





1 April 2015

Call for Expressions of Interest - ECCC Membership

Expressions of interest are called for a total of eight representatives from industry and consumer groups to join the Electricity Code Consultative Committee (**ECCC**) for a two-year term.

The Economic Regulation Authority (**Authority**) established the ECCC in 2006 to provide advice to the Authority on matters relating to the *Code of Conduct for the Supply of Electricity to Small Use Customers* (**Code**). The Code applies to residential and non-residential small use customers (customers who consume no more than 160 MWh of electricity per annum).

The object of the Code is to define standards of conduct and levels of service in the supply and marketing of electricity to customers, to provide for compensation payments where standards are not met and to protect customers from undesirable marketing conduct. The Code covers a broad range of areas including billing, connection, disconnection, financial hardship and complaints.

As required under the *Electricity Industry Act 2004*, the ECCC undertakes a review of the Code and provides advice to the Authority every two years.

The Authority is seeking four people from industry or industry representative organisations, and four people from consumer organisations. Members are appointed as individual members, not organisational members, and may be eligible for travel reimbursement and sitting fees.

A copy of the ECCC terms of reference is available on the Authority's website.

Appointments to the ECCC will be for the review period covering 2015-2017.

Expressions of interest, using the <u>form</u> available on the Authority's website, should be provided by Friday, 24 April 2015 to:

Greg Watkinson Chief Executive Officer Economic Regulation Authority PO Box 8469 PERTH BC 6849 records@erawa.com.au

For further information contact:

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