



# INFORMATION

## Economic Regulation Authority Consumer Consultative Committee

### MEETING OF 4 DECEMBER 2013

The Economic Regulation Authority Consumer Consultative Committee (**ERACCC**) provides comment to the ERA on issues affecting Western Australian consumers and, in turn, acts as an information distribution channel for the ERA. Its members represent the interests of a wide range of consumers.

The ERACCC held its fourth meeting for the year on 4 December 2013. The following presentations were made to members:

**The New Water Ombudsman Scheme** – Ms Mary White, Principal Assistant Ombudsman, spoke about the new water industry ombudsman scheme, which came into effect on 1 January 2014. On that date, the existing Energy Ombudsman became known as the Energy and Water Ombudsman.

**WACOSS Submission for the WA State Budget 2014-15** – Mr Chris Twomey, WACOSS Director of Social Policy, presented the details of government investment in the priority areas of community services proposed by WACOSS, starting in 2014/15.

**Economic Reach of the WA Resources Sector** – Ms Shannon Burdeu, Manager for Economics and Tax, Chamber of Minerals and Energy of WA, gave a presentation on the CME's newly released report on the influence of the resources sector on both the WA and national economies.

More information about the ERACCC is available on the ERA [website](#).

The ERACCC will next meet on 5 March 2014.

For further information contact:

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20 January 2014