



Notice

25 November 2015

Amanda Energy Pty Ltd

2015 PERFORMANCE AUDIT

The Economic Regulation Authority (ERA) has published the 2015 performance audit report for Amanda Energy Pty Ltd's electricity retail licence, ERL20.

- [2015 Audit report](#)

Action by the ERA

The ERA is satisfied that Amanda Energy has demonstrated a high level of compliance with its licence conditions. Under normal circumstances, the ERA would have increased the period of time until the next Audit. However, on 2 September 2015, Amanda Energy's licence was amended to permit them to supply electricity to contestable customers.¹ The licence amendment makes Amanda Energy subject to the *Code of Conduct for the Supply of Electricity to Small Use Customers* and *Electricity Industry (Customer Contracts) Regulations 2005*. Accordingly, the ERA has decided to maintain the period of time until the next Audit at 24 months in order to provide a timely assessment of Amanda Energy's compliance with the additional licence obligations.

The next Audit will cover the period from 1 September 2015 to 31 August 2017, with the report on the Audit to be provided to the ERA by 30 November 2017.

BACKGROUND

2015 Audit Findings

This was the first Audit of Amanda Energy's retail licence.

The Audit identified two non-compliances relating to administrative matters, which were assessed as having minor impact. One non-compliance related to the provision of annual reporting information to the Authority after the due date, and the other non-compliance was caused because an automated reply message system was not in place as required under the *Electricity Industry Customer Transfer Code 2004*.

¹ Amanda Energy has indicated they only intend to supply small use business customers.



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Amanda Energy has satisfactorily addressed both non-compliances and no further action is required.

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