

PERIOD - 1 July 2013 to 30 June 2014			Gascoyne Water Cooperative	Preston Valley Irrigation
CATEGORY	INDICATOR	UNIT	Gravity Network Supply Service	Gravity Network Supply Service
ASSETS	Length of unlined channels	km	0.0	0.0
	Length of lined channels	km	0.0	0.0
	Length of natural waterways	km	0.0	40.0
	Length of pipes in the supply network	km	44.5	0.0
	Total carrier length	km	44.5	40.0
	Number of customer service points fitted with an agency approved measurement device	No.	282	53
	Number of customer service points fitted with an agency approved indirect measurement device	No.	0	0
	Number of customer service points with no supply measurement	No.	0	35
CUSTOMERS	Number of customer accounts	No	275	79
	Minimum notice for water delivery orders (days)	Days	n/a	Not reported
	Total number of planned service interruptions	No.	0	0
	Total number of planned service interruptions with 5 business days notice of the interruption provided to affected customers	No.	n/a	n/a
	Percentage of planned service interruption with 5 business days notice of the interruption provided to affected customers.	%	n/a	n/a
	Percentage of customer complaints resolved within 15 business days	%	66.7	No complaints received
NETWORK SUPPLY	Volume of water sourced from surface water	ML	0.0	813.0
	Volume of water sourced from groundwater	ML	7108.3	0.0
	Volume of water sourced from treated wastewater	ML	0.0	0.0
	Volume of water sourced from other sources	ML	0.0	0.0
	Total supply network intake volume	ML	7108.3	813.0
	Total volume of water supplied at customer service points - irrigation	ML	7097.6	609.0
	Percentage of water deliveries in accordance with the service standards	%	100.0	Not reported
	Total number of customers provided with non-potable water	No.	265	79
	Percentage of customers provided with non-potable water that have received annual advice that the water supplied is not suitable for drinking	%	100.0	100.0
	Quality of water provided (mg/L of dissolved solids)	mg/L	468.27	384