusted where necessary</li> <li>(e) Risk management is applied to prioritise maintenance tasks</li> <li>(f) Maintenance costs are measured and monitored.</li> </ul>
7	Asset management information system	<ul style="list-style-type: none"> <li>(a) Adequate system documentation for users and IT operators</li> <li>(b) Input controls include appropriate verification and validation of data entered into the system</li> <li>(c) Logical security access controls appears adequate, such as passwords</li> <li>(d) Physical security access controls appear adequate</li> <li>(e) Data back-up procedures appear adequate</li> <li>(f) Key computations related to licensee performance reporting are materially accurate</li> <li>(g) Management reports appear adequate for the licensee to monitor licence obligations.</li> </ul>
8	Risk management	<ul style="list-style-type: none"> <li>(a) Risk management policies and procedures exist and are being applied to minimise internal and external risks associated with the asset management system</li> <li>(b) Risks are documented in a risk register and treatment plans are actioned and monitored</li> <li>(c) The probability and consequences of asset failure are regularly assessed.</li> </ul>
9	Contingency planning	Contingency plans are documented, understood and tested to confirm their operability and to cover higher risks
10	Financial planning	<ul style="list-style-type: none"> <li>(a) The financial plan states the financial objectives and strategies and actions to achieve the objectives</li> <li>(b) The financial plan identifies the source of funds for capital expenditure and recurrent costs</li> <li>(c) The financial plan provides projections of operating statements (profit and loss) and statement of financial position (balance sheets)</li> <li>(d) The financial plan provide firm predictions on income for the next five years and reasonable indicative predictions beyond this period</li> <li>(e) The financial plan provides for the operations and maintenance, administration and capital expenditure requirements of the services</li> <li>(f) Significant variances in actual/budget income and expenses are identified and corrective action taken where necessary.</li> </ul>
11	Capital expenditure planning	<ul style="list-style-type: none"> <li>(a) There is a capital expenditure plan that covers issues to be addressed, actions proposed, responsibilities and dates</li> <li>(b) The plan provide reasons for capital expenditure and timing of expenditure</li> <li>(c) The capital expenditure plan is consistent with the asset life and condition identified in the asset management plan</li> <li>(d) There is an adequate process to ensure that the capital expenditure plan is regularly updated and actioned.</li> </ul>

#	Key processes	Effectiveness criteria
12	Review of Asset Management System	(a) A review process is in place to ensure that the asset management plan and the asset management system described therein are kept current (b) Independent reviews (e.g. internal audit) are performed of the asset management system.

Each key process and effectiveness criterion is applicable to Alinta's Licence and as such was individually considered as part of the review. The Review Plan set out at Appendix A details the risk assessments made for and review priority assigned to each key process and effectiveness criterion.

## 2.6 Approach

Our approach for this review involved the following activities, which were undertaken during the period August to September 2016:

- Utilising the Guidelines as a guide, development of a risk assessment, which involved discussions with key staff and document review to assess relevant controls
- Development of a Review Plan (see **Appendix A**) for approval by the Authority
- Correspondence and interviews with Alinta staff to gain understanding of process controls in place (see **Appendix B** for staff involved)
- Visited Alinta's power station site with a focus on understanding the facility, its function and normal mode of operation, its age and an assessment of the facility against the AMS review criteria
- Review of documents, processes and controls to assess the overall effectiveness of Alinta's asset management systems (see **Appendix B** for reference listing)
- Consideration of the resourcing applied to maintaining those controls and processes
- Reporting of findings to Alinta for review and response.

## 2.7 Inherent limitations

A limited assurance engagement is substantially more limited in scope than a reasonable assurance engagement conducted in accordance with ASAE 3500 and consequently does not allow us to obtain assurance that we would become aware of all significant matters that might be identified in a reasonable assurance engagement. Accordingly, we will not express an opinion providing reasonable assurance.

Because of the inherent limitations of any compliance procedure, it is possible that fraud, error or non-compliance may occur and not be detected. We cannot, in practice, examine every activity and procedure, nor can we be a substitute for management's responsibility to maintain adequate controls over all levels of operations and its responsibility to prevent and detect irregularities, including fraud. Accordingly, readers of our reports should not rely on the report to identify all potential instances of non-compliance which may occur.

Any projection of the evaluation of the effectiveness of asset management system processes and procedures to future periods is subject to the risk that the processes and procedures may become inadequate because of changes in conditions, or that the degree of compliance with management procedures may deteriorate.

### 3 Summary of ratings

In accordance with the Guidelines, the assessment of both the process and policy definition adequacy rating (refer to **Table 1**) and the performance rating (refer to **Table 2**) for each of the key asset management system processes is performed using the below ratings.

For the avoidance of doubt, these ratings do not provide reasonable assurance.

**Table 1: Asset management process and policy definition adequacy ratings**

Rating	Description	Criteria
A	Adequately defined	<ul style="list-style-type: none"> <li>Processes and policies are documented</li> <li>Processes and policies adequately document the required performance of the assets</li> <li>Processes and policies are subject to regular reviews, and updated where necessary</li> <li>The asset management information system(s) are adequate in relation to the assets that are being managed.</li> </ul>
B	Requires some improvement	<ul style="list-style-type: none"> <li>Process and policy documentation requires improvement</li> <li>Processes and policies do not adequately document the required performance of the assets</li> <li>Reviews of processes and policies are not conducted regularly enough</li> <li>The asset management information system(s) require minor improvements (taking into consideration the assets that are being managed).</li> </ul>
C	Requires significant improvement	<ul style="list-style-type: none"> <li>Process and policy documentation is incomplete or requires significant improvement</li> <li>Processes and policies do not document the required performance of the assets</li> <li>Processes and policies are significantly out of date</li> <li>The asset management information system(s) require significant improvements (taking into consideration the assets that are being managed).</li> </ul>
D	Inadequate	<ul style="list-style-type: none"> <li>Processes and policies are not documented</li> <li>The asset management information system(s) is not fit for purpose (taking into consideration the assets that are being managed).</li> </ul>

**Table 2: Asset management performance ratings**

Rating	Description	Criteria
1	Performing effectively	<ul style="list-style-type: none"> <li>The performance of the process meets or exceeds the required levels of performance</li> <li>Process effectiveness is regularly assessed and corrective action taken where necessary.</li> </ul>
2	Opportunity for improvement	<ul style="list-style-type: none"> <li>The performance of the process requires some improvement to meet the required level</li> <li>Process effectiveness reviews are not performed regularly enough.</li> <li>Process improvement opportunities are not actioned.</li> </ul>
3	Corrective action required	<ul style="list-style-type: none"> <li>The performance of the process requires significant improvement to meet the required level</li> <li>Process effectiveness reviews are performed irregularly, or not at all</li> <li>Process improvement opportunities are not actioned.</li> </ul>
4	Serious action required	<ul style="list-style-type: none"> <li>Process is not performed, or the performance is so poor that the process is considered to be ineffective.</li> </ul>

This report provides:

- A breakdown of each function of the asset management system into sub-components as described in the Guidelines. This approach is taken to enable a more thorough review of key processes where individual components within a larger process can be of greater risk to the business therefore requiring different review treatment
- A summary of the ratings applied by the review (**Table 3**) for each of:
  - Asset management process and policy definition adequacy (**definition adequacy rating**)
  - Asset management performance (**performance rating**).
- Detailed findings, including relevant observations, recommendations and action plans (**Section 4**). Descriptions of the effectiveness criteria can be found in section 4 and the Review Plan at Appendix A.

**Table 3: Asset management system effectiveness summary**

						Ratings	
Criteria	Consequence	Likelihood	Inherent Risk	Control Risk	Review Priority	Definition adequacy	Performance
1. Asset planning						A	1
1(a)	Minor	Probable	Low	Moderate	Priority 5	A	1
1(b)	Minor	Probable	Low	Moderate	Priority 5	A	1
1(c)	Minor	Probable	Low	Moderate	Priority 5	A	1
1(d)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
1(e)	Minor	Probable	Low	Moderate	Priority 5	A	1
1(f)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
1(g)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
1(h)	Minor	Probable	Low	Moderate	Priority 5	B	2
2. Asset creation and acquisition						A	2
2(a)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
2(b)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
2(c)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
2(d)	Moderate	Unlikely	Medium	Moderate	Priority 4	A	1
2(e)	Major	Probable	High	Moderate	Priority 2	B	2
3. Asset disposal						A	1
3(a)	Minor	Unlikely	Low	Moderate	Priority 5	A	1
3(b)	Minor	Unlikely	Low	Moderate	Priority 5	A	1
3(c)	Minor	Unlikely	Low	Moderate	Priority 5	A	1
3(d)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
4. Environmental analysis						A	1
4(a)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
4(b)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
4(c)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
4(d)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
5. Asset operations						A	1
5(a)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
5(b)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
5(c)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
5(d)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
5(e)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
6. Asset maintenance						A	1
6(a)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
6(b)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
6(c)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
6(d)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
6(e)	Moderate	Probable	Medium	Moderate	Priority 4	A	2
6(f)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
7. Asset management information system						A	1
7(a)	Minor	Probable	Low	Moderate	Priority 5	A	1
7(b)	Moderate	Probable	Medium	Moderate	Priority 4	A	1



Criteria	Consequence	Likelihood	Inherent Risk	Control Risk	Review Priority	Ratings	
						Definition adequacy	Performance
7(c)	Minor	Probable	Low	Moderate	Priority 5	A	1
7(d)	Minor	Probable	Low	Moderate	Priority 5	A	1
7(e)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
7(f)	Minor	Probable	Low	Moderate	Priority 5	NR	NR
7(g)	Minor	Probable	Low	Moderate	Priority 5	A	1
<b>8. Risk management</b>						<b>A</b>	<b>2</b>
8(a)	Major	Probable	High	Moderate	Priority 2	A	2
8(b)	Moderate	Probable	Medium	Moderate	Priority 4	A	2
8(c)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
<b>9. Contingency planning</b>						<b>B</b>	<b>2</b>
9(a)	Major	Probable	High	Moderate	Priority 2	B	2
<b>10. Financial planning</b>						<b>A</b>	<b>1</b>
10(a)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
10(b)	Minor	Probable	Low	Moderate	Priority 5	A	1
10(c)	Minor	Probable	Low	Moderate	Priority 5	A	1
10(d)	Minor	Probable	Low	Moderate	Priority 5	A	1
10(e)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
10(f)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
<b>11. Capital expenditure planning</b>						<b>A</b>	<b>1</b>
11(a)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
11(b)	Minor	Probable	Low	Moderate	Priority 5	A	1
11(c)	Moderate	Probable	Medium	Moderate	Priority 4	A	1
11(d)	Minor	Probable	Low	Moderate	Priority 5	A	1
<b>12. Review of AMS</b>						<b>A</b>	<b>2</b>
12(a)	Minor	Probable	Low	Moderate	Priority 5	A	1
12(b)	Minor	Probable	Low	Moderate	Priority 5	A	2

# 4 Detailed findings, recommendations and action plans

## Summary of operations subject to review

The Licence covers Alinta's generation, transmission and retail activity in relation to its Port Hedland Power Station, which consists of five gas turbines (three units at Port Hedland and two units at Boodarie). Alinta also owns and operates a number of 66kV transmission lines, which connect the Boodarie and Port Hedland facilities with two substations operated by Horizon Power. Alinta also accesses Horizon Power's North West Interconnected System (NWIS) network for the purpose of supplying electricity to a customer.

