

PERIOD - 1 July 2010 to 30 June 2011			Gascoyne Water Cooperative		Preston Valley Irrigation
CATEGORY	INDICATOR	UNIT	Gravity Irrigation	Gravity Non-Irrigation	Gravity Irrigation
SERVICES	Rural water services provided (Yes / No)	Yes/No	Yes	Yes	Yes
ASSETS	Length of unlined channels	km	0	0	0
	Length of lined channels	km	0	0	0
	Length of natural waterways	km	0	0	40
	Length of pipes in the supply network	km	36	7.9	0
	Total carrier length	km	36	7.9	40
	Number of customer service points fitted with an agency approved measurement device	No.	197	92	59
	Number of customer service points fitted with an agency approved indirect measurement device	No.	0	0	0
	Number of customer service points with no supply measurement	No.	0	0	32
CUSTOMERS	Number of customer accounts	No	172	84	77
	Number of customer service points with water on demand	No.	197	92	0
	Number of customer service points with water on order	No.	0	0	0
	Number of customer service points - irrigation supply	No.	197	0	91
	Number of customer service points - non-potable water supply	No.	0	92	0
	Number of remotely controlled customer service points	No.	0	0	0
	Number of locally controlled customer service points	No.	0	0	0
	Minimum notice for water delivery orders (days)	Days	n/a	n/a	n/a
	Total number of planned service interruptions	No.	2	2	0
	Total number of planned service interruptions with 5 business days notice of the interruption provided to affected customers	No.	2	2	0
	Percentage of planned service interruption with 5 business days notice of the interruption provided to affected customers.	%	100	100	-
	Percentage of customer complaints resolved within 15 business days	%	100		n/a
	Percentage of customers who, within 1 hour of reporting an emergency, were advised of the nature and timing of the action to be undertaken by the licensee	%	100		n/a
NETWORK SUPPLY	Volume of water sourced from surface water	ML	0	0	898
	Volume of water sourced from groundwater	ML	5862	80.3	0
	Volume of water sourced from treated wastewater	ML	0	0	0
	Volume of water sourced from other sources	ML	0	0	0
	Total supply network intake volume	ML	5862	80.3	898
	Total volume of water supplied at customer service points - irrigation	ML	5862	0	869
	Total volume of water supplied at customer service points - non-potable	ML	0	80	0
	Capacity of the supply network (irrigation and non-potable)	ML/day	28.0	1.0	50
	Total number of customers provided with non-potable water	No.	199	88	0
	Total number of customers provided with non-potable water that have received annual advice that the water supplied is not suitable for drinking	No.	199	88	0
	Percentage of customers provided with non-potable water that have received annual advice that the water supplied is not suitable for drinking	%	100	100	-
	Quality of water provided (mg/L of dissolved solids)	mg/L	431	431	455