





12 March 2015

Gas Marketing Code of Conduct

AUTHORITY PROPOSED AMENDMENTS

The Economic Regulation Authority has proposed amendments to the *Gas Marketing Code of Conduct* (**Code**).

The Code regulates and controls the conduct of gas retailers and gas marketing agents, with the object of protecting customers from undesirable marketing conduct; and defining standards of conduct in the marketing of gas to customers.

The *Energy Coordination Act 1994* (**Gas Act**) requires that the Authority establish a committee to advise it on matters relating to the Code. This committee is known as the Gas Marketing Code Consultative Committee (**GMCCC**).

The GMCCC must carry out a review of the Code every two years and provide a report to the Authority. The 2015 review of the Code commenced in July 2014 and, after consultation with interested parties, the GMCCC provided its final report to the Authority in February 2015.

Upon consideration of the final report, the Authority has accepted the GMCCC's recommendations and proposes to amend the Code accordingly.

A copy of the <u>GMCCC's final report</u> is available on the Authority's website. A copy of the Authority's <u>Draft Decision</u>, including the proposed new Code, is also available on the Authority's website.

The Act requires that, whenever the Authority proposes amendments to the Code, that the Authority refer the proposed amendments to the GMCCC for its advice. The Act also requires the GMCCC to undertake consultation before providing its advice to the Authority. The Authority will take into consideration the advice it receives from the GMCCC regarding the proposed amendments when making its final decision about amending the Code.

For further information contact:

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