



# Notice

## Economic Regulation Authority Consumer Consultative Committee

MEETING OF 14 MARCH 2016

The Economic Regulation Authority Consumer Consultative Committee (**ERACCC**) provides comment to the Economic Regulation Authority (**ERA**) on issues affecting Western Australian consumers and, in turn, acts as an information distribution channel for the ERA. ERACCC members represent the interests of a wide range of consumers.

The ERACCC held its first meeting of the year on 14 March 2016. The following presentations were made to members:

- **2015 Cost of Living Report – Mr Chris Twomey, WACOSS**, presented highlights from WACOSS's 2015 Cost of Living Report which has been produced annually since 2007. The report compares the adequacy of income against the costs of living in WA using three different low-income models: working family, single parent family and an unemployed single.
- **2015 Water Performance Report** – Mr Paul Reid, Assistant Director Monitoring, ERA, provided an overview of the performance of water service providers that are licensed by the ERA.
- **2015 Energy Retailers and Energy Distributors Performance Reports** – Mr Paul Reid, Assistant Director Monitoring, ERA, provided an overview of the key findings in the 2015 Performance Report for Energy Retailers, which included figures showing that competition in the natural gas market has intensified, and gas disconnections were higher.

Ms Anu Besson, Senior Project Officer, ERA, provided an overview of the 2015 Energy Distributors Performance Report. The report showed that complaints to WA's electricity distributors are trending downwards.

- **The Stolen Generation – Past & Present** – Ms Christine Coyne, Christine Coyne and Associates, provided a presentation on the past and present stolen generations, and described the lasting effects that the forced removal of Aboriginal children from their families has had on Aboriginal society.

More information about the ERACCC is available on the ERA [website](#).

The ERACCC will next meet in June 2016.

For further information contact:

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