



Notice

13 September 2016

Water Code Consultative Committee

APPOINTMENT OF NEW MEMBER

The Economic Regulation Authority (**ERA**) has appointed Mr Joe Smith from Bunbury Water Corporation (t/a Aqwest) to the Water Code Consultative Committee (**WCCC**) for the 2016-2019 membership term.

Mr Smith fills the third industry representative position on the WCCC, which became vacant following the resignation of Mr Keith Boase from the City of Kalgoorlie-Boulder in August 2016.

The role of the WCCC is to provide advice to the ERA on matters relating to the *Water Services Code of Conduct (Customer Service Standards) 2013*. The water code deals with the conduct of water licensees in relation to customers and potential customers, covering a broad range of topics including billing, connection, metering, financial hardship and complaints.

The ERA commenced its inaugural review of the Water Code in July 2016.

For further information contact:

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