Key details relating to Alinta's facilities are:

- The total nameplate capacity of the generating works is 210MW
- The transmission system is 22km in length and comprises of a:
  - Switchyard at the Port Hedland facility
  - 66kV transmission line between the Port Hedland and Boodarie facilities
  - 66kV transmission line between Port Hedland facility switchyard and Horizon Power's Wedgefield substation
  - 66kV transmission line between Port Hedland facility switchyard and Horizon Power's Murdock substation.

The following tables contain:

- *Findings*: the reviewer's understanding of the process and any issues that have been identified during the review
- *Recommendations (where applicable)*: recommendations for improvement or enhancement of the process or control
- *Action plans (where applicable)*: Alinta's formal response to review recommendations, providing details of action to be implemented to address the specific issue raised by the review.

## 4.1 Asset planning

**Key process:** Asset planning strategies are focused on meeting customer needs in the most effective and efficient manner (delivering the right service at the right price)

**Expected outcome:** Integration of asset strategies into operational or business plans will establish a framework for existing and new assets to be effectively utilised and their service potential optimised

**Overall Adequacy/Performance rating:** Adequately defined (A) / Performing effectively (1)

No	Effectiveness Criteria	Findings
1(a)	Planning process and objectives reflect the needs of all stakeholders and is integrated with business planning	<p>Through discussions with the Manager Generation Operations WA and the Manager, Asset Management &amp; Engineering, and consideration of Alinta's business planning processes, we determined that Alinta's business planning model accommodates its operation and maintenance of the Boodarie and Port Hedland power station and related transmission assets in accordance with its contractual arrangements and regulatory requirements.</p> <p>From a business planning perspective, we determined that Alinta has established asset management processes and mechanisms to assimilate the requirements of its various stakeholders. In particular, we observed that Alinta has:</p> <ul style="list-style-type: none"> <li>Developed an asset management system (which aligns with ISO55000:2014, ISO 55001:2014 and ISO 55002:2014 and the and the British Publicly Available Specification (PAS) Asset Management Standard PAS 55-1:2008)</li> <li>Developed a Strategic Asset Management Plan (<b>SAMP</b>) and supporting Asset Management Plan (<b>AMP</b>) for operating and maintaining the various components of the power station and the related transmission network to achieve optimum performance over the entire life of those assets. The AMP defines Alinta's broader and long term plans, and is reviewed on an annual basis</li> <li>Established Power Purchase Agreements (<b>PPA</b>) with its customers, outlining Alinta's responsibilities for operating the power station and transmission network assets</li> <li>A formal delegation of authority framework in place across the stakeholder functions (operations, finance and compliance) integrated into its SharePoint information storage portal for project task and expenditure approval.</li> </ul>
		<b>Adequacy Rating:</b> Adequately defined (A) <b>Performance Rating:</b> Performing effectively (1)
1(b)	Service levels are defined	<p>Through discussions with the Manager, Asset Management &amp; Engineering and examination of Alinta's AMP and contractual documentation, we determined that the plant's required service levels have been:</p> <ul style="list-style-type: none"> <li>Summarised in the AMP (which are updated annually) to facilitate the achievement of those service levels. That plan references relevant operational information for each item of equipment</li> <li>Defined in Alinta's maintenance standards (e.g. High Voltage Asset Maintenance Standard) maintained on SharePoint and integrated into the maintenance management system including</li> <li>Programed into the Ellipse asset management work order system to track routine maintenance requirements across all asset components.</li> </ul>
		<b>Adequacy Rating:</b> Adequately defined (A) <b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
1(c)	Non-asset options (e.g. demand management) are considered	<p>Through discussions with the Manager Generation Operations WA and the Manager, Asset Management &amp; Engineering, we determined that:</p> <ul style="list-style-type: none"> <li>Alinta had considered non-asset options for the Port Hedland Power Station, however those options are not relevant in the current circumstances where Alinta is contractually obliged to generate power to meet its customers' requirements</li> <li>Alinta's existing customers are required to reduce demand at short notice if required to assist meeting demand during a peak period or power station fault.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
1(d)	Lifecycle costs of owning and operating assets are assessed	<p>Through discussions with the Manager, Asset Management &amp; Engineering and examination of Alinta's AMP and contractual documentation, we determined that assessment of lifecycle costs of owning and operating the assets is undertaken by means of Alinta's AMP that considers each major equipment component and provides specific details, including:</p> <ul style="list-style-type: none"> <li>Operating and maintenance philosophy</li> <li>Key life cycle issues and how they are addressed</li> <li>Life cycle plan and critical outages</li> <li>Performance improvement opportunities</li> <li>Critical reinvestments</li> <li>Retirement/disposal consideration at end of plant life</li> <li>Capex and Opex forecast for a five year period.</li> </ul> <p>Alinta also uses an economic evaluation model as part of the budgeting and forecasting process to assess the cost associated with the overall plant life and forecast expenditure up to FY 2030.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
1(e)	Funding options are evaluated	<p>Through discussions with the Manager, Asset Management &amp; Engineering and the Finance Manager – Power Generation; and examination of Alinta's AMP and contractual documentation, we determined that:</p> <ul style="list-style-type: none"> <li>Day to day operating expenses are funded from operating cash flows</li> <li>Funding options are considered and evaluated by means of the Request for Commitment on the AMP Expenditure Project Delivery Site (integrated within SharePoint) which details: <ul style="list-style-type: none"> <li>Expenditure description relative to plan (i.e. budget vs unbudgeted)</li> <li>Expenditure type (Opex / Capex)</li> </ul> </li> <li>A Delegated Financial Authority matrix and automated workflow system within the 'Request for Commitment' approval process (within SharePoint) helps ensure that fund requests above specified levels are required to be authorised by the appropriate level of management.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
1(f)	Costs are justified and cost drivers identified	<p>Through discussions with the Manager, Asset Management &amp; Engineering and the Finance Manager – Power Generation; and consideration of Alinta’s AMP strategy and model, we determined that:</p> <ul style="list-style-type: none"> <li>The AMP includes a detailed life cycle plan that identifies and assesses all life cycle costs and cost drivers associated with each major power station and transmission network asset</li> <li>Power station and transmission network assets are managed using Ellipse, which records maintenance tasks and associated costs. Financial reporting is generated from Ellipse with budget vs actual analysis performed quarterly.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
1(g)	Likelihood and consequences of asset failure are predicted	<p>Through discussion with the Manager, Asset Management &amp; Engineering and consideration of Alinta’s AMP and relevant supporting documentation, we determined that the SAMP, AMP and SAMP Model are major tools used for predicting the likelihood and consequences of asset failure. Specifically, we observed that:</p> <ul style="list-style-type: none"> <li>The SAMP considers each major item of equipment and provides specific details of its operation and maintenance strategy and key life cycle issues and remedial plans</li> <li>Alinta’s operations and maintenance staff operate the plant and perform routine and first line intervention maintenance on a scheduled basis controlled by work orders generated through Ellipse</li> <li>Condition monitoring techniques are employed on a frequent basis to identify defects, including: <ul style="list-style-type: none"> <li>Oil analysis</li> <li>Vibration analysis</li> <li>Radiography and thermography to identify any surface or internal defects.</li> </ul> </li> <li>During scheduled outages (e.g. long term shutdowns), main components of the facility’s plant are inspected for defects by site staff and external contractors.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
1(h)	Plans are regularly reviewed and updated	<p>Through discussions with Manager, Asset Management &amp; Engineering and consideration of Alinta’s AMP and relevant supporting asset planning documentation, we determined that:</p> <ul style="list-style-type: none"> <li>The Boodarie and Port Hedland Power Station AMP has been reviewed and revised on an annual basis</li> <li>The detailed maintenance program is maintained as a forward-looking document to avoid unplanned outages and subjected to revision in accordance with continuous improvement principles, with a view to maximising availability and aligning outages to coincide with off-peak and off-season periods.</li> <li>Operational and capital expenditure budgets are tracked on a monthly and quarterly basis with any variances analysed to determine impact on the scheduled maintenance and outage plans.</li> </ul> <p>Although the Boodarie and Port Hedland Power Station SAMP and supporting AMP generally reflect Alinta’s expectations and requirements for managing the relevant facilities’ assets, they can be further improved in the following areas, to better align with Alinta’s Asset Management Framework and EIRL obligations:</p> <ul style="list-style-type: none"> <li>The 66kV transmission network assets are not explicitly referenced in the AMP, nor in the Asset Overview section of the SAMP</li> </ul>	

No	Effectiveness Criteria	Findings	
		<ul style="list-style-type: none"> <li>It is not clear how the Asset Management Strategy and Key Asset Risks detailed in the SAMP have been addressed within the annual revision of the supporting AMP. We note that the SAMP was last reviewed in January 2013, with no disclosed next review date</li> <li>The AMP does not clearly address the following elements expected by Alinta Energy's Asset Management Framework: <ul style="list-style-type: none"> <li>Contingency plans designed to mitigate the business impact of incidents or emergencies arising as a result of realised asset related risks</li> <li>A brief description of any known and significant risks relating to assets</li> <li>Consideration and documentation of legal and compliance requirements.</li> </ul> </li> </ul>	
		<b>Adequacy Rating:</b> Requires some improvement (B)	<b>Performance Rating:</b> Opportunity for improvement (2)
	<b>Recommendation 1/2016</b> Alinta explicitly incorporate the following elements of its Asset Management Framework and EIRL obligations into the Boodarie and Port Hedland Power Station SAMP and supporting AMP: <ul style="list-style-type: none"> <li>Reference to the 66kV transmission network assets</li> <li>Contingency plans</li> <li>Known and significant risks relating to the key assets</li> <li>Legal and compliance requirements.</li> </ul>	<b>Action Plan 1/2016</b> Alinta will explicitly incorporate the following elements of its Asset Management Framework and EIRL obligations into the Boodarie and Port Hedland Power Station SAMP and supporting AMP: <ul style="list-style-type: none"> <li>Reference to the 66kV transmission network assets</li> <li>Contingency plans</li> <li>Known and significant risks relating to the key assets</li> <li>Legal and compliance requirements.</li> </ul> <b>Responsible Person:</b> Manager Generation Operations WA <b>Target Date:</b> 30 September 2017	

