



# CONSULTATION

## Compendium of Gas Customer Licence Obligations

### PROPOSED AMENDMENTS

The Economic Regulation Authority is seeking public comment on proposed amendments to the Compendium of Gas Customer Licence Obligations (**Compendium**).

The Compendium contains licence conditions made by the Authority under section 11(M)(1) of the *Energy Coordination Act 1994*. The Compendium forms Schedule 2 of gas trading and gas distribution licences.

The Authority introduced these conditions in 2009 to ensure that gas customers received, where possible, protection equal to that provided for electricity customers under the *Code of Conduct for the Supply of Electricity to Small Use Customers* (**Electricity Code**).

Following the 2011 review of the Electricity Code, the Authority approved a new Electricity Code that will come into effect on 1 January 2013.

To ensure that customer protections remain as consistent as possible across the electricity and gas industries, the Authority now proposes similar amendments be made to the Compendium.

The proposed amendments also include changes to the title of the Compendium, the dual fuel contracts clause, limitations on disconnection and some definitions.

The Authority does not propose any amendments related to gas marketing provisions as these issues will be dealt with by the Gas Marketing Code Consultative Committee review of the *Gas Marketing Code of Conduct*, due to commence in 2013.

A copy of the Compendium showing the proposed amendments is available on the Authority's [website](#).

Interested parties are invited to make submissions on the proposed amendments by **4:00 pm (WST) on Friday, 5 October 2012**.

Submissions should be marked to the attention of Cathryn Greville, Assistant Director Customer Protection.

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### CONFIDENTIALITY

In general, all submissions from interested parties will be treated as being in the public domain and placed on the Authority's website. Where an interested party wishes to make a submission in confidence, it should clearly indicate the parts of the submission for which confidentiality is claimed, and specify in reasonable detail the basis for the claim. Any claim of confidentiality will be considered in accordance with the provisions of the *Economic Regulation Authority Act 2003*.

The publication of a submission on the Authority's website shall not be taken as indicating that the Authority has knowledge, either actual or constructive, of the contents of a particular submission, in particular, whether the submission in whole or part contains information of a confidential nature. No duty of confidence will arise for the Authority.

For further information contact:

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LYNDON ROWE  
**CHAIRMAN**

14 September 2012