



# Notice

3 June 2015

## Approval of Financial Hardship Policy - Robe River Mining Co Pty Ltd

The Economic Regulation Authority (**ERA**) has approved Robe River Mining Co Pty Ltd's (**Robe River**) financial hardship policy (**hardship policy**).

The ERA granted Water Services Licence No. 45 (WL45) to Robe River on 9 April 2015 to provide potable water supply services and sewerage services to the town of Pannawonica in the Pilbara. Under the *Water Services Code of Conduct (Customer Service Standards) 2013 (Code)*, licensees that provide potable water supply services and sewerage services are required to have a written policy in relation to financial hardship. The hardship policy does not have effect unless it is approved by the ERA.

The ERA's [decision](#) and a copy of the [hardship policy](#) can be found on the ERA website.

For further information contact:

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