



CONSULTATION

Code of Conduct for the Supply of Electricity to Small Use Customers

2015 REVIEW

The Electricity Code Consultative Committee (ECCC) seeks public comment on its [Draft Review Report](#) on the *Code of Conduct for the Supply of Electricity to Small Use Customers* (Code). The report represents the ECCC's preliminary views on issues it has identified in undertaking the 2015 review of the Code.

The ECCC is a statutory committee appointed by the Economic Regulation Authority (Authority). The *Electricity Industry Act 2004* (Act) requires the ECCC to undertake a review of the Code every two years and provide a report to the Authority.

The Act states that the purpose of the review is to re-assess the suitability of the provisions of the Code for the purposes of the Code objective, which is to:

...regulate and control the conduct of electricity retail, distribution and integrated regional licensees and electricity marketing agents with the object of defining standards of conduct in the supply and marketing of electricity to customers, providing for compensation payments to be made to customers when standards of conduct are not met and protecting customers from undesirable marketing conduct.

The Code only applies to small use customers, which are those that consume not more than 160 MWh (approximately \$58,000) of electricity per year.

The ECCC, in its Draft Review Report, has made a number of preliminary recommendations to amend, delete or add to the provisions of the Code. The Draft Review Report also includes a number of questions relating to the Code.

The ECCC invites written submissions from interested parties on the recommendations, questions asked and any other matters relevant to the Code.

Submissions, addressed to Mr Paul Kelly, Chairman ECCC are due by **4:00 pm (WST) Monday, 12 October 2015. Late submissions will not be considered.**

Postal address: PO Box 8469, PERTH BC WA 6849

Office address: Level 4, Albert Facey House, 469 Wellington St, PERTH WA 6000

Online: www.erawa.com.au/consultation

Email address: publicsubmissions@erawa.com.au

For general queries please contact Sarah Lyons, Executive Officer ECCC, on (08) 6557 7900.

For media inquiries please contact Paul Kelly, Chairman ECCC, on (08) 6557 7900.

PAUL KELLY
CHAIRMAN ECCC