





21 June 2016

Blair Fox Energy Retail Pty Ltd

2016 PERFORMANCE AUDIT

The Economic Regulation Authority (**ERA**) has published the report on the 2016 performance audit (**Audit**) for Blair Fox Energy Retail Pty Ltd's (**Blair Fox**) electricity retail licence, ERL17.

2016 Audit report

Action by the ERA

The ERA is satisfied that Blair Fox has demonstrated a high level of compliance with its licence conditions. The ERA has decided to extend the period of time until the next Audit from 24 to 48 months.

The next Audit will cover the period from 1 April 2016 to 31 March 2020, with the report on the Audit to be provided to the ERA by 30 June 2020.

BACKGROUND

2016 Audit Findings

Blair Fox retails electricity to less than 50 large use customers connected to the South West Interconnected System.

The Audit identified four non-compliances: three non-compliances related to the lack of an automated response system being implemented for email correspondence between Blair Fox and Western Power (the distribution network operator), and one non-compliance related to the late submission of compliance information to the ERA. The ERA considers these non-compliances to be minor administrative issues.

The auditor made two recommendations to address the four non-compliant obligations. The auditor reported that Blair Fox has now addressed all four non-compliances.

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