## 4.2 Asset creation and acquisition

**Key process:** Asset creation/acquisition means the provision or improvement of an asset where the outlay can be expected to provide benefits beyond the year of outlay

**Expected outcome:** A more economic, efficient and cost-effective asset acquisition framework which will reduce demand for new assets, lower service costs and improve service delivery

**Overall Adequacy/Performance rating:** Adequately defined (A) / Performing effectively (1)

No	Effectiveness Criteria	Findings
2(a)	Full project evaluations are undertaken for new assets, including comparative assessment of non-asset solutions	<p>Through consideration of relevant supporting documentation and discussion with the Manager, Asset Management &amp; Engineering and the Finance Manager – Power Generation, we determined that Alinta has developed expenditure approval procedures, which outline the requirement for project evaluations to be undertaken prior to seeking funds approval. As part of the project evaluation process, Alinta requires the following to be completed:</p> <ul style="list-style-type: none"> <li>• A full business case, which provides an approval criteria for instigating new projects including; financial and capital requirements, current state assessment, asset/non-asset alternatives and timeline</li> <li>• Economic evaluation modelling in support of the business case. The modelling utilises a standard set of high level economic assumptions to assess the cost associated with the overall plant life and generate cost predictions over the 20-30 years of plant life</li> <li>• Consideration of non-asset options.</li> </ul> <p>We sighted the following project supporting documentation for Alinta's Turbine Upgrade project which took place during the period subject to review:</p> <ul style="list-style-type: none"> <li>• Business case</li> <li>• Commercial sign-off</li> <li>• Project execution supporting documentation</li> <li>• Financial impact analysis (costings and required Capex).</li> </ul>
		<b>Adequacy Rating:</b> Adequately defined (A) <b>Performance Rating:</b> Performing effectively (1)
2(b)	Evaluations include all life-cycle costs	<p>Through discussions with the Manager, Asset Management &amp; Engineering and the Finance Manager – Power Generation and an examination of the procedures for expenditure approval and associated forms and templates, we determined that Alinta has the following process in place to assess lifecycle costs of owning and operating assets:</p> <ul style="list-style-type: none"> <li>• Assessment of lifecycle costs of owning and operating the assets is undertaken by means of Alinta's AMP that considers each major equipment and provides specific details, including:               <ul style="list-style-type: none"> <li>▪ Operating and maintenance philosophy</li> <li>▪ Key life cycle issues and how they are addressed</li> <li>▪ Life cycle plan and critical outages</li> <li>▪ Performance improvement opportunities</li> <li>▪ Critical reinvestments</li> </ul> </li> </ul>

No	Effectiveness Criteria	Findings	
		<ul style="list-style-type: none"> <li>Retirement/disposal consideration at end of plant life.</li> <li>An economic evaluation model is also utilised as part of budgeting and forecasting process to assess the cost associated with the overall plant life and forecast expenditure up to FY 2030.</li> <li>Project evaluations provide for estimates of the amount of investment required as well as identifying the source of funds.</li> </ul> <p>We sighted project, technical and financial supporting documentation for the Turbine Upgrade project, which took place during the period subject to review.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
2(c)	Projects reflect sound engineering and business decisions	<p>Through discussions with the Manager, Asset Management &amp; Engineering and the Finance Manager – Power Generation and examination of Alinta’s AMP and contractual documentation, expenditure approval procedure and associated forms and templates, we determined that Alinta has the following procedures in place to assess the commercial and technical competence of projects:</p> <ul style="list-style-type: none"> <li>Project evaluations are performed with the input from both engineering and finance personnel and with evaluation results detailed and approved by relevant department stakeholders to ensure all engineering, finance, environmental, health and safety aspects are addressed</li> <li>Project modelling tools are applied to project evaluations, taking into account relevant economic measures</li> <li>Commercial sign off is required, which incorporates the above considerations and addresses any potential contract risks when engaging external parties.</li> </ul> <p>We sighted project, technical and financial supporting documentation for the Turbine Upgrade project, which took place during the period subject to review.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
2(d)	Commissioning tests are documented and completed	<p>Through discussions with the Manager, Asset Management &amp; Engineering and consideration of relevant procedures, we observed that commissioning tests form part of the project lifecycle which is recorded on SharePoint.</p> <p>Where Alinta engages external contractors to perform commissioning tests:</p> <ul style="list-style-type: none"> <li>Testing reports are prepared by the site engineering team and stored on SharePoint</li> <li>Service requirements are governed by the contractual terms relating to any major service required to be provided.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
2(e)	Ongoing legal/environmental/safety obligations of the asset owner are assigned and understood	<p>Through discussion with the Manager Generation Operations WA and Port Hedland Power Station Plant Manager; and examination of relevant supporting documentation, we determined that, for the purpose of its ongoing asset management obligations Alinta has:</p> <ul style="list-style-type: none"> <li>Identified legal, environmental and safety obligations relating to its power station and transmission network assets</li> <li>Applied the Alinta Energy (group-wide) Occupational Health and Safety Management Framework and Environmental Management Framework to its Port Hedland Power Station facilities</li> </ul>	



No	Effectiveness Criteria	Findings	
		<ul style="list-style-type: none"> <li>Assigned responsibilities to staff on site and in the Perth office for managing Alinta's environmental and safety obligations in accordance with OHS and Environmental management plans</li> <li>Implemented an organised document management system within SharePoint for housing regulatory obligations such as licences, related management plans and monitoring/compliance reports</li> <li>Assigned responsibilities to its national legal team for monitoring any updates or changes to regulatory obligations and reporting requirements.</li> </ul> <p>We sighted evidence of:</p> <ul style="list-style-type: none"> <li>Alinta's identification, assessment and treatment of risks relating to its legal, environmental and safety obligations within the Port Hedland &amp; Boodarie Power Station SAMP and related SAMP Model</li> <li>Actions and reports prepared in accordance with the Environmental Management Plan.</li> </ul> <p>However, we note that the Port Hedland &amp; Boodarie Power Station SAMP and related SAMP Model do not clearly address the following elements expected by Alinta Energy's Asset Management Framework:</p> <ul style="list-style-type: none"> <li>Contingency plans designed to mitigate the business impact of incidents or emergencies arising as a result of realised asset related risks</li> <li>Consideration and documentation of legal and compliance requirements.</li> </ul> <p><i>Refer to Recommendation and Action Plan 1/2016 at item 1(h) above.</i></p>	
		<b>Adequacy Rating:</b> Requires some improvement (B)	<b>Performance Rating:</b> Opportunity for improvement (2)

## 4.3 Asset disposal

**Key process:** Effective asset disposal frameworks incorporate consideration of alternatives for the disposal of surplus, obsolete, under-performing or unserviceable assets. Alternatives are evaluated in cost-benefit terms

**Expected outcome:** Effective management of the disposal process will minimise holdings of surplus and under-performing assets and will lower service costs

**Overall Adequacy/Performance rating:** Adequately defined (A) / Performing effectively (1)

No	Effectiveness Criteria	Findings	
3(a)	Under-utilised and under-performing assets are identified as part of a regular systematic review process	<p>Through discussions with the Manager, Asset Management &amp; Engineering and Port Hedland Power Station Plant Manager; and examination of relevant supporting documentation, we determined that Alinta has applied the following mechanisms for identifying under-utilised and under-performing assets:</p> <ul style="list-style-type: none"> <li>• The SAMP considers each major item of equipment and provides specific details of the facility's operations and maintenance strategy, key life cycle issues and remedial plans</li> <li>• A detailed forward maintenance program in accordance with manufacturer's guidelines and expert experience is maintained for the plant that is reviewed on a daily basis</li> <li>• Condition monitoring techniques are employed on a frequent basis to identify defects, including: <ul style="list-style-type: none"> <li>▪ Oil analysis</li> <li>▪ Vibration analysis</li> <li>▪ Radiography and thermography to identify any surface or internal defects</li> </ul> </li> <li>• During scheduled outages, main components of the facility's plant are inspected for defects by external consultants</li> <li>• The operational performance of the Port Hedland/Boodarie facilities is monitored through the Honeywell Experion system, with weekly performance dashboard reports presented to management for review</li> <li>• Results of these assessments and inspections are included in the rolling five year plans</li> <li>• Unexpected asset failures are logged in the KMI Incident Management System which details: <ul style="list-style-type: none"> <li>▪ Incident description</li> <li>▪ Relevant Workgroup responsible</li> <li>▪ Incident Type (e.g. equipment, environmental etc.)</li> <li>▪ Incident Status.</li> </ul> </li> </ul> <p>The Manager Generations Operation WA provided a walkthrough of the KMI Incident Management Register for Port Hedland/Boodarie for the period subject to this review.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
3(b)	The reasons for under-utilisation or poor performance are critically examined and corrective action or disposal undertaken	<p>Through discussions with the Manager, Asset Management &amp; Engineering and the Port Hedland Power Station Plant Manager; and examination of relevant supporting documentation, we determined that Alinta has applied the mechanisms at Asset Disposal (s.3(a)) to facilitate the examination of under-utilised and under-performing assets by:</p> <ul style="list-style-type: none"> <li>• Undertaking root cause analyses of underutilisation or poor performance of power station assets</li> </ul>	

No	Effectiveness Criteria	Findings	
		<ul style="list-style-type: none"> <li>Applying a project evaluation approach as part of the capital expenditure approval process, which requires a justification of why the upgrade/purchase of equipment is crucial to the condition of the asset</li> <li>Incorporating assessments into rolling five year plans that detail the major capital projects planned for the coming financial year.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
3(c)	Disposal alternatives are evaluated	<p>Through discussions with the Manager, Asset Management &amp; Engineering and the Port Hedland Power Station Plant Manager; and examination of supporting documentation, we determined that Alinta's processes require:</p> <ul style="list-style-type: none"> <li>Consideration of alternatives for decommissioning, removal or storage of key plant</li> <li>The rolling five year plans to provide details of the major projects planned for each asset in the coming financial year, including any equipment replacement requirements</li> <li>Asset disposals to be performed in accordance with Project Management processes (including the Management of Change system process) and the AMP.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
3(d)	There is a replacement strategy for assets	<p>Through discussions with the Manager, Asset Management &amp; Engineering and the Port Hedland Power Station Plant Manager; and consideration of Alinta's AMP and SAMP, we observed that:</p> <ul style="list-style-type: none"> <li>The SAMP considers each major item of equipment and provides specific details of the facility's operations and maintenance strategy, key life cycle issues and remedial plans</li> <li>Rolling five year plans provide details of the major projects planned for each asset in the coming financial year, including any equipment replacement requirements.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

