

Compendium of Gas Customer Licence Obligations

23 December 2014

Economic Regulation Authority

WESTERN AUSTRALIA

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Decision

- 1. Pursuant to section 11W of the *Energy Coordination Act 1994* (**Act**), the Economic Regulation Authority (**Authority**) has approved amendments to the following gas trading and distribution licences:
 - 1. GDL8 ATCO Gas Australia Pty Ltd;
 - 2. GDL9 and GTL10 Wesfarmers Kleenheat Gas Pty Ltd;
 - 3. GDL10 Esperance Power Station Pty Ltd;
 - 4. GTL8 Electricity Generation and Retail Corporation (t/a Synergy);
 - GTL9 Alinta Sales Pty Ltd (t/a Alinta Energy);
 - 6. GTL11 Esperance Gas Distribution Company Pty Ltd; and
 - 7. GTL12 Perth Energy Pty Ltd.
- 2. The amendments consist of replacing the *Compendium of Gas Customer Licence Obligations* (**Gas Compendium**), as included in Schedule 2 of the licences, with the updated version of the Gas Compendium as approved by the Authority on 7 November 2014. The proposed amendments will take effect on 1 January 2015.

REASONS

- 3. On 7 November 2014, the Authority amended the Gas Compendium.
- 4. The Gas Compendium forms Schedule 2 of all gas trading and distribution licences. It regulates and controls the conduct of gas licensees who supply gas to residential and small business customers. The Compendium covers topics such as billing, payment, financial hardship, disconnection and reconnection of gas supply.
- 5. Following the amendment of the Gas Compendium, the Authority wrote to all gas licensees advising them that it was proposing to amend Schedule 2 of their licence by replacing the current version of the Compendium with the new version. Licensees were given 15 business days to make a submission on the proposed amendment.
- 6. The Authority received one submission on the proposed amendments. The Authority has considered the suggestions made in the submission but proposes no additional amendments to the Gas Compendium.
- 7. The Authority has decided to approve the amendment of all gas trading and distribution licences in accordance with section 11W of the Act.
- 8. As required by section 11W(4) of the Act, the Authority will publish a notice of the nature of the amendment in the Government Gazette as soon as is practicable.