



INFORMATION

Amendment to the *Code of Conduct for the Supply of Electricity to Small Use Customers*

FINAL DECISION

The Economic Regulation Authority has approved amendments to the *Code of Conduct for the Supply of Electricity to Small Use Customers 2012 (Code)* regarding the pre-payment meter grandfathering provisions in Part 9 of the Code. This follows a request from Horizon Power that the grandfathering period be extended by a further 12 months to 30 June 2014. The amendments will come into effect on 1 July 2013.

The Code is made under the *Electricity Industry Act 2004 (Act)* and its objective is to:

...regulate and control the conduct of electricity retail, distribution and integrated regional licensees and electricity marketing agents with the object of defining standards of conduct in the supply and marketing of electricity to customers, providing for compensation payments to be made to customers when standards of conduct are not met and protecting customers from undesirable marketing conduct.

The Electricity Code Consultative Committee (**ECCC**) was established under the Act to advise the Authority on matters relating to the Code.

The Authority considered the request from Horizon Power and released a [Draft Decision](#) regarding its proposed amendments to clause 9.13 of the Code on 10 May 2013.

As required by the Act, the Authority referred its Draft Decision to the ECCC for advice. The ECCC sought public comment on the Authority's proposed amendments from 13 to 24 May 2013. The ECCC received three submissions on the proposed amendments. Copies of the submissions are available on the Authority's website (as attachments to the ECCC's Advice).

Upon consideration of the submissions received, the ECCC provided its [Advice](#) to the Authority.

The Authority considered the ECCC's Advice and has issued its [Final Decision](#) on the amendments.

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