## 4.4 Environmental analysis

**Key process:** Environmental analysis examines the asset system environment and assesses all external factors affecting the asset system

**Expected outcome:** The asset management system regularly assesses external opportunities and threats and takes corrective action to maintain performance requirements

**Overall Adequacy/Performance rating:** Adequately defined (A) / Performing effectively (1)

No	Effectiveness Criteria	Findings	
4(a)	Opportunities and threats in the system environment are assessed	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and the Senior Port Hedland Power Station Operations &amp; Maintenance Technician (OMT); and consideration of relevant supporting documentation, we determined that Alinta identifies and assesses opportunities and threats within its asset management system environment through records of:</p> <ul style="list-style-type: none"> <li>• Applicable legal and regulatory obligations in its Power Generation Compliance Register</li> <li>• Risks and threats to the asset's operations in the Port Hedland &amp; Boodarie Power Station SAMP</li> <li>• Environmental and Safety related incidents in its KMI Incident Management System.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
4(b)	Performance standards (availability of service, capacity, continuity, emergency response, etc) are measured and achieved	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and the Senior Port Hedland Power Station OMT; consideration of relevant supporting documentation and walkthrough of the reporting document management system on SharePoint, we determined that:</p> <ul style="list-style-type: none"> <li>• The tracking of work orders and performance KPIs on site is controlled through Ellipse, which reports on the key performance aspects of the plant. The monthly reports include aspects such as availability and production losses, maintenance costs, EOHS incidents and SOx emission breaches. Any deviations from budget or contractual KPIs are highlighted and explained, where appropriate</li> <li>• Alinta is required to report any breaches of SOx emission limits to the Department of Environment. Alinta monitors its SOx emissions in sufficient detail to flag all instances where its emission limits are breached. Alinta has demonstrated its compliance with those reporting requirements by reporting breaches as required.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
4(c)	Compliance with statutory and regulatory requirements	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and the Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that Alinta operates and monitors its operations in accordance with the following statutory and regulatory requirements:</p> <ul style="list-style-type: none"> <li>• Environmental Operating Licence, which include SOx emissions targets and requirements. We observed that monitoring of SOx emissions is undertaken on a continuous basis to enable reporting of any breaches in accordance with the environmental licence requirements. Alinta Energy's Environmental Management Framework accommodates Alinta's commitment to environmental protection</li> <li>• Greenhouse gas emissions obligations under the NGER Act</li> <li>• Occupational Health and Safety Regulations. Alinta's Energy Occupational Health and Safety Management Framework accommodates Alinta's core focus on safety.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
4(d)	Achievement of customer service levels	Through discussion with the Manager Generation Operations WA and consideration of relevant supporting documentation, we determined that Alinta's customer service levels and performance requirements are defined by the respective PPA with each customer. In relation to community obligations, Alinta operates and monitors its operations in accordance with 4(c) above.	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

## 4.5 Asset operations

**Key process:** Operations functions relate to the day-to-day running of assets and directly affect service levels and costs

**Expected outcome:** Operations plans adequately document the processes and knowledge of staff in the operation of assets so that service levels can be consistently achieved

**Overall Adequacy/Performance rating:** Adequately defined (A) / Performing effectively (1)

No	Effectiveness Criteria	Findings
5(a)	Operational policies and procedures are documented and linked to service levels required	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>Alinta has documented procedures in place to cover operational and maintenance tasks, which include: <ul style="list-style-type: none"> <li>Raising of work orders for planned or unplanned work (as appropriate)</li> <li>Tracking of backlog and daily/weekly/monthly maintenance plan</li> <li>Ellipse MSTs for regular maintenance tasks</li> <li>Priority discussion and decision making</li> <li>Daily pre-start meetings that are attended by the Plant Manager, OMT Supervisor, OMTs and other relevant staff</li> <li>Preparation of Safe Work Method Statement (SWMS) documents</li> <li>Completion of work permits, including reference to isolations and other considerations required (such as confined space, etc.)</li> <li>Maintenance contractors preparing Alinta SWMSs/work permits for work undertaken on site, which must be signed off by an Alinta authorised person</li> <li>Tasks performed by the duty operator, who is responsible for operation of the plant and responding to any alarms (including overnight remotely)</li> <li>Daily rounds, where key plant parameters are recorded and any maintenance issues noted for action (e.g. oil leak, etc.)</li> </ul> </li> <li>Where relevant Alinta's customers have visibility over the plant's operation via control systems, and in the case of its customers, certain conditions will prevent customer operations (e.g. they cannot start certain equipment unless there is adequate spinning reserve) and hence the customer will contact Alinta to investigate. Algorithms within the plant control system automatically manage customer requirements, with turbines being automatically started and stopped to meet client load and contractual requirements.</li> </ul>
		<b>Adequacy Rating:</b> Adequately defined (A) <b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
5(b)	Risk management is applied to prioritise operations tasks	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>Plant assets are managed by Alinta using risk-based processes in accordance with Alinta policies and procedures</li> <li>Operations and maintenance tasks are performed in a sequential manner, with higher risk tasks given priority over lower risk tasks</li> <li>Performance and availability of plant is tracked via a weekly report that contains a record of availability, planned and unplanned maintenance outages</li> <li>A daily pre-start meeting is held with appropriate staff to review and decide on the priority of operations and maintenance tasks for the day</li> <li>The daily meeting is undertaken in conjunction with weekly maintenance plans that track all maintenance tasks for the upcoming one to two week period. Where relevant, any maintenance tasks that are removed from the daily list following priority assessments are added on to the maintenance plan for discussion at the next daily meeting.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
5(c)	Assets are documented in an Asset Register including asset type, location, material, plans of components, an assessment of assets' physical/structural condition and accounting data	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation we determined that:</p> <ul style="list-style-type: none"> <li>The Ellipse system holds detailed information for each major component of plant, such as assets' unique asset identifier details, operational history and cost data (via work orders)</li> <li>The Boodarie and Port Hedland Power Station SAMP and supporting SAMP Model outlines the major components of the plant and applies a risk rating to any associated issues or long term maintenance requirements. The SAMP serves as a high-level asset risk register for the plant's higher risk components and systems.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
5(d)	Operational costs are measured and monitored	<p>Through discussions with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT we determined that:</p> <ul style="list-style-type: none"> <li>Alinta prepares and presents detailed monthly costs reports, which include: <ul style="list-style-type: none"> <li>Total operational costs for the month</li> <li>Calculations to determine variance of costs to the budget for the month</li> <li>Internal and external costs (i.e. Alinta staff, contractor costs, parts, etc.)</li> </ul> </li> <li>Costs are allocated to assets automatically based on the work order and external costs are allocated to the relevant cost centre which has relevant links to assets</li> <li>Costs are typically tracked on a whole-of-plant basis, with asset level cost information also available within Ellipse when required.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
5(e)	Staff receive training commensurate with their responsibilities	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>• Each work pack requires a SWMS and work permits to be completed and signed off by relevant authorised staff before work can commence (including signoff by an Alinta OMT for any contractor work)</li> <li>• Alinta's SharePoint and other internal information management systems contain relevant high-level procedures and checklists to enable the worker to perform the tasks required. For example there are specific procedures for confined space, hot work and working at heights tasks</li> <li>• Alinta maintains a central training record for all staff showing qualifications and training This record links roles to training requirements, where for example electrical OMTs require an electrical license while mechanical OMTs require other qualifications. All OMTs require authorised person and work permit training so they are able to supervise contractors in their field and sign-off on SWMS documents</li> <li>• Alinta maintains records of all personnel and contractors inducted as appropriate to their role on site. For example, a maintenance contractor is required to undergo a more detailed induction than an escorted visitor to ensure they understand the procedures for working on site, such as work permit procedures</li> <li>• Several of Alinta's key staff have been involved in the running of the power station for many years and their extensive knowledge of the plant and equipment are drawn upon by the broader team when required.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)



## 4.6 Asset maintenance

**Key process:** Maintenance functions relate to the upkeep of assets and directly affect service levels and costs.

**Expected outcome:** Maintenance plans cover the scheduling and resourcing of the maintenance tasks so that work can be done on time and on cost.

