



CONSULTATION

Standard Form Contract

ELECTRICITY RETAIL CORPORATION (SYNERGY)

The Economic Regulation Authority is seeking public comment on the Electricity Retail Corporation's (t/a **Synergy**) proposed replacement [standard form contract](#) for the supply of electricity to small use customers.

The Authority has previously made the standard form contract available for public consultation. The Authority received one submission from the [Public Utilities Office \(then: Office of Energy\)](#) regarding the proposed contract.¹

Since the closure of the public consultation period, Synergy has proposed new amendments to its standard form contract. A number of these amendments do not result from either the public submission received or suggestions made by the Authority's Secretariat. For example, Synergy proposes to include new clauses on credit reporting and authorised representatives.

Taking into consideration the proposed new amendments, the Authority has decided to make the standard form contract available for a second round of public consultation.

Interested parties are invited to make submissions on Synergy's proposed replacement standard form contract for the supply of electricity to small use customers by **4:00 pm (WST) on Wednesday, 17 April 2013**.

Submissions should be marked to the attention of Mr David Leith, A/Assistant Director Customer Protection.

Email address: publicsubmissions@erawa.com.au

Postal address: PO Box 8469, PERTH BC WA 6849

Office address: Level 4, Albert Facey House, 469 Wellington Street, PERTH WA 6000

CONFIDENTIALITY

In general, all submissions from interested parties will be treated as being in the public domain and placed on the Authority's website. Where an interested party wishes to make a submission in confidence, it should clearly indicate the parts of the submission for which confidentiality is claimed, and specify in reasonable detail the basis for the claim. Any claim of confidentiality will be considered in accordance with the provisions of Section 55 of the *Economic Regulation Authority Act 2003*.

The publication of a submission on the Authority's website shall not be taken as indicating that the Authority has knowledge either actual or constructive of the contents of a particular submission and, in particular, whether the submission in whole or part contains information of a confidential nature and no duty of confidence will arise for the Authority.

¹ The Public Utilities Office's submission relates to both Synergy's electricity and gas standard form contracts. The Authority is still considering Synergy's gas standard form contract.

For further information contact:

David Leith
A/Assistant Director, Customer Protection
Ph: 08 6557 7928
Fax: 08 6557 7999

Richard Taylor
Riley Mathewson Public Relations
Ph: 08 9381 2144
Fax: 08 9381 3877

LYNDON ROWE
CHAIRMAN
25 March 2013