



INFORMATION

Gas Marketing Code of Conduct

AUTHORITY PROPOSED AMENDMENTS

The Economic Regulation Authority has proposed amendments to the Gas Marketing Code of Conduct (**Code**).

The Code regulates and controls the conduct of gas retailers and gas marketing agents, with the object of protecting customers from undesirable marketing conduct; and defining standards of conduct in the marketing of gas to customers.

The *Energy Coordination Act 1994* (**Act**) requires that the Authority establish a committee to advise it on matters relating to the Code. This committee is known as the Gas Marketing Code Consultative Committee (**GMCCC**).

The GMCCC must carry out a review of the Code every two years and provide a report to the Authority. The GMCCC commenced its 2013 review in April 2013 and, after consultation with interested parties, provided its final report to the Authority in September 2013.

Upon consideration of the final report, the Authority has accepted all of the GMCCC's recommendations and proposes to amend the Code accordingly.

A copy of the GMCCC's final report is available on the Authority's [website](#). A copy of the Authority's Decision, including the proposed new Code, is also available on the Authority's [website](#).

The Act requires that, whenever the Authority proposes amendments to the Code, it must refer the proposed amendments to the GMCCC for its advice. The Act also requires that the GMCCC undertake consultation before providing its advice to the Authority. The Authority will take into consideration the advice it receives from the GMCCC regarding the proposed amendments when making its final decision about the amendments.

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