**Overall Adequacy/Performance rating:** Adequately defined (A)/ Performing effectively (1)

No	Effectiveness Criteria	Findings
6(a)	Maintenance policies and procedures are documented and linked to service levels required	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>Alinta has documented procedures in place to cover operational and maintenance tasks, which include: <ul style="list-style-type: none"> <li>Raising of work orders for planned or unplanned work (as appropriate)</li> <li>Tracking of backlog and daily/weekly/monthly maintenance plan</li> <li>Ellipse maintenance schedule tasks (MST) for regular maintenance tasks</li> <li>Priority discussion and decision making</li> <li>Daily pre-start meetings that are attended by the Plant Manager, OMT Supervisor, OMTs and other relevant staff</li> <li>Preparation of SWMS documents</li> <li>Completion of work permits, including reference to isolations and other permits required such as confined space</li> <li>Maintenance contractors preparing Alinta work permits for work undertaken on site, which must be signed off by an Alinta authorised person (e.g. OMT)</li> <li>Tasks performed by the duty operator, who is responsible for operation of the plant and responding to any alarms (including overnight by phone)</li> <li>Daily rounds, where key plant parameters are recorded and any maintenance issues noted for action (e.g. oil leak, etc.)</li> </ul> </li> <li>In early 2016, Alinta established a national asset management team with planners who are responsible for planning maintenance tasks for the Port Hedland Power Station and managing MSTs within Ellipse that trigger regular maintenance tasks to be performed on site. This process is jointly managed by the OMT Supervisor at Port Hedland Power Station to manage the local OMT allocation to the work, and also by the planner in the national team to ensure the work is scheduled and managed</li> <li>Where relevant Alinta's customers have visibility over the plant's operation via control systems, and in the case of its customers, certain conditions will prevent customer operations (e.g. they cannot start certain equipment unless there is adequate spinning reserve) and hence the customer will contact Alinta to investigate. Algorithms within the plant control system automatically manage customer requirements, with turbines being automatically started and stopped to meet customer load and contractual requirements.</li> </ul>
		<b>Adequacy Rating:</b> Adequately defined (A) <b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
6(b)	Regular inspections are undertaken of asset performance and condition	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>As part of Alinta's general plant management, plant performance is monitored on a continual basis by the duty officer to ensure that the plant is operating correctly. Any deviations from normal operations or control system alarms are appropriately investigated</li> <li>Regular third party inspections of key high risk equipment such as turbines are performed during planned outages, including preventative maintenance, where required</li> <li>Alinta maintain several aspects of the plant using a condition-based monitoring maintenance process whereby regular samples of oil are taken from the main components of the plant and sent to an external lab for detailed analysis to highlight any potential issues with equipment, which may require preventive maintenance. Sample analysis is performed for transformer oil, turbine oil and cooling water</li> <li>Daily rounds are performed by a designated OMT where a checklist booklet is completed to record key plant parameters. Daily rounds also look for visual signs of maintenance issues, such as oil leaks and appropriate actions will be taken to correct them depending on the severity and risk rating of the fault.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
6(c)	Maintenance plans (emergency, corrective and preventative) are documented and completed on schedule	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>The Ellipse system is used to record all work schedules and work orders for key components of the plant. The schedules and work orders are extracted from Ellipse on a monthly basis to track and monitor maintenance of the plant. Tracking and monitoring is performed by the maintenance planners in conjunction with the OMT Supervisor</li> <li>In accordance with a service agreement for the maintenance of the turbines, GE has been engaged to ensure key maintenance tasks are completed as per original equipment manufacturer recommendations</li> <li>Alinta prepares a detailed report on a monthly basis that outlines planned and achieved maintenance tasks, forecast and actual costs and major outages. This reporting is used to track and manage any backlog of tasks.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
6(d)	Failures are analysed and operational/maintenance plans adjusted where necessary	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>• Unplanned outages that result in a loss of production are required to be investigated and are reported into Alinta's incident reporting system. The incident report is to include an explanation of the outage and possible causes, and will also track who is responsible for any investigation and what actions are in place to correct the fault. Where appropriate, a work order will be raised to undertake preventative actions to limit the fault's reoccurrence. Incident reports are prepared by the person who found the fault, reviewed by a supervisor, then assigned to the Plant Manager for investigating further corrective actions. The incident reporting system is also used by Alinta for safety incident reporting, with detailed audit trail and responsibility features built in. We sighted the following examples of outages reported into the incident reporting system: <ul style="list-style-type: none"> <li>▪ TG104 Failed start due to starting device lockout – March 2016</li> <li>▪ TG104 Trip on loss of flame scanners – June 2015</li> <li>▪ TG301 oil spill in accessory gearbox compartment – July 2014</li> </ul> </li> <li>• If the fault requires modification to the plant, such as changes of control parameters, or physical modification of the plant, a Management of Change process will be submitted for the change to be formally reviewed and approved</li> <li>• In conjunction with the annual AMP review, adjustments are made, where necessary, to the risk action plan that is prepared to address significant risks/issues in the plant</li> <li>• Alinta's service agreement with GE for the maintenance of the turbines provides an incentive to GE to ensure they are involved in any turbine related faults to ensure ongoing reliability of their turbines.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
6(e)	Risk management is applied to prioritise maintenance tasks	<p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>Daily meetings are used to arrange: <ul style="list-style-type: none"> <li>Daily work plans</li> <li>Plans for upcoming work</li> <li>Outage plans for major scheduled outages</li> </ul> </li> <li>All maintenance activities are based on a risk management approach, whereby the maintenance tasks addressing higher risk issues are performed first in order, followed by lower priority tasks</li> <li>The Boodarie and Port Hedland Power Station AMP and supporting SAMP Model is revised on an annual basis, using a risk based approach to prioritise medium to long term maintenance tasks and associated capital expenditure projects. The tasks are listed and risk rated, with a second risk rating performed to reflect the risk rating once the maintenance task has been performed. The SAMP Model includes proposed plant improvements to minimise maintenance costs and significant scheduled maintenance tasks such as hot section turbine inspections.</li> </ul> <p>In March 2016, Alinta initiated an update of its risk assessment for maintenance activities. This update involved conversion of the previous excel model extracted from Ellipse (risk assessments were completed on an ad hoc basis) to the SPM Asset recording system. While this update process was designed to improve the completeness and accuracy of its risk assessment for maintenance tasks, it has not yet been completed and a timeframe for completion has not been formally established.</p> <p><i>Refer to Recommendation and Action Plan 2/2016 at items 8(a) and (b) below.</i></p>	
6(f)	Maintenance costs are measured and monitored	<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Opportunity for Improvement (2)
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

## 4.7 Asset management information system

**Key process:** An asset management information system is a combination of processes, data and software that support the asset management functions

**Expected outcome:** The asset management information system provides authorised, complete and accurate information for the day-to-date running of the asset management system. The focus of the review is the accuracy of performance information used by the licensee to monitor and report on service standards

**Overall Adequacy/Performance rating:** Adequately defined (A) / Performing effectively (1)

No	Effectiveness Criteria	Findings
7(a)	Adequate system documentation for users and IT operators	<p>From our discussions with the Ellipse Team Leader, the Lead Engineering Planner and the Manager Generation Operations WA, we determined that:</p> <ul style="list-style-type: none"> <li>Alinta utilises the Ellipse computerised maintenance management system</li> <li>Asset live performance is monitored through Honeywell Experion software.</li> </ul> <p>Through discussions with the above personnel and consideration of relevant system documentation, we observed that:</p> <ul style="list-style-type: none"> <li>Alinta staff are responsible for operating the Ellipse system in line with Alinta's business wide IT policy, comprising general IT policies such as internet usage policy, remote access policy and mobile communications policy</li> <li>Alinta has an internal support team for maintaining the Ellipse system (based in South Australia)</li> <li>IT policies are stored on Alinta's SharePoint site and are readily accessible for all users</li> <li>Honeywell Experion is administered on site with oversight by the site manager.</li> </ul>
		<p><b>Adequacy Rating:</b> Adequately defined (A)</p> <p><b>Performance Rating:</b> Performing effectively (1)</p>
7(b)	Input controls include appropriate verification and validation of data entered into the system	<p>Through discussion with the Ellipse Team Leader, we determined that:</p> <ul style="list-style-type: none"> <li>Input controls are managed through built-in checks in Ellipse and aligned to Alinta's overall IT policy</li> <li>Processes are in place to verify and validate data entered into the system, including data reconciliation between old and new systems, checking data transferred between one system to another is accurate, timely and complete and validating data as close as possible to the point of origin, which includes the ability to trace data back to the source document</li> <li>Alinta's central IT helpdesk processes user requests</li> <li>User access is based on roles and positions</li> <li>Access is granted only on receipt of a request form duly signed by relevant departmental head</li> <li>Ellipse has multiple points of security tied to user position. Employee IDs are attached to positions within a hierarchy within Ellipse</li> <li>Global profile security profiles are tied to positions</li> <li>Financial Delegations are tied to positions, are district specific and requires specific approval of Alinta's Finance function</li> </ul>

No	Effectiveness Criteria	Findings	
		<ul style="list-style-type: none"> <li>• Within Ellipse, work functions can be restricted through menu visibility (i.e. programs will not appear without access)</li> <li>• Site management approval is required for user profile updates</li> <li>• A work order number is primary identifier in the Ellipse system that cannot be modified. Users have restricted access to the equipment register (limited to site personnel)</li> <li>• District security settings requires a Port Hedland login. Higher management have multiple level district access.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
7(c)	Logical security access controls appear adequate, such as passwords	<p>Through discussions with the Ellipse Team Leader and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>• The process of granting and managing access is undertaken online through Alinta's IT helpdesk. Access requests are required to be approved by the relevant departmental head prior to being processed by IT</li> <li>• End-users are granted the minimum level of access privileges required to perform their job function and to prevent segregation of duties conflicts</li> <li>• Password requirements are maintained to authenticate user access to the Alinta network and the Ellipse system, including a minimum number of characters and type of characters and restrictions on use of most recent passwords</li> <li>• An audit of management's email folders is undertaken periodically to ensure that only relevant personal assistants have access to those folders</li> <li>• Ellipse authenticates from the active employee directory and can track when users last logged in</li> <li>• Remote user access requires RSA token authentication.</li> </ul> <p>We noted that the IT policy outlines consequences for breach of policy and misuse of user privileges.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
7(d)	Physical security access controls appear adequate	<p>Through discussions with the Plant Manager, the Ellipse Team Leader and Manager Generation Operations WA, consideration of relevant supporting documentation and observations made during our visits to Alinta premises, we determined that:</p> <ul style="list-style-type: none"> <li>• Processes and procedures relating to the access of facilities and the physical protection of information assets and systems are in use both at the head office as well as on site</li> <li>• Site access is restricted by security fencing and swipe card entry to the premises</li> <li>• Physical security for the head office location in Perth is maintained by the relevant building services company, including the provision of swipe card access to the building and restricted lift access.</li> </ul> <p>Specifically in the context of access to computer server rooms on site, we observed that:</p> <ul style="list-style-type: none"> <li>• Access swipe cards are used to restrict and record physical access to the computer server rooms. On employee termination, an exit checklist is completed whereby phones, cards and laptops are required to be returned and access is revoked</li> </ul>	

No	Effectiveness Criteria	Findings	
		<ul style="list-style-type: none"> <li>Visitors are required to sign in and out at reception and required to be accompanied by an Alinta employee</li> <li>Access to the building is monitored by CCTV.</li> </ul> <p>We also noted that general safety precautions appear to have been instigated to contain fire and other damaging events in computer rooms on site.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
7(e)	Data backup procedures appear adequate	<p>Through discussions with the Ellipse Team Leader and consideration of relevant supporting documentation, we determined that procedures for managing data backup and data restore of servers have been established. In particular, we observed that:</p> <ul style="list-style-type: none"> <li>The main on-site data centre is located in Adelaide</li> <li>Nightly backups are performed through UNIX commands</li> <li>Regular backups are performed in accordance with defined schedules and media rotation rules. A full backup is performed every weekday and a weekly backup is performed each Friday</li> <li>Backup tapes are stored securely and protected from environmental harm and unauthorised access</li> <li>End of calendar year and end of financial year backups are maintained indefinitely</li> <li>Recall has been engaged to manage off-site backup tapes at a secure location</li> <li>Testing of backups is performed on a quarterly basis with archived emails being more commonly tested</li> </ul> <p>We also noted that access to the backup tapes is limited to a sub-set of IT Operations personnel and examined quarterly.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
7(f)	Key computations related to licensee performance reporting are materially accurate	Alinta's asset management information system does not directly provide data used in any computation related to Alinta's licence performance reporting.	
		<b>Adequacy Rating:</b> Not rated	<b>Performance Rating:</b> Not rated
7(g)	Management reports appear adequate for the licensee to monitor licence obligations	<p>Through discussions with the Plant Manager and the Ellipse Team Leader, and consideration of relevant supporting documentation and management reporting procedures, we determined that site management is undertaken by Alinta staff. We also observed that the Experion and Ellipse systems are capable of generating a variety of scheduled reports. In particular, we determined that:</p> <ul style="list-style-type: none"> <li>Management reports are generated to provide performance information on plant operations and routine and first line intervention maintenance</li> <li>A daily generation report is produced for daily operator meetings on site and contains relevant information on the volume of MW hours produced and the quantity of fuel consumed</li> <li>The finance team also prepares a monthly management pack to monitor costs from a financial perspective.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

## 4.8 Risk management

**Key process:** Risk management involves the identification of risks and their management within an acceptable level of risk.

