



CONSULTATION

2013 Review of the Gas Marketing Code of Conduct

AUTHORITY PROPOSED AMENDMENTS

The Gas Marketing Code Consultative Committee (**GMCCC**) seeks public comment on the amendments proposed by the Economic Regulation Authority (**Authority**) to the *Gas Marketing Code of Conduct* (**Code**).

In September 2013, the GMCCC submitted to the Authority its Final Review Report on the 2013 statutory review of the Code. The Final Review Report included 21 recommendations for amendments to the Code, including the restructure of clauses 2.2 to 2.4 into two new clauses (2.2 and 2.3). These new clauses aim to improve customer protection by providing greater clarity about the obligations imposed on gas retailers and gas marketing agents.

In addition to the 21 proposed Code amendments, the GMCCC recommended that the Authority develops a new webpage regarding the use of do-not-knock stickers. This recommendation supports proposed new clause 2.6 which requires gas retailers and gas marketing agents to comply with any clearly visible signs at a customer's premises that canvassing is not permitted at the premises. The GMCCC further recommended that the Authority write to all gas retailers encouraging them to develop standardised pricing information. This recommendation recognises that the GMCCC saw merit in retailers making this type of information available, but agreed to postpone a decision about making this a mandatory requirement.

Upon consideration of the GMCCC's Final Review Report, the Authority accepted all 23 recommendations made by the GMCCC and proposes to amend the Code accordingly.

The *Energy Coordination Act 1994* (**Act**) requires that the Authority consult with the GMCCC prior to amending the Code. The Act also requires that the committee give any interested person an opportunity to comment before providing its advice to the Authority.

As required by the Act, the GMCCC now invites written submissions on the Authority's proposed Code amendments.

The Authority's proposed Code amendments are set out in the Authority's [decision](#).

Submissions, addressed to Mr Paul Kelly, Chairman GMCCC, are due by **4pm (WST) on Friday, 25 October 2013**.

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PAUL KELLY
CHAIRMAN GMCCC

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