**Expected outcome:** An effective risk management framework is applied to manage risks related to the maintenance of service standards.

**Overall Adequacy/Performance rating:** Requires some improvement (B) / Opportunity for improvement (2)

No	Effectiveness Criteria	Findings
<b>8. Risk Management</b>		
8(a)	Risk management policies and procedures exist and are being applied to minimise internal and external risks associated with the asset management system.	<p><i>Criteria 8(a) and (b)</i></p> <p>Through discussion with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>Alinta Energy's Enterprise Risk Management Framework applies throughout Alinta Energy's business structure, including Alinta DEWAP Pty Ltd's operations</li> <li>All maintenance activities are based on a risk management approach, whereby the maintenance tasks addressing higher risk issues are performed first in order, followed by lower priority tasks</li> <li>The Boodarie and Port Hedland Power Station AMP and supporting SAMP Model is revised on an annual basis, using a risk based approach to prioritise medium to long term maintenance tasks, and associated capital expenditure projects. The tasks are listed and risk rated, with a second risk rating performed to reflect the risk rating once the maintenance task has been performed. The SAMP Model includes proposed plant improvements to minimise maintenance costs, and significant scheduled maintenance tasks such as hot section turbine inspections.</li> <li>Daily meetings are used to arrange: <ul style="list-style-type: none"> <li>Daily work plans</li> <li>Plans for upcoming work</li> <li>Outage plans for major scheduled outages.</li> </ul> </li> <li>In March 2016, Alinta initiated an update of its risk assessment for maintenance activities. This update involved conversion of the previous excel model extracted from Ellipse (risk assessments were completed on an ad hoc basis) to the SPM Asset recording system. While this update process was designed to improve the completeness and accuracy of its risk assessment for maintenance tasks and to provide for a more effective risk register, it has not yet been completed and a timeframe for completion has not been formally established</li> </ul> <p>Although Alinta's operational risk management approach is generally understood and applied by staff, Alinta has not retained clear evidence of some of those activities to demonstrate that its risk management philosophies and approach are consistently applied. For example:</p> <ul style="list-style-type: none"> <li>A consistent approach and timeframe has not been designed for preparing and reviewing risk treatment plans and reports, other than through the annual review of the Boodarie and Port Hedland Power Station SAMP, AMP and supporting SAMP Model. The SAMP, AMP and SAMP Model do not provide a clear and consistence reference to specific risk assessment and management activities, including preparation of risk treatment plans (which often result in allocation of capital expenditure) and links to insurer risk reduction recommendations.</li> </ul>
8(b)	Risks are documented in a risk register and treatment plans are actioned and monitored.	
		<p><b>Adequacy Rating:</b> Adequately defined (A)</p> <p><b>Performance Rating:</b> Opportunity for improvement (2)</p>



No	Effectiveness Criteria	Findings	
	<p><b>Recommendation 2/2016</b></p> <p>Alinta establish a clear:</p> <ul style="list-style-type: none"> <li>Timeframe for completing its program of populating risk assessments within the SPM Asset software</li> <li>Approach and timeframe for assessing risks, implementing treatment plans and monitoring status on a more frequent basis than the annual review of the AMP.</li> </ul>	<p><b>Action Plan 2/2016</b></p> <p>Alinta will establish a clear:</p> <ul style="list-style-type: none"> <li>Timeframe for completing its program of populating risk assessments within the SPM Asset software</li> <li>Approach and timeframe for assessing risks, implementing treatment plans and monitoring status on a more frequent basis than the annual review of the AMP.</li> </ul> <p><b>Responsible Person:</b> Manager Generation Operations WA  <b>Target Date:</b> 30 September 2017</p>	
8(c)	<p>The probability and consequences of asset failure are regularly assessed.</p>	<p>Through discussions with the Manager Generation Operations WA, Port Hedland Power Station Plant Manager and Senior Port Hedland Power Station OMT; and consideration of Alinta's asset planning and risk management practices, we determined that Alinta has applied the following mechanisms for identifying and assessing the consequence and likelihood of power station asset failure:</p> <ul style="list-style-type: none"> <li>that the SAMP, AMP and SAMP Model are major tools used for predicting the likelihood and consequences of asset failure</li> <li>The SAMP considers each major item of equipment and provides specific details of its operation and maintenance strategy and key life cycle issues and remedial plans</li> <li>A detailed forward maintenance program in accordance with the manufacturer's guidelines and expert experience is maintained for the plant and reviewed on a daily basis</li> <li>Alinta's operations and maintenance staff operate the plant and perform routine and first line intervention maintenance on a scheduled basis controlled by work orders generated through Ellipse</li> <li>External contractor maintenance standards/requirements are governed by specific contract arrangements</li> <li>Condition monitoring techniques are employed on a frequent basis to identify defects, including: <ul style="list-style-type: none"> <li>Oil analysis</li> <li>Vibration analysis</li> <li>Radiography and thermography to identify any surface or internal defects</li> </ul> </li> <li>During scheduled outages, main components of the facility's plant are inspected for defects by site staff and external consultants</li> <li>The management and maintenance of the plant assets is reviewed on a day-to-day basis at an operational level and on an annual basis, primarily through the review of the AMP</li> <li>Any asset failures or related incidents are recorded online through the KMI Incident Management System</li> <li>A high level of priority is accorded to minimising instances of asset failure and the duration of any such failure.</li> </ul> <p>The management structures, skills and resources assigned to the asset management processes appear to be appropriate for enabling the regular assessment of the probability and consequences of asset failure.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

## 4.9 Contingency planning

**Key process:** Contingency plans document the steps to deal with the unexpected failure of an asset

**Expected outcome:** Contingency plans have been developed and tested to minimise any significant disruptions to service standards

**Overall Adequacy/Performance rating:** Requires some improvement (B) / Opportunity for improvement (2)

No	Effectiveness Criteria	Findings
<b>9. Contingency Planning</b>		
9(a)	Contingency plans are documented, understood and tested to confirm their operability and to cover higher risks.	<p>Through discussion with the Manager Generation Operations WA, the Port Hedland Power Station Plant Manager and the Senior Port Hedland Power Station OMT; and consideration of relevant supporting documentation, we determined that:</p> <ul style="list-style-type: none"> <li>The Port Hedland Power Station maintains a range of emergency planning documents, including an emergency response plan <ul style="list-style-type: none"> <li>The emergency response plan includes exercises that are undertaken twice each year; one a desktop exercise and one a “live” exercise with emergency services involved. The most recent live exercise was performed on 16 June 2016</li> <li>The results of exercises are documented in Alinta’s SharePoint system</li> <li>Personnel at the Port Hedland Power Station confirmed that these “live” exercises are not always communicated to staff and personnel onsite believe it is a real emergency until they are informed during the exercise</li> </ul> </li> <li>Duty officers (on a rolling schedule basis) are responsible for plant operations and addressing any alarms, including when onsite during office hours via the control system, and afterhours remotely by phone alarms. When the duty officer receives an alarm, they are required to investigate and take appropriate remedial action based on their understanding of the cause of the alarm the related risk. Minor alarms may be left to the next day shift, while high risk alarms require immediate attention. The plant manager would also be contacted as appropriate</li> </ul> <p>We also observed that:</p> <ul style="list-style-type: none"> <li>Inherent in the design and setup of the plant and the contractual agreements in place with third parties, contingencies are in place for the main business operational risks as follows: <ul style="list-style-type: none"> <li>Fuel supply: <ul style="list-style-type: none"> <li>Gas is the primary fuel for the power station and is sourced via an APA pipeline</li> <li>In the case of gas failure, the site uses diesel with the three Port Hedland turbines capable of firing on diesel</li> <li>Diesel is stored in two large tanks at Port Hedland, with arrangements in place with local suppliers to provide additional diesel if required</li> </ul> </li> <li>Water supply: <ul style="list-style-type: none"> <li>Water is supplied from the public water network by Water Corporation</li> <li>A water tank is located onsite for firefighting purposes</li> <li>A water treatment plant is located onsite for deionisation of water, for turbine cleaning etc. with a small tank acting as a buffer</li> <li>Water is not a key input to the process as the plant is air cooled (i.e. not water cooled)</li> </ul> </li> </ul> </li> </ul>

No	Effectiveness Criteria	Findings	
		<ul style="list-style-type: none"> <li>▪ Turbine failure/error:               <ul style="list-style-type: none"> <li>○ The Port Hedland Power Station comprises five gas turbines, three at Port Hedland and two at Boodarie</li> <li>○ The typical demand on the power station is generally much less than the rated capacity of all five turbines combined, and 3-4 turbines can generally handle the load should one turbine trip or have a failure</li> </ul> </li> <li>• Normal operation processes and procedures used to maintain, control and operate the plant include contingency aspects to allow the plant personnel to react to emergencies and implement necessary actions to limit the emergency's impact and recurrence. The plant has been demonstrated to run safely in events of emergency that have occurred since commencement of operations</li> <li>• In addition to the normal operational processes and procedures for the plant (as described above) risks relating to operational emergencies (such as catastrophic failure of plant) are managed by:               <ul style="list-style-type: none"> <li>▪ Using regular inspections of key high risk equipment (such as pressure vessels, and turbines, etc.) and undertaking preventative maintenance on those items, where required. We sighted examples of inspections undertaken in 2014/15</li> <li>▪ Implementing a condition-based maintenance regime, whereby oil samples from key equipment are taken regularly and sent to an external lab for analysis. Any contaminants identified in the oil samples could indicate undue wear and tear of the particular item and a timely maintenance action is then initiated. This includes transformer oil, turbine oil, cooling water, etc.</li> </ul> </li> </ul> <p>The preceding description of the contingency plans and arrangements in place indicates Alinta has broad mechanisms to manage its contingency requirements inherent within the design of the plant and within contractual arrangements. As those plans and arrangements are currently maintained/described in different processes and documents, Alinta has the opportunity to further ensure the completeness and consistency of its contingency planning arrangements by capturing all of its plans and processes in one single reference. Such an approach would be consistent with Alinta Energy's Asset Management Framework.</p>	
		<b>Adequacy Rating:</b> Requires some improvement (B)	<b>Performance Rating:</b> Opportunity for improvement (2)
	<p><b>Recommendation 3/2016</b></p> <p>Alinta:</p> <ol style="list-style-type: none"> <li>1. Establish a formal process for ensuring that contingency arrangements in place for all key risks to the Power Station's operations and availability (such as gas/diesel supply and water supply) are rigorously challenged and tested</li> <li>2. Prepare a clear over-arching "umbrella" document to capture all contingency plans in place for each of the key risks to each power stations' operations and availability.</li> </ol>	<p><b>Action Plan 3/2016</b></p> <p>Alinta will:</p> <ol style="list-style-type: none"> <li>1. Establish a formal process for ensuring that contingency arrangements in place for all key risks to the Power Station's operations and availability (such as gas/diesel supply and water supply) are rigorously challenged and tested</li> <li>2. Prepare a clear over-arching "umbrella" document to capture all contingency plans in place for each of the key risks to each Unit's operations and availability.</li> </ol> <p><b>Responsible Person:</b> Manager Generation Operations WA</p> <p><b>Target Date:</b> 30 September 2017</p>	

## 4.10 Financial planning

**Key process:** The financial planning component of the asset management plan brings together the financial elements of the service delivery to ensure its financial viability over the long term

**Expected outcome:** A financial plan that is reliable and provides for the long-term financial viability of the services

**Overall Adequacy/Performance rating:** Adequately defined (A)/ Performing effectively (1)

No	Effectiveness Criteria	Findings	
10(a)	The financial plan states the financial objectives and strategies and actions to achieve the objectives	Through discussion with the Finance Manager – Power Generation and consideration of Alinta’s financial planning mechanisms, we observed that: <ul style="list-style-type: none"> <li>Alinta’s financial plan takes the form of an operational budget that is prepared on a rolling five year basis, reflecting its financial objectives and strategies that are driven by its contractual agreements for generation and supply of electricity</li> <li>The financial plan puts together the financial elements of the plant’s operations to reflect its financial viability over the long term.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
10(b)	The financial plan identifies the source of funds for capital expenditure and recurrent costs	Through discussion with the Finance Manager – Power Generation and consideration of Alinta’s financial planning mechanisms, we determined that: <ul style="list-style-type: none"> <li>Operational cash flows are retained for budgeted maintenance and capital expenditure, based on retained funds or by submission through the Alinta Group corporate structure for non-budgeted expenditure.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
10(c)	The financial plan provides projections of operating statements (profit and loss) and statement of financial position (balance sheets)	Through discussion with the Finance Manager – Power Generation and consideration of Alinta’s financial planning mechanisms, we determined that: <ul style="list-style-type: none"> <li>Alinta’s financial plan constitutes a summary of budgeted income and expenses from the supply of electricity under its contractual agreements, which is prepared and updated annually and includes a rolling forecast for the next five years</li> <li>An income statement and a position statement are prepared as part of statutory financial statements on a six-monthly and annual basis.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
10(d)	The financial plan provides firm predictions on income for the next five years and reasonable indicative predictions beyond this period	Through discussions with the Finance Manager – Power Generation and consideration of Alinta’s financial planning mechanisms, we observed that Alinta’s financial plan: <ul style="list-style-type: none"> <li>Is prepared on an annual basis and updated for the projections of income and expenses based on five year outage and maintenance schedules and also taking into account Consumer Price Index movements</li> <li>Includes a summary of planned capital expenditure projects for the next five years with a brief description of the intended purpose of the project</li> <li>Utilises an economic evaluation model as part of budgeting and forecasting process to assess the cost associated with the overall plant life and to generate cost predictions over the 30-40 years of plant life.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
10(e)	The financial plan provides for the operations and maintenance, administration and capital expenditure requirements of the services	Through discussions with the Finance Manager – Power Generation and examination of Alinta’s financial plans for the two years relevant to this review, we observed that Alinta’s financial plans: <ul style="list-style-type: none"> <li>Provide a detailed monthly view of operational expenditure i.e. operations maintenance and administration expenses on a rolling five year basis</li> <li>Includes a summary of current and planned capital expenditure projects over the following five years, with a brief description of each project’s purpose and assumptions.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
10(f)	Significant variances in actual/budget income and expenses are identified and corrective action taken where necessary	Through discussions with the Finance Manager – Power Generation and examination of Alinta’s financial planning mechanisms, we observed that: <ul style="list-style-type: none"> <li>On a monthly basis, a variance analysis report is produced in a management package to: <ul style="list-style-type: none"> <li>Assess actual versus budgeted income and expenditure</li> <li>Identify areas that are over budget or problematic and determine necessary corrective action</li> </ul> </li> <li>Finance holds quarterly discussions with site personnel to analyse site expenditure and determine whether forecast adjustments are required</li> <li>A set of audited financial statements are prepared on a six-monthly and annual basis as part of statutory requirements.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

## 4.11 Capital expenditure planning

**Key process:** The capital expenditure plan provides a schedule of new works, rehabilitation and replacement works, together with estimated annual expenditure on each over the next five or more years. Since capital investments tend to be large and lumpy, projections would normally be expected to cover at least 10 years, preferably longer.

Projections over the next five years would usually be based on firm estimates

**Expected outcome:** A capital expenditure plan that provides reliable forward estimates of capital expenditure and asset disposal income, supported by documentation of the reasons for the decisions and evaluation of alternatives and options

**Overall Adequacy/Performance rating:** Adequately defined (A)/ Performing effectively (1)

No	Effectiveness Criteria	Findings
<b>11. CAPITAL EXPENDITURE PLANNING</b>		
11(a)	There is a capital expenditure plan that covers issues to be addressed, actions proposed, responsibilities and dates	<p>Through discussions with the Financial Manager – Power Generation and consideration of Alinta’s capital planning procedures and examination of the capital expenditure plans for the two years relevant to this review, we determined that:</p> <ul style="list-style-type: none"> <li>• A capital expenditure plan is included in the annual financial plan</li> <li>• Capital expenditure planning is undertaken along with financial planning on a rolling five year basis</li> <li>• The plan provides information on the amount, purpose and description of budgeted capital expenditure</li> <li>• The plan also provides information on project responsibilities and the estimated dates of funds release.</li> </ul>
		<b>Adequacy Rating:</b> Adequately defined (A) <b>Performance Rating:</b> Performing effectively (1)
11(b)	The plan provides reasons for capital expenditure and timing of expenditure	<p>Through discussions with the Financial Manager – Power Generation, consideration of Alinta’s capital planning procedures and examination of the capital expenditure plans for the two years relevant to this review, we determined that the capital expenditure plan outlines the:</p> <ul style="list-style-type: none"> <li>• Details of the financial year in which the capital expenditure amount is planned</li> <li>• Reasons for the capital expenditure.</li> </ul>
		<b>Adequacy Rating:</b> Adequately defined (A) <b>Performance Rating:</b> Performing effectively (1)
11(c)	The capital expenditure plan is consistent with the asset life and condition identified in the asset management plan	<p>Through discussions with the Financial Manager – Power Generation, consideration of Alinta’s capital planning procedures and examination of the capital expenditure plans for the two years relevant to this review, we determined that:</p> <ul style="list-style-type: none"> <li>• Alinta’s procedures require life cycle costs of assets to be assessed and recorded in the AMP for each major equipment, including key life cycle issues, critical outages and operating &amp; maintenance philosophy</li> <li>• The capital expenditure plan concurs with the assessed life cycle costs of the plant’s assets.</li> </ul>
		<b>Adequacy Rating:</b> Adequately defined (A) <b>Performance Rating:</b> Performing effectively (1)

No	Effectiveness Criteria	Findings	
11(d)	There is an adequate process to ensure that the capital expenditure plan is regularly updated and actioned	<p>Through discussions with the Financial Manager – Power Generation, consideration of Alinta’s capital planning procedures and examination of the capital expenditure plans for the two years relevant to this review, we determined that:</p> <ul style="list-style-type: none"> <li>• The capital expenditure budget is tracked on a monthly basis and any variances analysed to determine impact on the scheduled maintenance and outage plans</li> <li>• An economic evaluation model is utilised as part of budgeting and forecasting process to assess the cost associated with the overall plant life and to generate cost predictions over the 30-40 years of plant life</li> <li>• For non-budgeted capital expenditure an application for expenditure is required to be made that evaluates the project rationale in conjunction with the economic evaluation model</li> <li>• On completion, the projects are reviewed against the approved criteria to test whether the project objectives were met</li> <li>• Daily site meetings are held at the plant to review the ongoing maintenance projects and schedules, including any relevant capital expenditure projects. Site liaises with the financial team on a quarterly basis to update the expenditure models.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)

## 4.12 Review of Asset Management System

**Key process:** The asset management system is regularly reviewed and updated

**Expected outcome:** Review of the Asset Management System to ensure the effectiveness of the integration of its components and their currency

**Overall Adequacy/Performance rating:** Requires some improvement (B)/ Opportunity for improvement (2)

No	Effectiveness Criteria	Findings	
12(a)	A review process is in place to ensure that the asset management plan and the asset management system described therein are kept current	<p>From our discussions with Manager, Asset Management &amp; Engineering and Manager Operations WA and review of Alinta's Asset Management system documentation, we observed that:</p> <ul style="list-style-type: none"> <li>Since the issue of the Licence in June 2014, Alinta has strengthened its asset management system through refined policies and procedures and improved data recording and reporting mechanisms (e.g. through the transition from excel models to the SPM Asset software)</li> <li>the Boodarie and Port Hedland Power Station AMP, which is the main reference to the asset management system, has been reviewed and updated (where necessary) on an annual basis. With the support of a designed Mechanical Engineer, the Manager, Asset Management and Engineering has the primary responsibility for that annual review, with the Executive Director Power Generation responsible for approving the revised version</li> <li>Alinta Energy's Asset Management Framework provides for asset management activities to be subject to performance assessment and continuous improvement.</li> </ul>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Performing effectively (1)
12(b)	Independent reviews (e.g. internal audit) are performed of the asset management system	<p>Although components of Alinta's asset management system are subject to regular review and update, as noted at 12(a) above, Alinta has not applied a formal process for ensuring a sufficient degree of independence in any regular review of the asset management plan and underlying asset management system.</p>	
		<b>Adequacy Rating:</b> Adequately defined (A)	<b>Performance Rating:</b> Opportunity for improvement (2)
	<p><b>Recommendation 4/2016</b></p> <p>In accordance with the Alinta Energy Asset Management Framework, Alinta implement:</p> <ul style="list-style-type: none"> <li>The requirement for its asset management system to be subject to an independent review on a regular basis</li> <li>A register or record to capture the reviews conducted on its asset management system and the independence of the associated reviewer.</li> </ul>		
	<p><b>Action Plan 4/2016</b></p> <p>In accordance with the Alinta Energy Asset Management Framework, Alinta will implement:</p> <ul style="list-style-type: none"> <li>The requirement for its asset management system to be subject to an independent review on a regular basis</li> <li>A register or record to capture the reviews conducted on its asset management system and the independence of the associated reviewer.</li> </ul> <p><b>Responsible Person:</b> Manager Generation Operations WA</p> <p><b>Target Date:</b> 30 September 2017</p>		



# Appendix A – Review plan

# Appendix B – References

## Alinta staff and representatives participating in the review

- Manager Generation Operations WA
- Manager, Asset Management & Engineering
- Finance Manager – Power Generation
- Lead Engineering Planner
- Ellipse Team Leader
- Plant Manager (Port Hedland)
- Operations and Maintenance Technician.

## Deloitte staff participating in the review

Name	Position	Hours
• Richard Thomas	Partner	6
• Andrew Baldwin	Account Director	26.5
• David Herbert	Senior Analyst	48
• Esther Ong	Analyst	10
• Shailesh Tyagi	Principal Engineer	1.5
• Bryn Durrans	Engineer	32
• Kobus Beukes	Quality Assurance Partner	1

## Key documents and other information sources examined

- Port Hedland and Boodarie Power Station Asset Management Plan (**AMP**) FY2014
- Port Hedland and Boodarie Power Station AMP FY2016
- Port Hedland and Boodarie Power Station AMP FY2017
- AMP Spreadsheet FY15
- AMP Spreadsheet FY16
- Alinta Energy Asset Management Framework
- Alinta Energy Enterprise Risk Management Policy
- Alinta Energy Enterprise Risk Management Framework
- Project Approval Portal screenshot via SharePoint (example used Turbine Upgrade)
- Sample Ellipse KPI reporting spreadsheet
- Business Case electronic forms
- Management of Change forms
- Project Commercial Sign-Off form
- 2016 Asset Project Delivery Model Training (Slide Deck)
- KMI Incident Management Register
- Power Generation Weekly Performance Report
- Sample Environmental report listing screenshot via SharePoint
- Transmission Lines Inspections Summary Report
- Accumulator Inspection Report
- Sample Work Order – ‘Oil pressure setpoint change’
- Sample Work Order – ‘Generator 12 monthly tests’
- High Voltage Assets Maintenance Standard
- Sample Incident Reports

- Sample Fault Investigation – ‘Oil Pressure’
- IT policy listing
- IT Security Policy
- Alinta Energy back-up system protocol
- Application user approval matrix
- Accounts policies/Password Policy system parameters
- Port Hedland Power Station Emergency Response Plan
- Accounting position paper – Operating and Capital Expenses Policy
- Financial Budgeting Model (including Capital budget)
- Port Hedland Power Station Financial Model
- Finance Monthly Management Pack – Power Generation.

# Appendix C – Post Review Implementation Plan

AMS Key Process and Effectiveness Criteria	Adequacy rating	Issue 1/2016
<p>1 (h) Plans are regularly reviewed and updated</p> <p>2 (e) Ongoing legal / environmental / safety obligations of the asset owner are assigned and understood</p>	Requires some improvement (B)	<p>Although the Boodarie and Port Hedland Power Station SAMP and supporting AMP generally reflect Alinta's expectations and requirements for managing the relevant facilities' assets, they can be further improved in the following areas, to better align with Alinta's Asset Management Framework and EIRL obligations:</p> <ul style="list-style-type: none"> <li>The 66kV transmission network assets are not explicitly referenced in the AMP, nor in the Asset Overview section of the SAMP</li> <li>It is not clear how the Asset Management Strategy and Key Asset Risks detailed in the SAMP have been addressed within the annual revision of the supporting AMP</li> <li>The AMP does not clearly address the following elements expected by Alinta Energy's Asset Management Framework: <ul style="list-style-type: none"> <li>Contingency plans designed to mitigate the business impact of incidents or emergencies arising as a result of realised asset related risks</li> <li>A brief description of any known and significant risks relating to assets</li> <li>Consideration and documentation of legal and compliance requirements.</li> </ul> </li> </ul>
	<p><b>Performance rating</b></p> <p>Opportunity for improvement (2)</p>	
<p><b>Recommendation 1/2016</b></p> <p>Alinta explicitly incorporate the following elements of its Asset Management Framework and EIRL obligations into the Boodarie and Port Hedland Power Station SAMP and supporting AMP:</p> <ul style="list-style-type: none"> <li>Reference to the 66kV transmission network assets</li> <li>Contingency plans</li> <li>Known and significant risks relating to the key assets</li> <li>Legal and compliance requirements.</li> </ul>		<p><b>Action Plan 1/2016</b></p> <p>Alinta will explicitly incorporate the following elements of its Asset Management Framework and EIRL obligations into the Boodarie and Port Hedland Power Station SAMP and supporting AMP:</p> <ul style="list-style-type: none"> <li>Reference to the 66kV transmission network assets</li> <li>Contingency plans</li> <li>Known and significant risks relating to the key assets</li> <li>Legal and compliance requirements.</li> </ul> <p><b>Responsible Person:</b> Manager Generation Operations WA</p> <p><b>Target Date:</b> 30 September 2017</p>

AMS Key Process and Effectiveness Criteria	Adequacy rating	Issue 2/2016
<i>6(e) Risk management is applied to prioritise maintenance tasks</i> <i>8(a) Risk management policies and procedures exist and are being applied to minimise internal and external risks associated with the asset management system</i> <i>8(b) Risks are documented in a risk register and treatment plans are actioned and monitored</i>	Adequately defined (A)	<p>Alinta has applied the Alinta Energy group-wide risk management framework within its Port Hedland Power Station asset management processes. Alinta’s resulting operational risk management activities also appear to be generally understood and applied by staff. However, Alinta had not retained clear evidence of some of those risk management activities to demonstrate that its risk management philosophies and approach are consistently applied. For example:</p> <ul style="list-style-type: none"><li>• In March 2016, Alinta initiated an update of its risk assessment for maintenance activities. This update involved conversion of the previous excel model extracted from Ellipse (risk assessments were completed on an ad hoc basis) to the SPM Asset recording system. While this update process was designed to improve the completeness and accuracy of its risk assessment for maintenance tasks and to provide for a more effective risk register, it has not yet been completed and a timeframe for completion has not been formally established</li><li>• A consistent approach and timeframe has not been designed for preparing and reviewing risk treatment plans and reports, other than through the annual review of the Boodarie and Port Hedland Power Station SAMP, AMP and supporting SAMP Model. The SAMP, AMP and SAMP Model do not provide a clear and consistence reference to specific risk assessment and management activities, including preparation of risk treatment plans (which often result in allocation of capital expenditure) and links to insurer risk reduction recommendations.</li></ul>
	<b>Performance rating</b>	
	Opportunity for improvement (2)	
<b>Recommendation 2/2016</b> Alinta establish a clear: <ul style="list-style-type: none"><li>• Timeframe for completing its program of populating risk assessments within the SPM Asset software</li><li>• Approach and timeframe for assessing risks, implementing treatment plans and monitoring status on a more frequent basis than the annual review of the AMP.</li></ul>	<b>Action Plan 2/2016</b> Alinta will establish a clear: <ul style="list-style-type: none"><li>• Timeframe for completing its program of populating risk assessments within the SPM Asset software</li><li>• Approach and timeframe for assessing risks, implementing treatment plans and monitoring status on a more frequent basis than the annual review of the AMP.</li></ul> <p><b>Responsible Person:</b> Manager Generation Operations WA</p> <p><b>Target Date:</b> 30 September 2017</p>	

AMS Key Process and Effectiveness Criteria	Adequacy rating	Issue 3/2016
<i>9(a) Contingency plans are documented, understood and tested to confirm their operability and to cover higher risks</i>	Requires some improvement (B)	As Alinta's contingency plans and arrangements are currently maintained/described in different processes and documents, Alinta has the opportunity to further ensure the completeness and consistency of its contingency planning arrangements by capturing all of its plans and processes in one single reference. Such an approach would be consistent with Alinta Energy's Asset Management Framework.
	<b>Performance rating</b>	
	Opportunity for improvement (2)	
<b>Recommendation 3/2016</b> Alinta: <ol style="list-style-type: none"> <li>1. Establish a formal process for ensuring that contingency arrangements in place for all key risks to the Power Station's operations and availability (such as gas/diesel supply and water supply) are rigorously challenged and tested</li> <li>2. Prepare a clear over-arching "umbrella" document to capture all contingency plans in place for each of the key risks to each Unit's operations and availability.</li> </ol>		<b>Action Plan 3/2016</b> Alinta will: <ol style="list-style-type: none"> <li>1. Establish a formal process for ensuring that contingency arrangements in place for all key risks to the Power Station's operations and availability (such as gas/diesel supply and water supply) are rigorously challenged and tested</li> <li>2. Prepare a clear over-arching "umbrella" document to capture all contingency plans in place for each of the key risks to each Unit's operations and availability.</li> </ol> <b>Responsible Person:</b> Manager Generation Operations WA <b>Target Date:</b> 30 September 2017

AMS Key Process and Effectiveness Criteria	Adequacy rating	Issue 4/2016
<i>12(b) Independent reviews (e.g. internal audit) are performed of the asset management system</i>	Adequately defined (A)	Although components of Alinta's asset management system are subject to regular review and update, Alinta has not applied a formal process for ensuring a sufficient degree of independence in any regular review of the asset management plan and underlying asset management system.
	<b>Performance rating</b>	
	Opportunity for improvement (2)	
<b>Recommendation 4/2016</b> In accordance with the Alinta Energy Asset Management Framework, Alinta implement: <ul style="list-style-type: none"> <li>• The requirement for its asset management system to be subject to an independent review on a regular basis</li> <li>• A register or record to capture the reviews conducted on its asset management system and the independence of the associated reviewer.</li> </ul>		<b>Action Plan 4/2016</b> In accordance with the Alinta Energy Asset Management Framework, Alinta will implement: <ul style="list-style-type: none"> <li>• The requirement for its asset management system to be subject to an independent review on a regular basis</li> <li>• A register or record to capture the reviews conducted on its asset management system and the independence of the associated reviewer.</li> </ul> <b>Responsible Person:</b> Manager Generation Operations WA <b>Target Date:</b> 30 September 2017